# **University 2.0:** *Participative, Collaborative and Sustainable Learning*



Assoc Prof Daniel Tan Centre for Excellence for Learning & Teaching <u>http://www.celt.ntu.edu.sg</u>



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Presentation for CUHK Expo2011 11 Nov 2011



# CHANGE AHEAD

#### **Response to rapid change**

- Industries are reinventing and renovating
- Creating new opportunities



#### **Trends, Pull and Push: All Experiencing Rapid Change**

# Demography

# Technology

### Globalization



#### **Demography: Era and People**

- <u>Traditionalists</u>: born prior to 1946
  - Brand and retail store loyal, gone through the depression and war
- Baby Boomers: born 1946-64
  - Reminded to eat the plate clean. Into home and kitchens upgrade; enjoys gourmet food
- <u>Generation X</u>: born 1965-81
  - Likes to be educated and informed; no major enduring hard economical times
- <u>Net-Geners/Millenials</u>: born 1982-2000 (11 29)
  - Live, breath, shop, link up on the web. Well informed.



### Gen Y, Millennials, Net Generation

#### Tech savvy

- Continually connected with IM, SMS
- Socially connected with devices

#### Achievement oriented

- Seek recognition, fame and feedback
- Wants meaningful work and a solid learning curve

#### Cosmopolitan

Influenced by peers

#### Short attention span

 Skim text and information quickly

#### Team-Oriented

- Value teamwork and seek the input and affirmation of others
- Loyal, committed and wants to be included and involved



Source: http://blogs.ukoln.ac.uk/cultural-heritage/2010/06/28/archives-2-0/



# What we have done



#### **Quick Reference Guide**

Version 6 • August 2009

#### **edveNTUre** Date of Birth: 17 May 2000

 depicts learning as an adventure to explore new frontiers of knowledge and that our NTU students are adventurous, creative and techno-savvy

e: electronic, everything! ed: education edve<u>NTU</u>re: our university's name "NTU" is embedded

### edveNTUre: eLearning Eco-System

#### http://edventure.ntu.edu.sg

INIVERSIT



# Leaps of growth ...

- Jul 00 (Phase I: Mass buy-in, Efficient Learning)
  - 870 (51%) courses on-line, 20,000 users
  - 30,000 80,000 page views daily
  - Saturation levels for adoption number of courses, instructors and students
  - Critical mass buy-in and adoption
- Jul 02 (Phase II: <u>HumaniZing</u> eLearning)
  - 1,349 (80%) courses on-line, 22,000 users
  - 100,000 300,000 page views daily
  - Change of content type Content+
- Jul 04 (Phase III: <u>Effective</u> Learning)
  - 2,900 (>90%) courses on-line, 24,000 users
  - 300,000 to 600,000 page views daily
  - Content management system and re-use of content
- Jul 06 (Phase IV: eLearning 2.0)
  - 3.5M page-views/week
  - Engaged and interactive learning
  - Collaborative learning
  - Learning by discovery: eUreka Project Work







eUreka



### Leaps of growth ...

#### 2 billion page-views since inception! 2,000,000,000,000

- Jul 09 (Phase VI: Learning Continuity)
  - eLearning Week to support Learning Continuity in the event of campus closure
  - Mass notification
  - Establishment of CELT and Div of Pedagogical Practice
- Jul 11 (Phase VII: Learning is Everywhere)
  - Mobile learning
  - Sustainable participatory & collaborative learning
  - Learning spaces
  - Student wellness







All undergraduates secoled in full-time studies.

many self-pased and self-directed learning

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WHO

WHAT

WHERE?

day at http://www.line.wa











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All undergraduates enrolled in full-

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# System Usage:

450

400

350

Date	Number of page view per week
July 2000	250,000
July 2001	500,000
July 2002	1 million
July 2003	2.1 million
July 2004	2.5 million
July 2005	3 million
July 2006	3.5 million
July 2007	6 million
July 2008	9 million
July 2009	9.35 million
Aug 2010*	10.1 million
* Semester 1 started on	30 Aug 10 owing to Youth Olympics Games

July 2011 12 million



Annual Page View Hits

429

390

# 2 billion cumulative page view hits since July 2000

July 2011 – June 2012 Estimated 0.5B page views per year



#### **Features of edveNTUre**

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Content Creation and Delivery
Online Assessment

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# What we are doing

#### **Operational Elements of University2.0@NTU** (Today)

edveNT	<mark>Ure</mark> -	Ecosystem Framework
Blackboard Le	earn	Course content delivery and communication Social and community of Learning through Web 2.0 social media
Blackboard Mo	obile Learn and Central	Mobile learning and services
Blackboard Co	onnect	Campus Emergency Alerts, Outreach and Course Notifications
SafeAssign, Tu	urnitin	Plagiarism Management
PreseNTUr		Lecture Recording
aNTUna conne	ect	Virtual communities and instant messenging
eUreka		Project Work Management System
Clickers Audie	ence Response System	Participating and active learning in Lectures
LAMS		Re-usable learning pathways
NANYANG TECHNOLOGICAL UNIVERSITY		

# **Emerging Campus-wide Projects**

- Learning space designs
- Mobile Learning
  - Bb Mobile
- Mass (emergency) notification
  - Bb Connect
- Student Wellness, Support and Advising
  - Starfish Retention System









# What are we thinking...





#### Unique in Education Performance Curve









**Fact #2: Effectiveness** of traditional face-to-face learning and eLearning is about the same.

> -- Traditional -- eLearning



**Performance Distribution** 

# **Effectiveness – the mature model**



- α more students
   doing better (peakto-peak)
- β better mean student performance
- *∂* higher performance
- $\rho$  lower failure rates

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# If we can reverse engineer the outcome, what can we do?



**Performance Distribution** 



# *if* Content is King *and* Infrastructure is god *then* Learning Activities will create the experience



Redefined roles of instructors using the new pedagogies

# You have taught them;

# Have they learnt?



Thomas C. Reeves Professor Emeritus of Learning, Design, and Technology University of Georgia



# **Quality from Different Perspectives**

#### Quality of content

- Usually not the issue
  - Standard textbooks, derivative material, multimedia courseware
- Quality of teaching
   process
  - You have taught them; have they learnt?

- Quality of the (selfdirected) learning process
  - Impact on
    - Student performance,
    - Institutional reputation
    - Student value-add quality

Sigma will answer: Yes/No



#### **Quality of Content**

#### **Quality of Teaching**



#### **Quality of Learning**





# A story about

# "Content"

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#### **Perfect Storm: Convergence of independent developments**



- Uniwood
- LAMS
- Blackboard LMS
- Participative learning

Learning is Everywhere with Everybody!



#### **Implementation:** Learning is Everywhere - Social Learning



# How did you do it?

# Show me!

#### **Blended Learning** Think "transform, not transfer"

 a learning environment that exploits both, the benefits of face-to-face (F2F) and multiple technologies, to deliver online instruction

#### Face-to-Face:

- social interactions in the classroom
- immediate feedback



#### **Effective Learning**



**Effective Engagement** 

#### **Online instruction:**

- flexibility of delivery
- high availability of course content
- anytime, anywhere

#### **Blended Learning & HELP Model**

- HELP: Highly Engaged Learning Pedagogy
- Online lessons populated with interactive, participative and collaborative content/activities
  - Pre-F2F off-class activities
  - Supplementary resources
  - Follow-up activities to post-class F2F lessons

#### Advantages

students can access content anytime, anywhere

- students enjoy a multimedia experience
- instructors can cut back on content delivered in F2F lessons

#### eLearning Tools available in edveNTUre





#### Night scene of Nanyang Auditorium



# preseNTUr for Self-paced Learning



# Mobile Learning: Lecture Recording (Sample Output)





#### **Target: Campus-wide Full Capacity Recording**

Qty	Description	No. of Recordings
40	number of LT locations	40
8	hours	320
5	days	1,600
13	week3	20,800
2	semester3	41,600



# **Best Seat Location + Teleprompter**



# **Centralized Command Centre for Lecture Recording**



Campus-wide Lecture Recording is a key strategic eLearning initiative endorsed by the University's management



# **Remote Monitoring at Centralized Command Centre**



# **Sample View of Recorded Lecture**



#### **Object – Concept and Properties**

- An object is an abstraction of something in a problem domain, reflecting the following together:
  - its information
  - tasks that it can perform or can be performed on it
- Objects have state and behaviour:
  - State: the condition of an object at any moment, affecting its behaviour
  - Behaviour: what an object can do, how it can respond to events or tasks
- Object is specified by:

Language English

- a set of attributes to describe its state
- a set of operations to describe its behavior

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 Objects in a system interact: Relationships are used to specify the interactions between objects.

De Tanifiee Beng Kimn, Divort E. School of EEE, NTO, email diktani@etuseda.og 52,820-109, Tel.6 1905671

Transferring data from 155.69.240.31...

# LAMS and the HELP Model

Learning Activities Management System

- Open-source software developed by Macquarie University
- Easy to use; drag-and-drop interface
- Rapid content design development
- Many learning activity tools, supporting interactive pedagogy
- HELP Model enabled by pedagogically-driven activities
- Integrated into edveNTUre



# **Course Materials Presentation Interface**

My edveNTUre Cou	irses My	Filing Cabinet eUreka Community Resources Library Webmail System A	idmin Hom	😧 있 e Help Logout
Announcements Staff Information Syllabus Course Materials Synchronous Mtg Assignments Video FAQ	M6426-MAN	IAGEMENT OF TECHNOLOGY & INNOVATION (M6426-0752) > COURSE MATERIALS UTSE Materials Video Lectures and Learning Activities (Please start here) Orientation and Demo	Notes Study Guide	EDIT VI
Groups Control Panel Quick Unenroll Refresh Detail View		<ol> <li><u>Demo</u> (w/ vFAQ)</li> <li><u>Demo 2</u> (w/o vFAQ)</li> <li>Can't view videos? Click <u>here</u> for tips.</li> <li>A <u>Video Index</u> containing videos-only files will be released weekly after each class.</li> </ol>		
		<ul> <li>Video Lectures and Learning Activities (Please review by 17)</li> <li>Lecture 1: Technology and National Competitiveness</li> <li>1. Introduction (5:54) L1 1-7 (contains an overview page and a video lecture page)</li> <li>2. Productivity and Niche Strategy (17:13) L1 8-20</li> <li>3. Multinational Corporations and Competitive Advantages (17:58) L1 21-38</li> <li>4. Creating and Sustaining Advantage (20:08) L1 39-53</li> <li>5. Global Strategy (11:31) L1 54-60</li> <li>6. Discussion Board (Your participation is compulsory)</li> <li>Please review video lectures prior to the scheduled synchronous online meeting. There will be an discussion of the lectures during the online meeting.</li> </ul>	C Activity	Links

#### **Course Material Presentation: LAMS**

🖉 LAMS Learner - Windows Inter	rnet Explorer			
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M6426-07S2-1.1	Please click the above link	to view video again.		
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1.1 Introduction	below and <b>submit your v</b>	ote to proceed to the firs	t video lecture located in next page.	
			Overview	
			One of the key course materials is a series of onlir	ne 🔺
Notebook	11		learning activities containing video lectures,	
Title		5.4	own pace or collaboratively with your classmates.	
			The learning activities encourage you to integrate the knowledge learnt from this course and practica	al
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			reflect on your learning needs and to view diverse	•
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#### Participation and Engagement: Creating Purpose

#### Video 1.1: General Introduction

lease click the above link to view the video lecture. After viewing please answer the question below.

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🕟 Resume

Notebook

Title

Time: 08:15 Notes: L1.pdf 1-5 Instructor: Ast/P Sunil Chandrakant Joshi

#### Question 1:

What are your learning objectives for this course? Remember, there is no right or wrong answer. However, it is important for you to answer as best as you can.

#### Answer:

Submit

# **Student Engagement , Thoughts, Feedback, Comments and other Responses**



# **Teaching Paradigm**

- Traditional Approach
  - Teacher teach
  - Students listen and learn
  - Assignments are given
  - Assignments are submitted for marking
  - Students read their marked assignments





#### **Participative Model**

- Teacher teach
- Students listen and learn
- Assignments are given
- Students participates online
- Students read their own and other peer contributions



Show me another example

#### **Example: Experimental Aerodynamics**

#### Background:

- Professor interested in developing a package to help students better understand wind and water tunnels in exploring aerodynamics
- Limitation: wind and water tunnel facility cannot accommodate class of 140 enrolled students
- Solution: professor create documentary-style video to induct students to wind and water tunnels







- 8 Contraction of a Wind Tunnel (00:02:01)
- 9 Laminar Wind Tunnel in Stuttgart (00:01:15)
- 10 Closed Wind Tunnel (00:03:10)
- 11 NASA Ames Wind Tunnel (00:01:12)
- 12 Dimensional Analysis (00:01:27)

#### 13 Dimensional Analysis (00:01:06)

- 14 NTU Wind Tunnel (00:00:44)
- 15 NTU Water Tunnel (00:01:27)
- 16 NTU Water Tunnel (00:01:13)

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For high speed flows even more problems:

**Dimensional Analysis** 

Nanyang

$$Ma = \frac{U}{c} \qquad Re = \frac{UL}{v}$$

Ma and Re need to be held constant

#### Two possbilities:

1. Pressurized wind tunnel to change speed of sound

\$

2. Assume Reynolds independency at high Re (incomplete similarity)

Language English



#### Lecture I - Setup of Experiments and Wind Tunnels

The next activity is a lecture on how to plan and setup an experiment and on how wind tunnels are designed.

To access the lecture click on the link below.

#### Recorded Lecture - Wind Tunnel (25m 06s)



Next Activity 🕨







#### Answers from other Learners

#### Question :

Wind tunnels take up a lot of space compared to the relatively small size of the test section that can be used for experiments. Can you explain why?

Because for wind tunnels, the Reynolds number must be sufficient for the flow to be fully turbulent and thus simulate the real flow.

#### Reduce TI

Flow of low Turbulence Intensity is required to conduct an accurate experiment in the wind tunnel, thus the wind tunnel needs to hav various components such as the settling chamber, contraction cone, diffuser and drive section to ensure that the air flow is of high quality.

wind tunnel contains other sections in addition to the test section. these include the settling chamber and contraction cone. for the closed wind tunnel, there is an additional diffuser. these sections are important in creating the correct flow for the test to be carried out. The settling zone will take out disturbances in the air flow, the contraction cone will reduce turbulence intensity and the diffuser allows recycle of air.

settle flow to decrease turbulance.
 increase speed of flow in test section.

The majority of the space taken up by the wind tunnel is used for: 1) to let disturbance die out (settling chamber) 2) reduced turbulence intensity (contraction cone) 2) more the sin flow (contraction)

- move the air flow (drive section)
- 4) recycle the flow (for close wind tunnel)

- Multiple varied answers to the same question
- Good, poor, incomplete, right, wrong, partial, model answers

Large contraction ratio is needed in wind tunnels to reduce turbulence intensity, and large contraction ratio need a large contraction chamber many times bigger than the test section. Also, a long gradual diffuser is needed aft of the test section to slowly expand the flow and prevent flow separation. These components thus result in a lot of space taken up by the wind tunnel.

The use of components, such as the settling Chamber, contraction cone and diffuser, to ensure the air flowing into the test section is of high quality and has a low turbulence intensity, result in the relatively large amount of space used for a wind tunnel.

it is to create a large settling camber so that the TI value will be small, so as to attain a large contraction ratio

A lot of space is needed for the other components of the wind tunnel such as the diffusor, contraction and settling chamber. The settling chamber and contraction sections especially take up a lot of space as it needs to be many times the size of the actual test section in order to reduce Turbulence Intensity. As for a closed wind tunnel, additional space is needed for the drive section which is needed to circulate the air.

The wind tunnel consists of other components like the settling chamber which lets disturbances die out, contraction cone to reduce the turbulance intensity, diffuser and drive section which is made up of a large fan. Hence the overall size of the wind tunnel takes up alot of



# What does all this mean?

#### **Findings: Quality of Learning**

- View video course content segmentation + interactive learning activities + group participation
  - More engagement as more senses are used
  - More active participation
  - More thought
  - More reflections
- More self-directed learning
- More peer-peer collaborative learning and assessment and latent feedback
- Develops more discerning learners
- Professors have a better gauge of students' learning

### **Findings: Outcomes of Learning Activities**

- Use of LAMS open-ended
   questions
  - Responses read by class-mates enhances students' learning
  - Students learn from each other peer learning and peer assessment
  - Students compare their responses with other students → awareness of different responses to same question
  - Student develops (higher order thinking skills) judgment on response quality



Judgment

8

Discernment

Know &

Share





Thomas C. Reeves Professor Emeritus of Learning, Design, and Technology University of Georgia



**Quality in Learning** 

### Awards, Achievements and Recognition

- POPIA Bronze Award 2011
- IMS Learning Impact 2009
- ascilite Award 2008
- SiTF eLearning Organization of the Year 2007
- ZDNet Asia Smart50 Award 2006
- CIO 100 Honouree 2006
- National Health Group Distinguished Contributor Award 2005

- EMC Best Practice Award 2004 for eLearning Services
- CIO 100 Honouree 2004
- Intelligent20 Award 2003
- MoA With Blackboard: establishment of the Certified Education Centre
- MoA with LAMS International: establishment of LAMS Training Centre

OWERED BY

 eLearning Centre of Excellence by Sun Microsystems

Awards











#### Assoc Prof Daniel Tan Centre for Excellence in Learning & Teaching http://www.celt.ntu.edu.sg

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