FAQs for Instructors

Getting Started

- 1. How do I log into Blackboard?
- 2. Can I access Blackboard from my mobile device?
- 3. My staff account is not ready. What should I do to access Blackboard?
- 4. Teaching staff could not see Blackboard courses under Courses. What to do?
- 5. What should I do if I encounter login (sign on) error in Blackboard?

Set Up Courses

- 1. How could teaching staff reuse their previous course content in Blackboard?
- 2. Why my Blackboard course is unavailable to students?
- 3. How could teaching staff manage users (e.g. Add TA/Support Staff) in Blackboard?
- 4. Which email account would my email notifications go to under Blackboard?

Special request

- 1. <u>Can I request a non-CUSIS course?</u> (requires sign-in to ITSC Online ServiceDesk)
- 2. <u>Can I request a temp account for non-CUHK users?</u> (requires sign-in to ITSC Online ServiceDesk)