

Beware of Toner Cartridges (or Other Consumables) Fraud

CUHK received warning from Universal Electronics Ltd. about several frauds happened among the University and Hospital Communities recently. A Chinese male fraudulently claimed to be staff of Universal Electronics Ltd. and replaced good toner cartridges with empty/used ones. Unfortunately, one confirmed case happened in CUHK lately.

Business Office reminds all CUHK departments/units to be extra cautious towards verifying the identity of any strangers who try to collect/replace items from your departments/units.

Please refer to the below email from Universal Electronics Ltd. for details of such frauds and ways to prevent such cases to happen in your departments/units.

Business Office

提防碳粉(或其他消耗品)詐騙案

中文大學近日接到聯宇電子有限公司的警告，近日有幾宗騙案發生於本地的大專及醫院機構。據報一名中國男子冒充聯宇電子有限公司僱員前來將好的碳粉更換成空的或已使用過的碳粉。不幸地，已有一宗類似詐騙案件證實發生於中文大學。

商務組現提醒中大各部門提高警覺，必須確認所有陌生人的身份，方可讓他們取走或更換部門管有的物品。

為避免同類詐騙案件再發生，請參考下附來自聯宇電子有限公司的電郵以瞭解更多有關詐騙案件的詳情及避免受騙的方法。

商務組謹啓

----- Start Quote -----

From: Andy Tam [mailto:andy_tam@uel.com.hk]
Sent: Thursday, December 27, 2007 9:37 AM
To: Undisclosed-Recipient:;
Subject: (Alert) - Beware of consumables stealing

Dear all,

Recently we were told that a Chinese male came to several University/hospital offices and misrepresented himself an employee of Universal. Eyewitnesses told us that the Chinese male was

about 5'7"-5'8", wearing glasses, long, curled hair, cigarette smoker and carrying a black plastic bag.

The Chinese male also claimed that he was called upon to replace defective HP toner cartridges. Though the man did not show any identity, the staffs were convinced that the man was actually an employee of Universal Electronics Ltd who was JUCC supplier for over twenty years. The man then removed and took away the original HP toners. He left the staffs with either a refilled cartridge in one incident or replaced with a used/empty toner cartridge of different models in other incidents. As a matter of fact, Universal Electronics Ltd. did not send any staffs to collect and replace toner cartridges in above-mentioned incident.

Please call Universal Electronics Ltd. at 2529-4433 or 6209 9382 if you have any doubt about the identity of a person who came to replace your toner cartridges without proper supporting document such as Pick-up or Delivery Note with Universal Electronics Ltd. logo imprinted.

最近聯宇電子有限公司接獲若干大學及醫院用戶查詢，指有一名中國男子，自稱為聯宇電子有限公司僱員，前來更換損毀碳粉盒，實則將其良好原廠碳粉盒換走。目擊証人指該名中國男人身高 5'7"-5'8"，戴眼鏡，長及曲髮，身帶強烈煙味，攜帶一個黑色膠袋。

由於聯宇電子過去二十多年都是各大院校及醫院的供應商，因此該人雖未出示任何證明文件，職員仍讓其換走碳粉盒。其中一次事件中，該名男子盜走客戶原廠碳粉盒，只留下再填充碳粉盒。在其它個案中，該男子甚至留下已用過或不適合客戶打印機型號的碳粉盒。事實聯宇電子有限公司在上述多次事件中，並未派任何職員前往大學或醫院，替客戶更換碳粉盒。

各位用戶如對任何未能出示證明文件（例如印有聯宇電子有限公司商標送貨及收貨單），自稱前來更換碳粉盒人仕的身份存疑，可即致電 2529-4433 或 6209-9382 查詢。

Rgds

Andy Tam - Sales Executive

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----- End Quote -----