

# How to download Zoom and join meetings that are restricted to CUHK users only

Zoom User Guide (for participants)

Last updated: 21 July 2020

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- [3.1. Download Zoom \(iOS\)](#)
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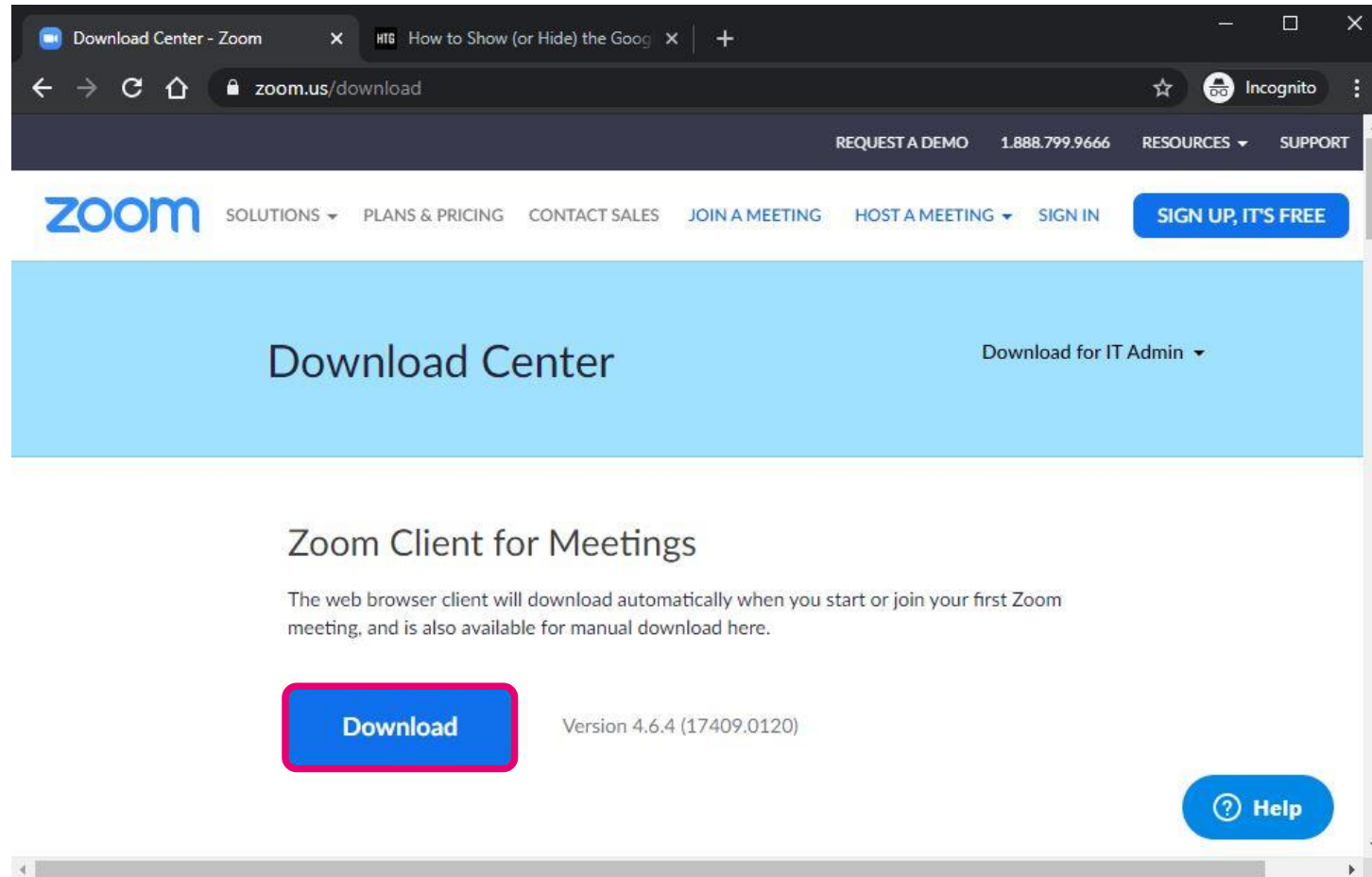
- *The screen captures might vary for different OS versions, browsers, meeting settings.*

# 1. Desktop



# 1.1. Download Zoom (Desktop)

1. Download and install Zoom from <https://zoom.us/download>



# 1.2. Join a meeting (Desktop)

1. You should receive the meeting invitation, which provides you the meeting details, such as Meeting URL, Meeting ID and password.

██████ is inviting you to a scheduled Zoom meeting.

Topic: PHIL1011B  
Time: This is a recurring meeting Meet anytime

Join Zoom Meeting  
<https://cuhk.zoom.us/j/109741371?pwd=c0JieDBmcm1SempoMzc5a2RYNnd4QT09>

Meeting ID: 109 ██████  
Password: 39 ██████

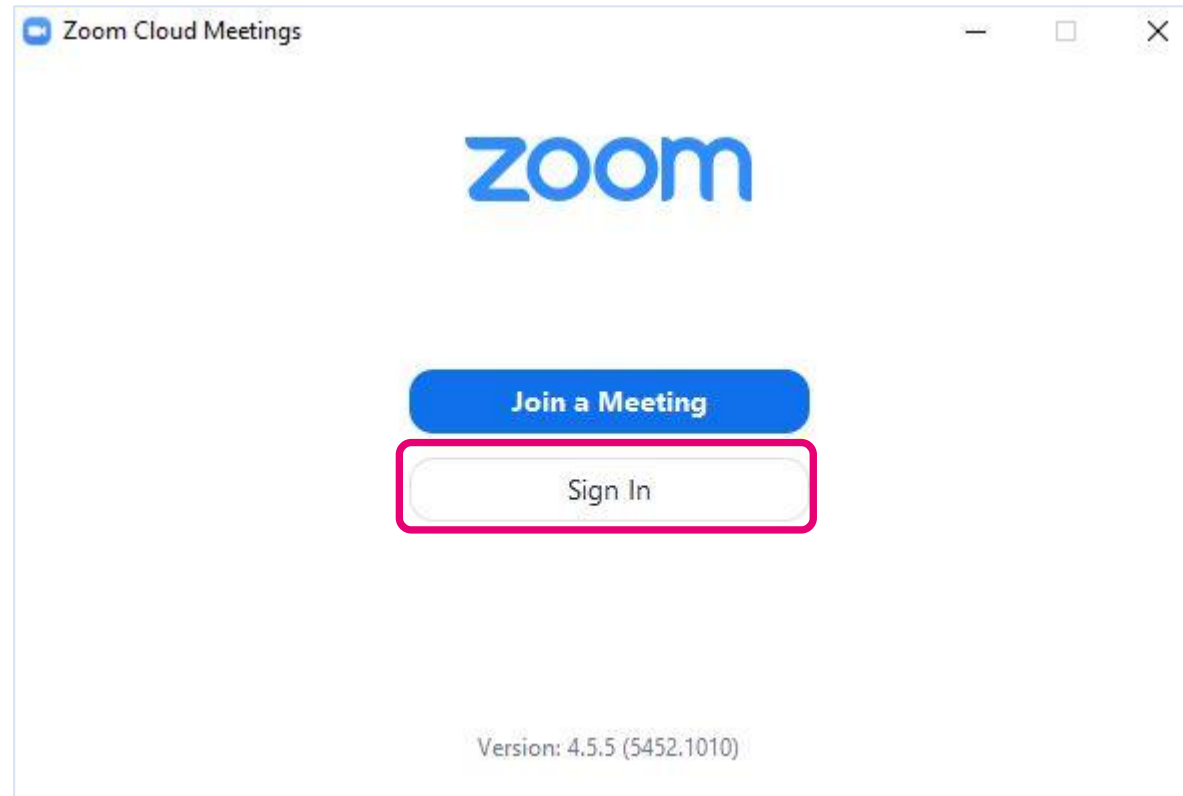
One tap mobile  
+85258086088,,109741371# Hong Kong, China

Dial by your location  
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+1 929 205 6099 US (New York)  
+1 669 900 6833 US (San Jose)

Meeting ID: 109 741 371  
Find your local number: <https://cuhk.zoom.us/j/109741371?pwd=c0JieDBmcm1SempoMzc5a2RYNnd4QT09>

# 1.2. Join a meeting (Desktop)

2. Open Zoom on your Desktop. Click “Sign In”.



# 1.2. Join a meeting (Desktop)

3. Click “Sign in with SSO”

Zoom Cloud Meetings

**Sign In** [Sign Up Free](#)

Enter your email

Enter your password [Forgot?](#)

☐ Keep me signed in **Sign In**

or

**Sign In with SSO**

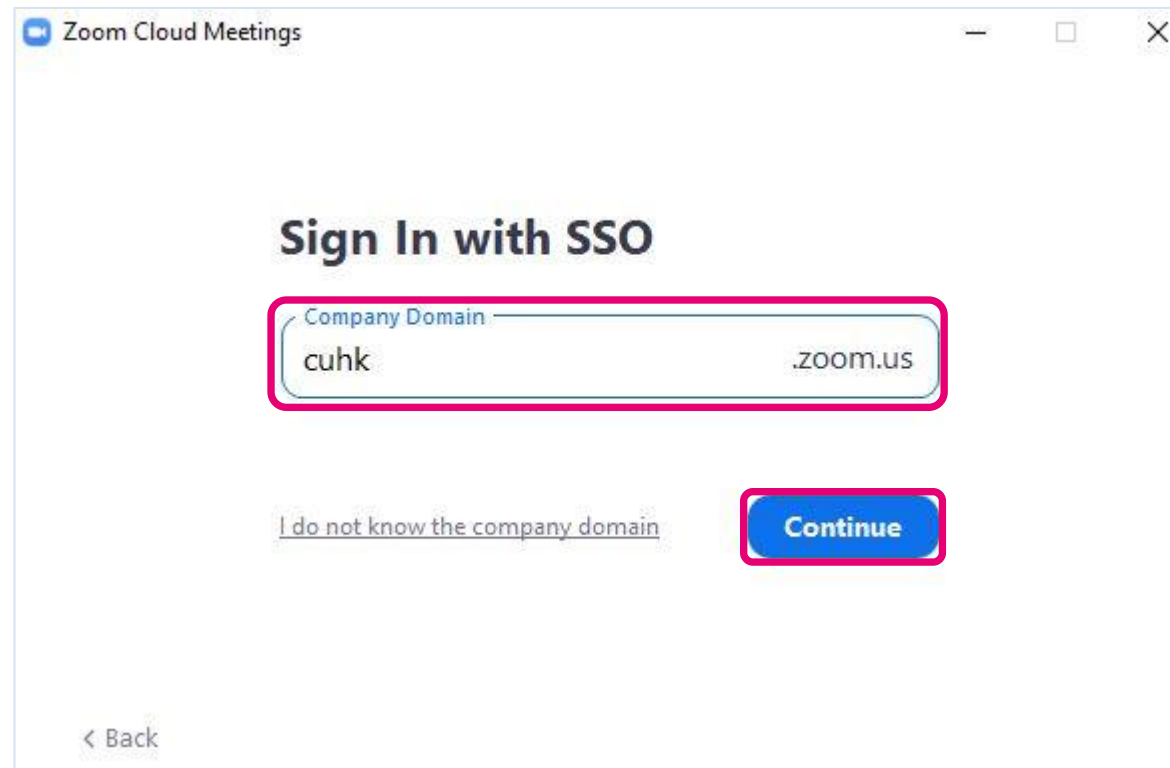
Sign In with Google

Sign In with Facebook

[< Back](#)

# 1.2. Join a meeting (Desktop)

4. Click “Sign in with SSO”



Zoom Cloud Meetings

## Sign In with SSO

Company Domain  .zoom.us

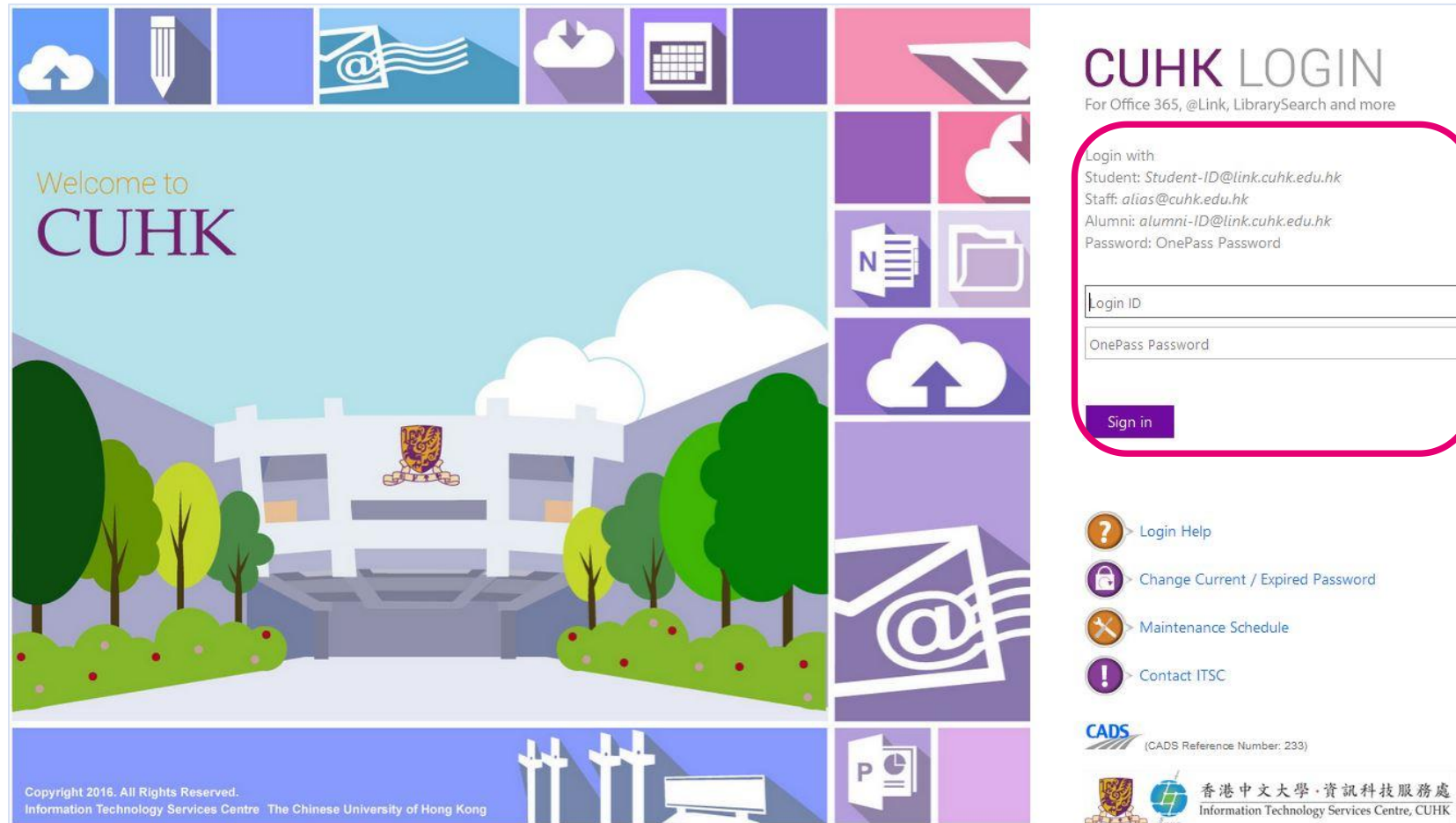
[I do not know the company domain](#) [Continue](#)

[< Back](#)



# 1.2. Join a meeting (Desktop)

5. Login with your CUHK email and OnePass Password.



The image shows the CUHK LOGIN interface. On the left, there is a large graphic with the text "Welcome to CUHK" and an illustration of a building and trees. Below this, it says "Copyright 2016. All Rights Reserved. Information Technology Services Centre The Chinese University of Hong Kong". On the right, there is a login form with the title "CUHK LOGIN" and the subtitle "For Office 365, @Link, LibrarySearch and more". The login form includes fields for "Login ID" and "OnePass Password", and a "Sign in" button. Below the login form, there are links for "Login Help", "Change Current / Expired Password", "Maintenance Schedule", and "Contact ITSC". At the bottom right, there is a logo for "CADS" (CADS Reference Number: 233) and the text "香港中文大學·資訊科技服務處 Information Technology Services Centre, CUHK".

Welcome to  
CUHK

CUHK LOGIN  
For Office 365, @Link, LibrarySearch and more

Login with  
Student: *Student-ID@link.cuhk.edu.hk*  
Staff: *alias@cuhk.edu.hk*  
Alumni: *alumni-ID@link.cuhk.edu.hk*  
Password: OnePass Password

Login ID  
OnePass Password

Sign in

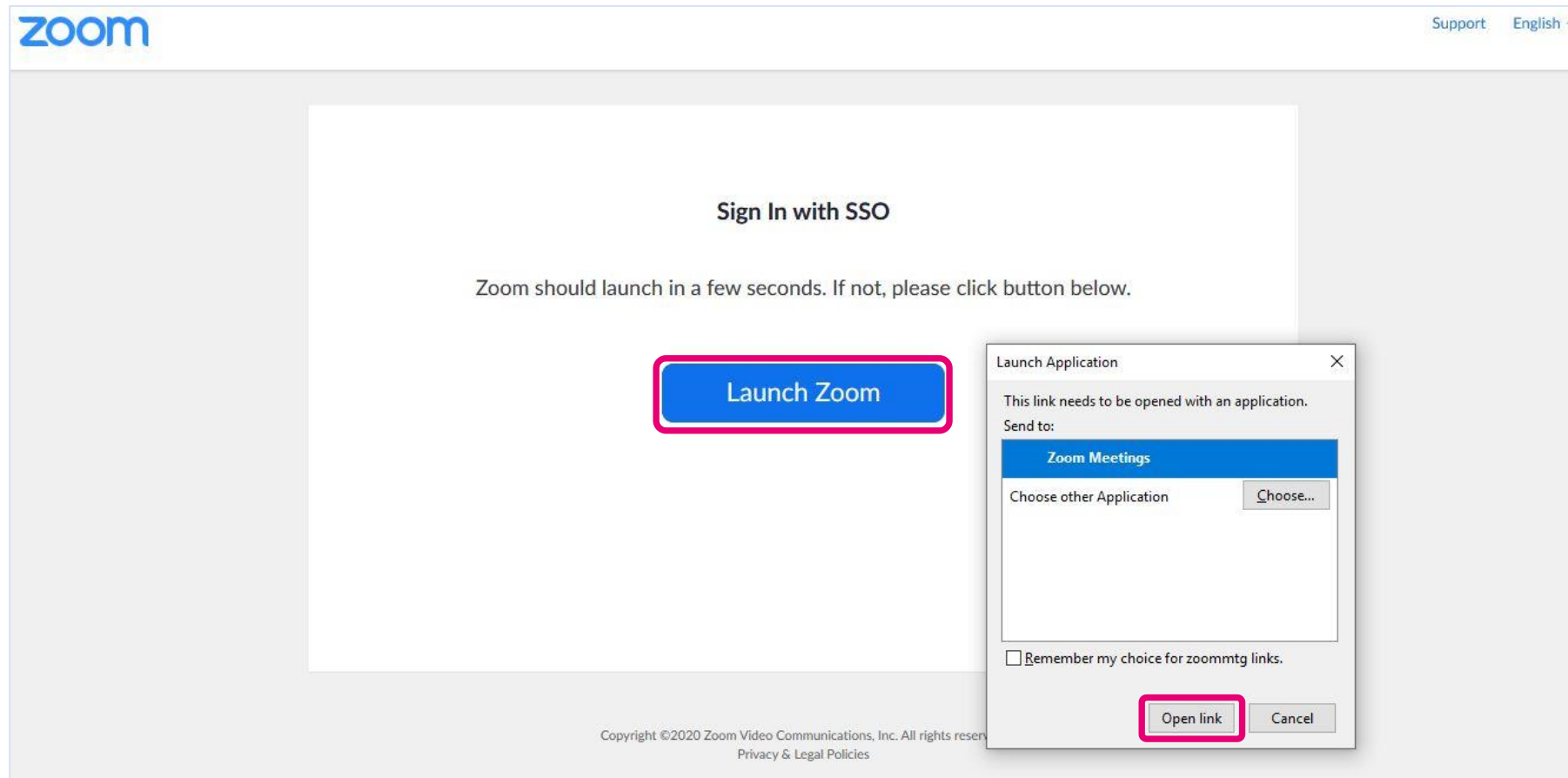
? Login Help  
Change Current / Expired Password  
Maintenance Schedule  
Contact ITSC

CADS  
(CADS Reference Number: 233)

香港中文大學·資訊科技服務處  
Information Technology Services Centre, CUHK

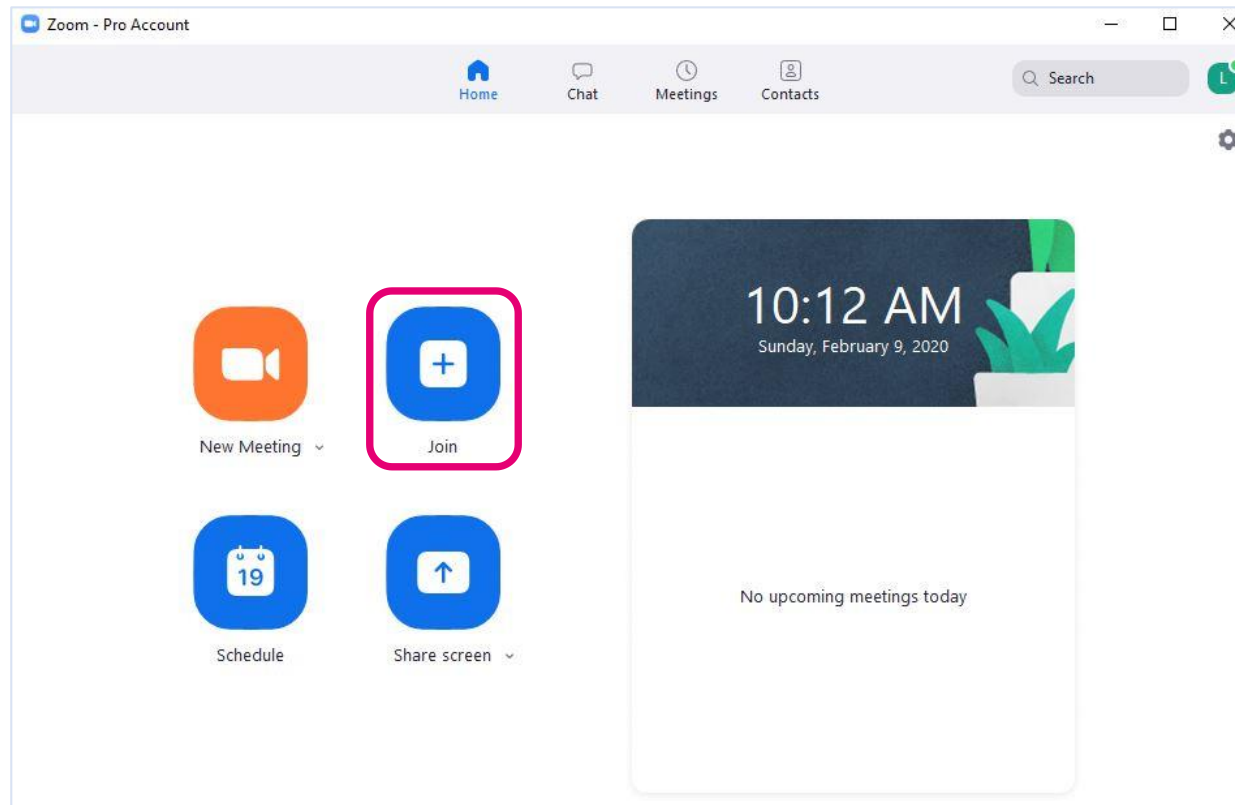
# 1.2. Join a meeting (Desktop)

6. Click “Launch Zoom” or open Zoom.



# 1.2. Join a meeting (Desktop)

7. Click the one-click link or
8. Click “Join”.

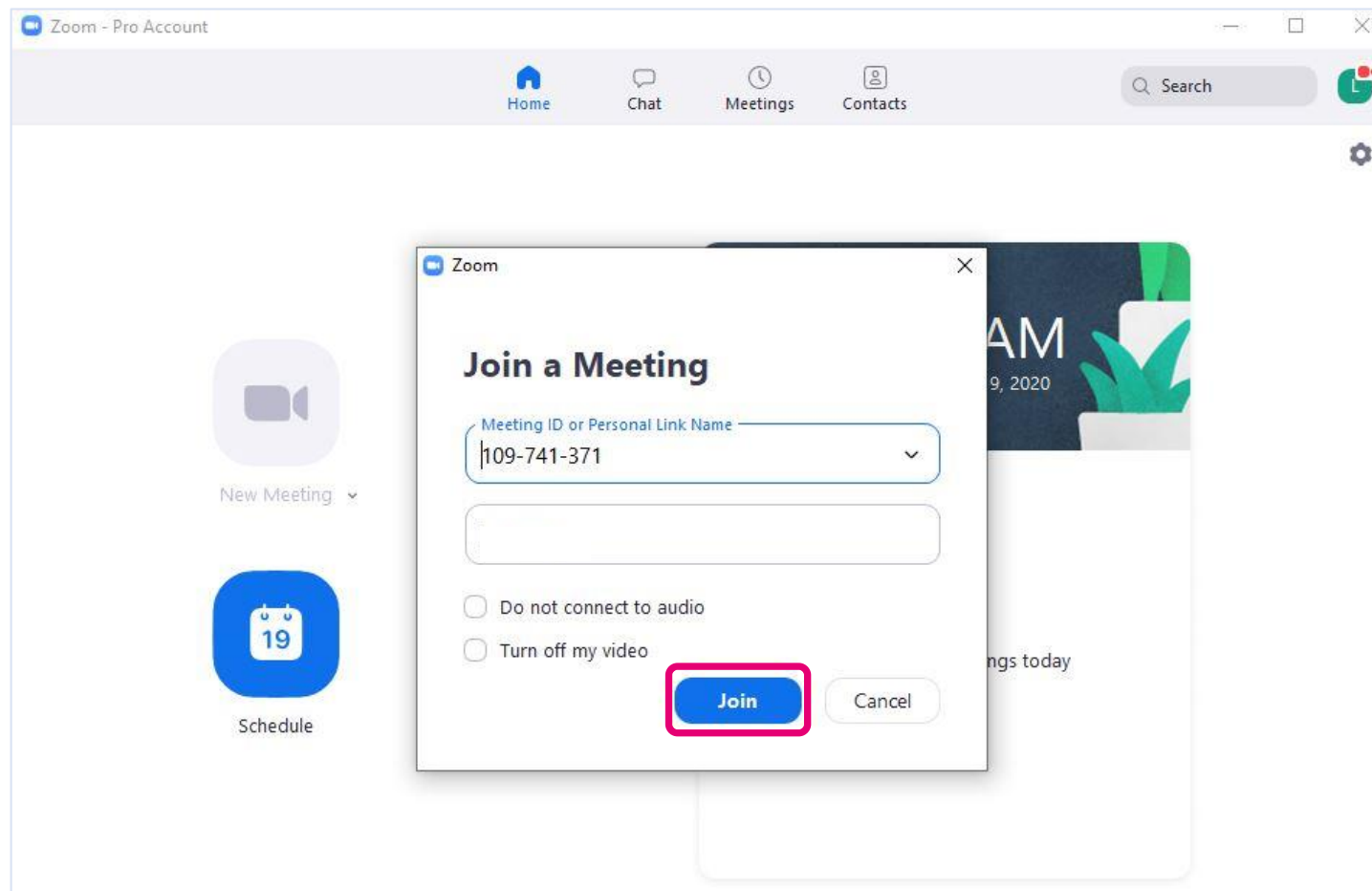


*You are advised to check if the desktop client is updated before you join the meeting.*

- Zoom Help Center: [Upgrade / update to the latest version](#)

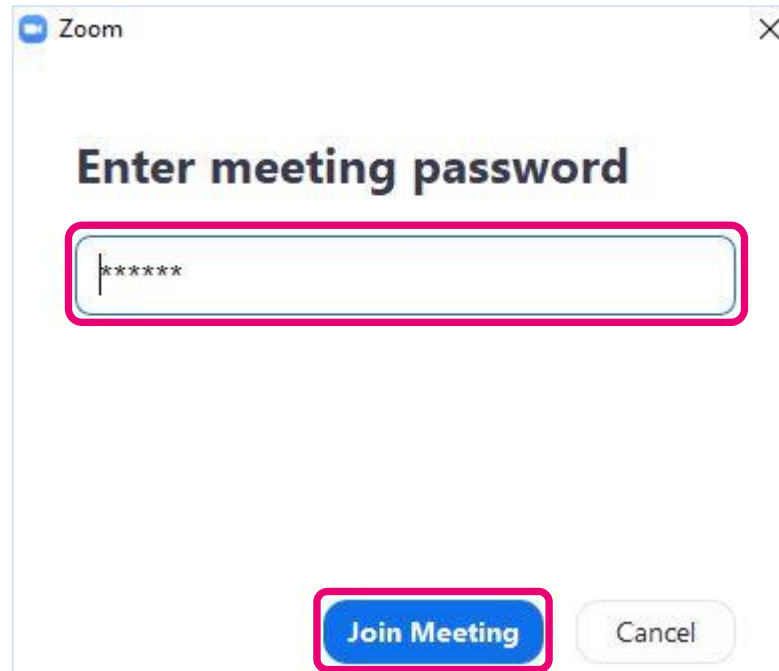
# 1.2. Join a meeting (Desktop)

8. Input the Meeting ID. Click “Join”.



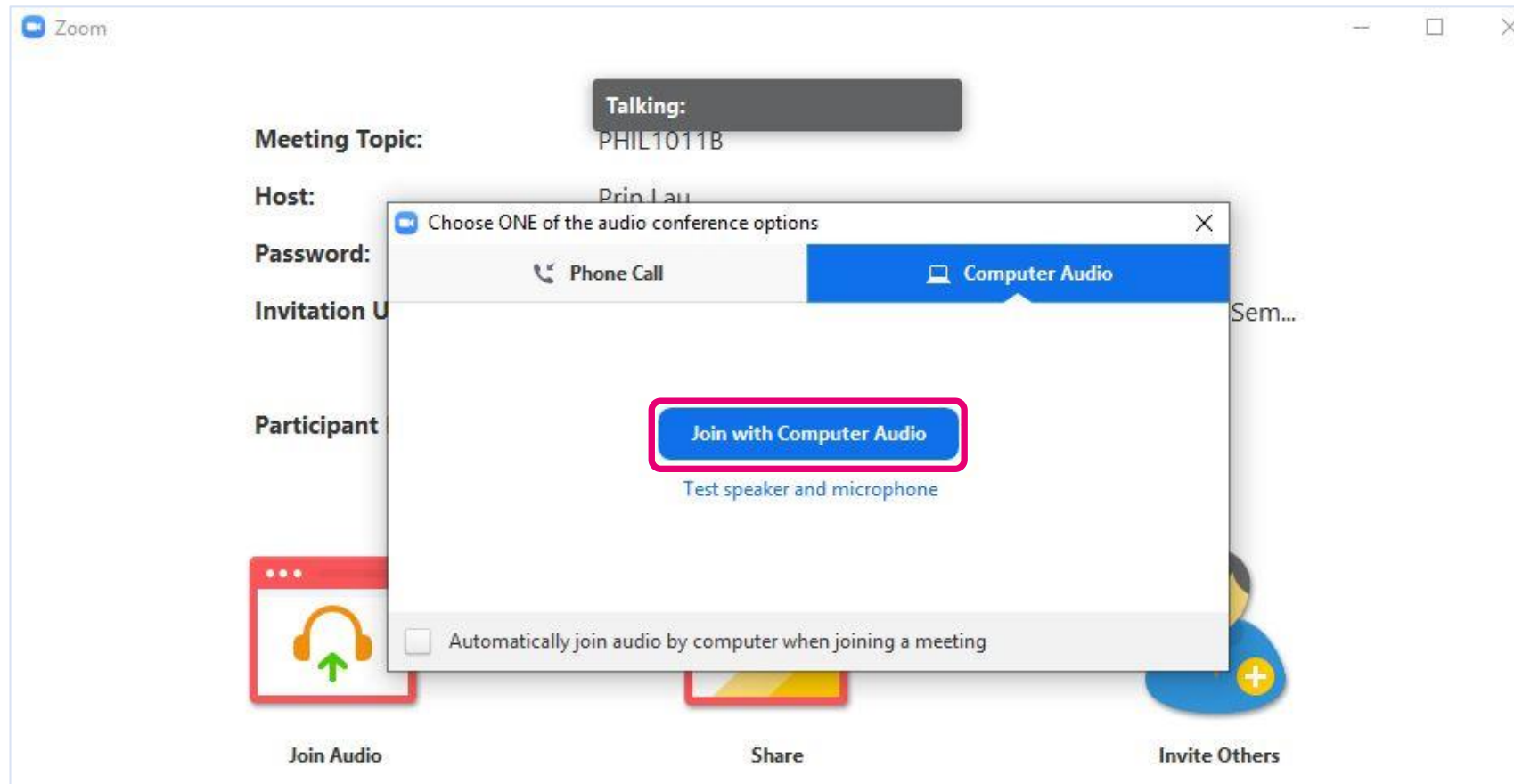
# 1.2. Join a meeting (Desktop)

9. Input the meeting password. Click “Join Meeting”.



# 1.2. Join a meeting (Desktop)

10. Click “Join with Computer Audio” and you should be able to join the meeting.

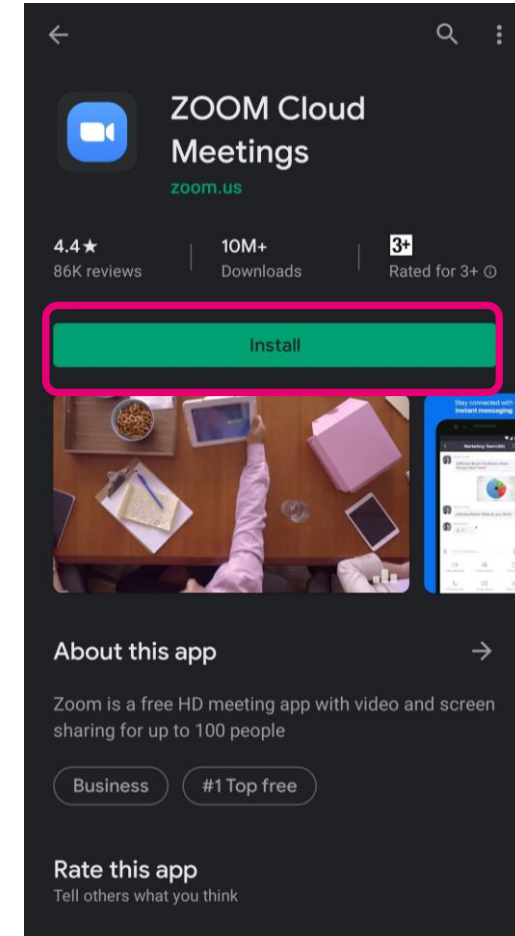
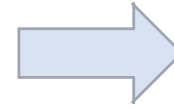
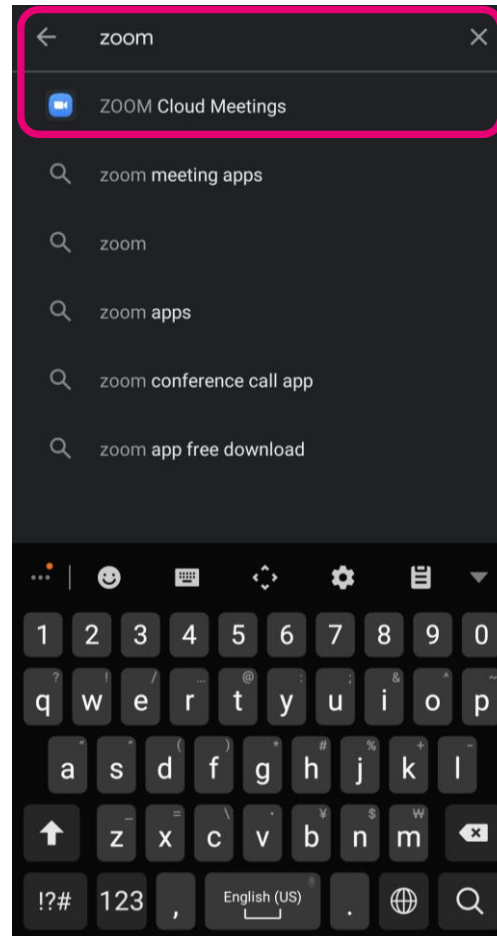
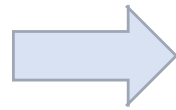
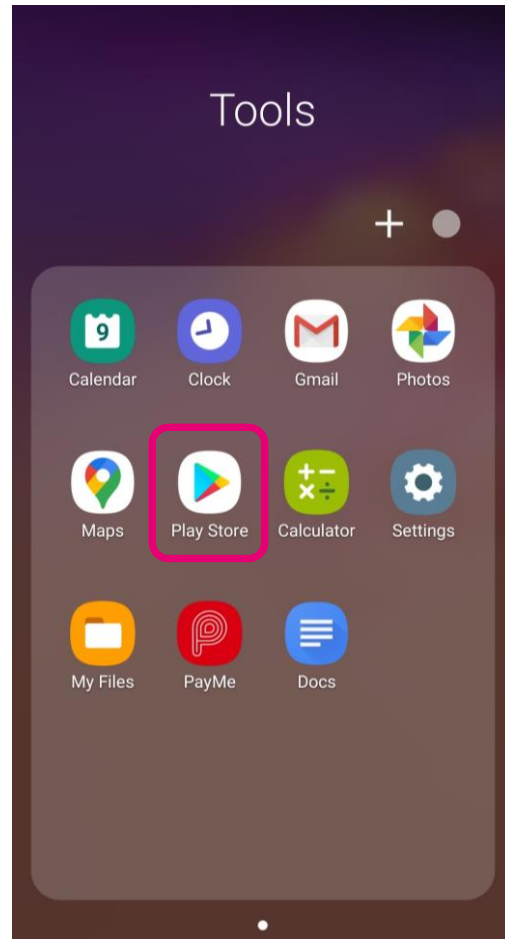


# 2. Android



# 2.1. Download Zoom (Android)

1. Download and install “Zoom Cloud Meetings” from Play Store.





## 2.2. Join a meeting (Android)

1. You should receive the meeting invitation, which provides you the meeting details, such as Meeting URL, Meeting ID and password.

██████ is inviting you to a scheduled Zoom meeting.

Topic: PHIL1011B  
Time: This is a recurring meeting Meet anytime

Join Zoom Meeting  
<https://cuhk.zoom.us/j/109741371?pwd=c0JieDBmcm1SempoMzc5a2RYNnd4QT09>

Meeting ID: 109 ██████  
Password: 39 ██████

One tap mobile  
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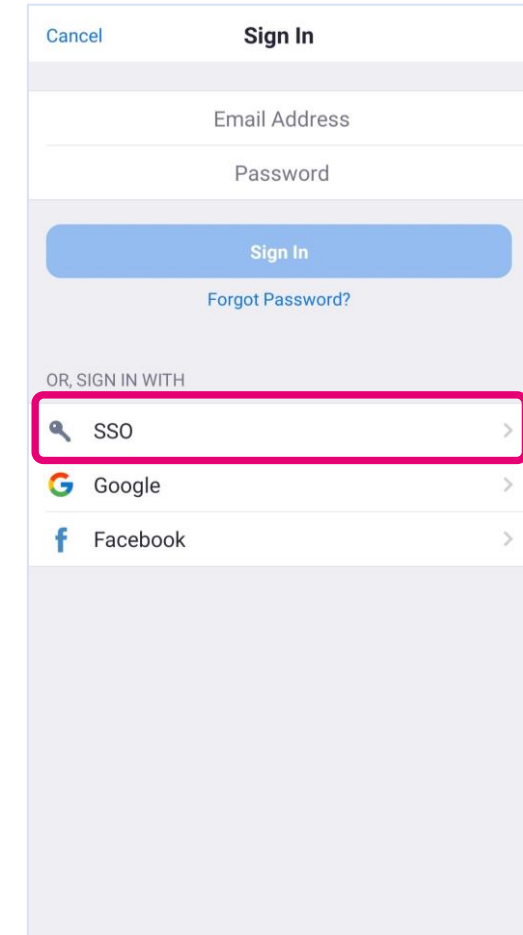
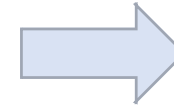
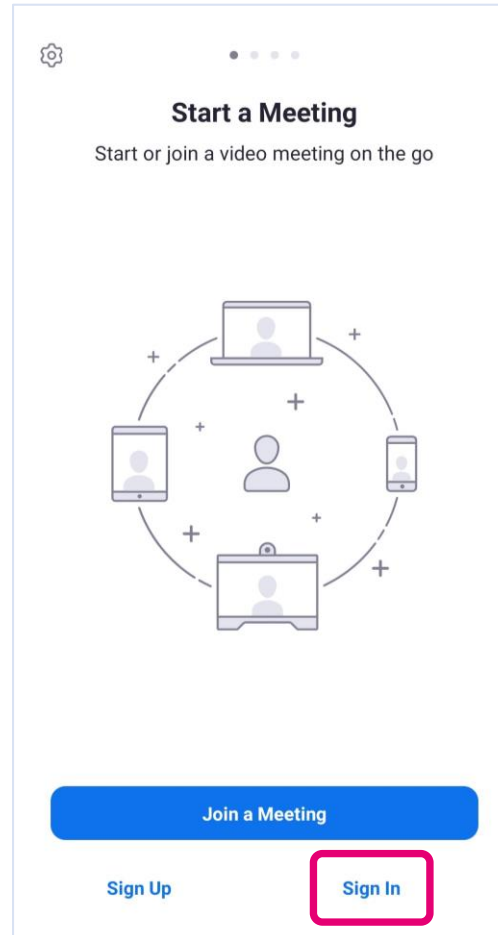
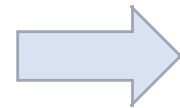
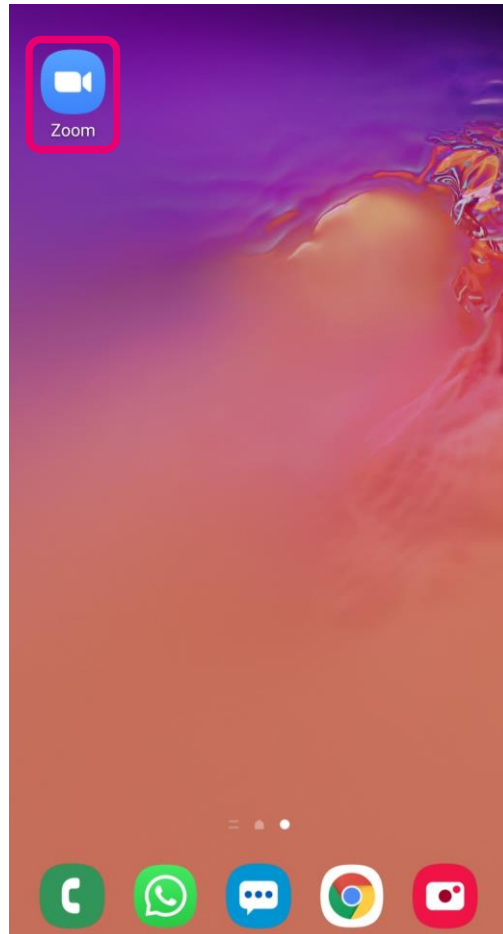
*You are advised to check if the Zoom mobile app is updated before you join the meeting.*

- Zoom Help Center: [Upgrade / update to the latest version](#)



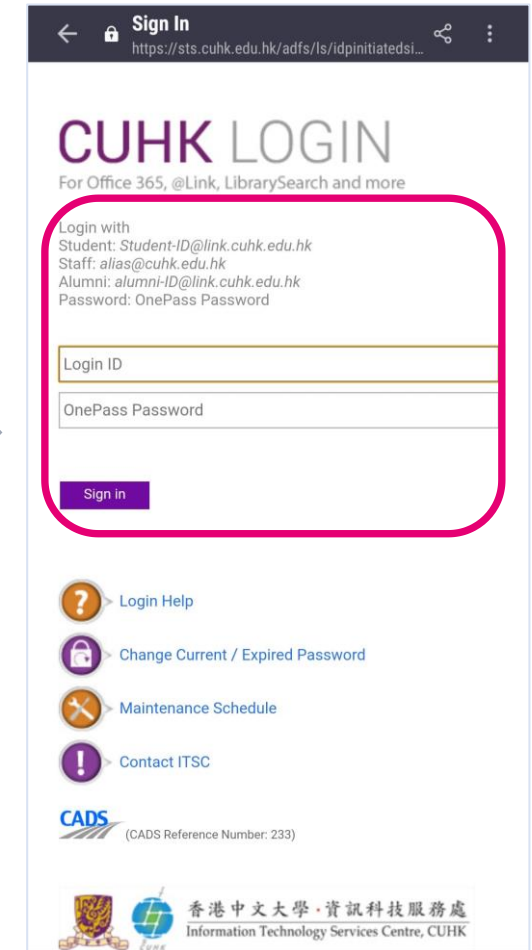
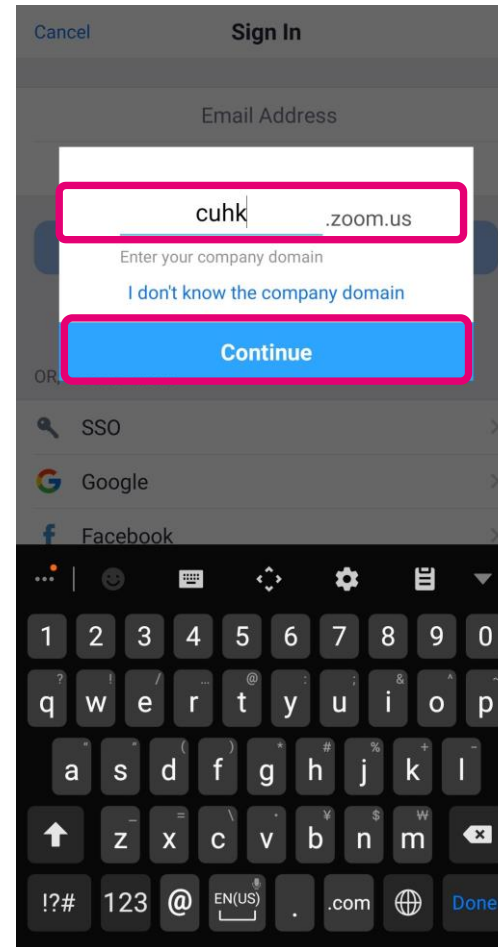
## 2.2. Join a Meeting (Android)

2. Open Zoom. Tab “Sign In”. Select “SSO”.



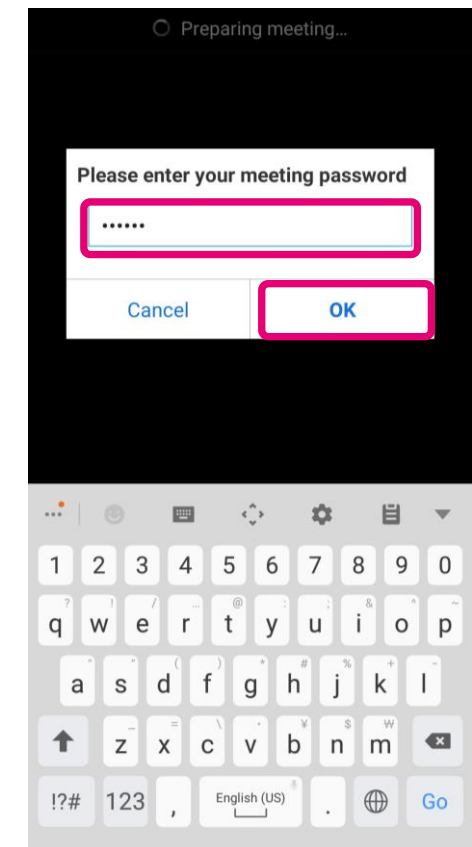
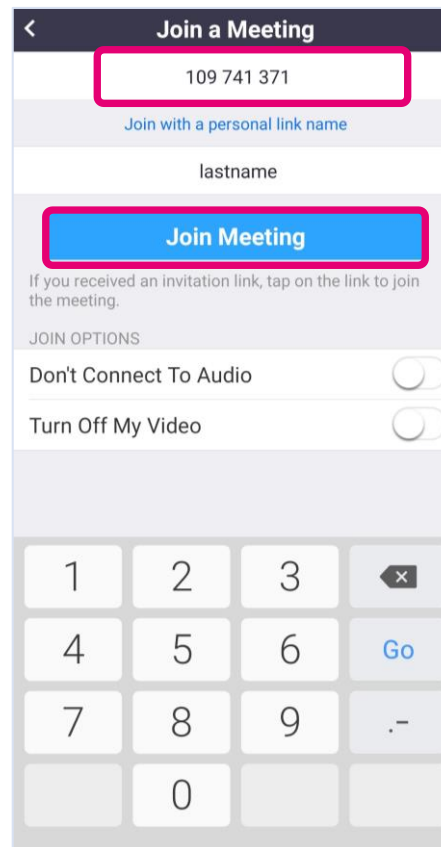
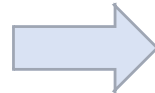
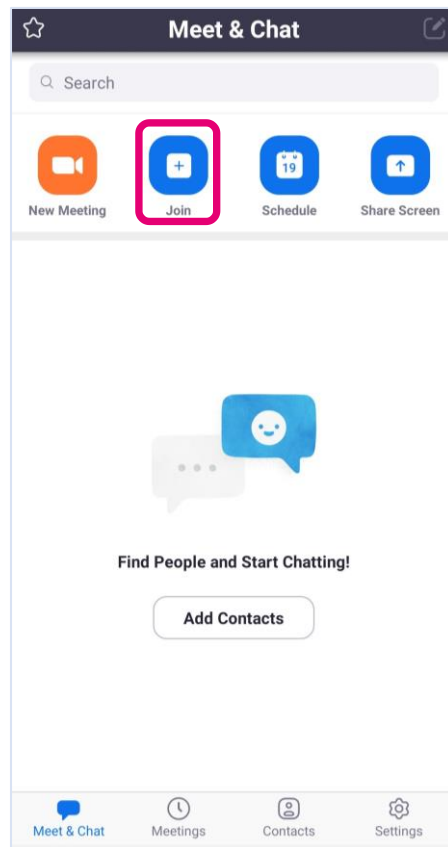
## 2.2. Join a Meeting (Android)

3. Input “cuhk” for the company domain. Login with your CUHK email and OnePass Password.



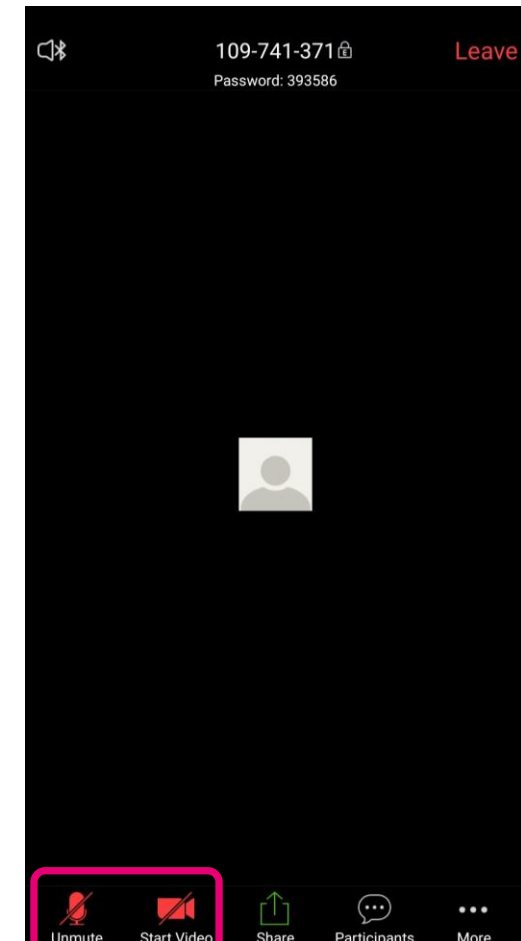
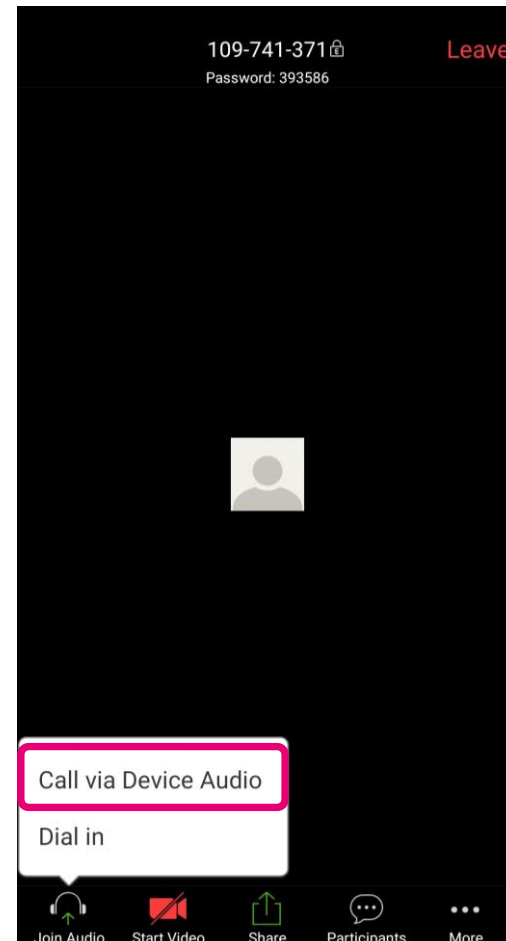
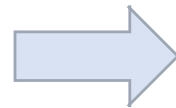
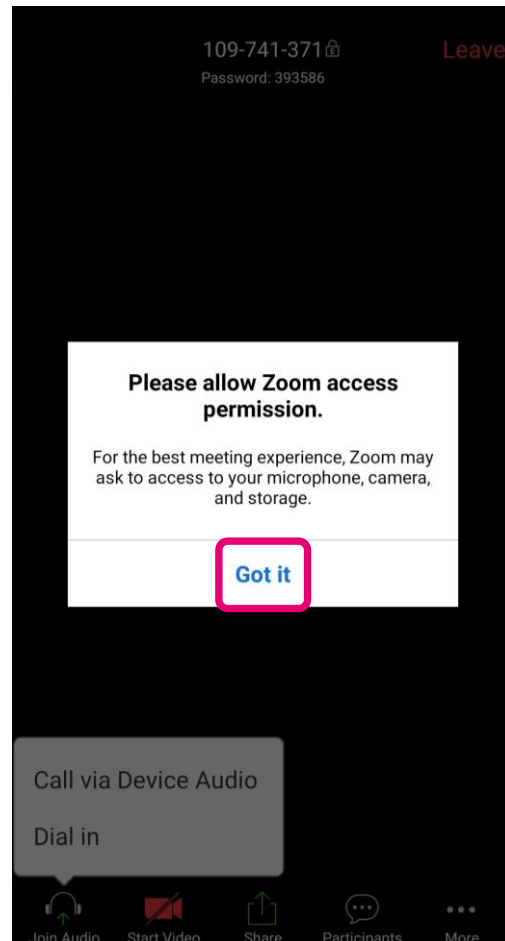
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4. Click the one-click link Join Zoom Meeting  
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5. Or click “Join”. Enter Meeting ID and Password.



## 2.2. Join a Meeting (Android)

5. Allow permission for the audio. Join audio and check if you are muted/unmuted.

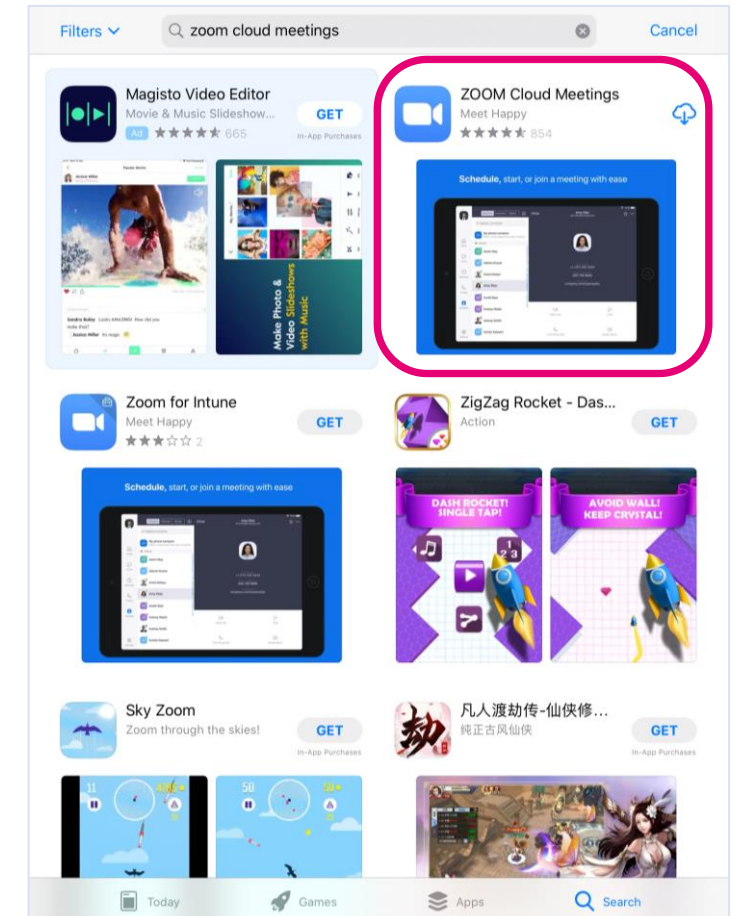
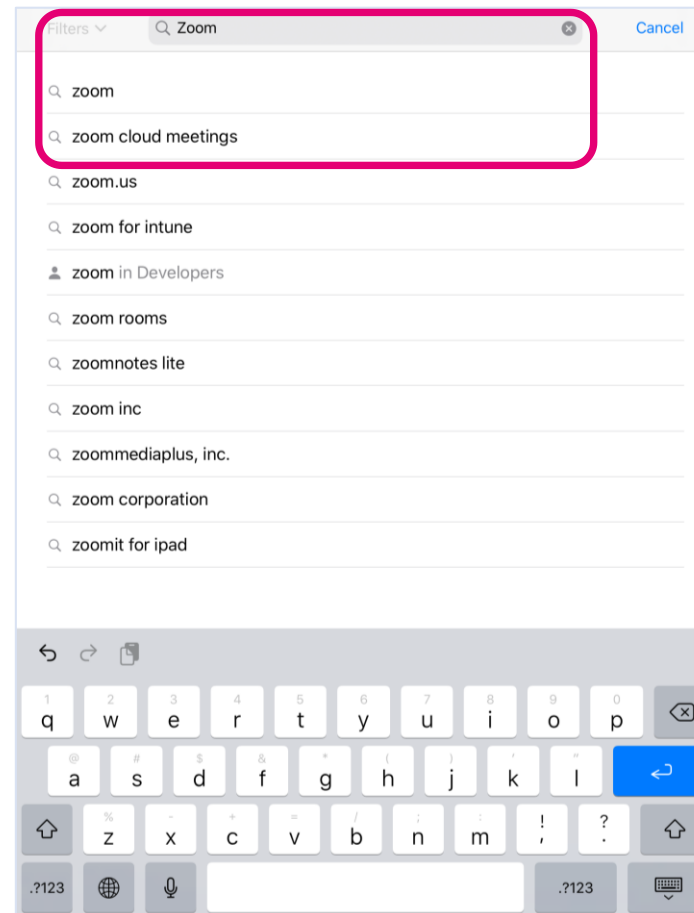
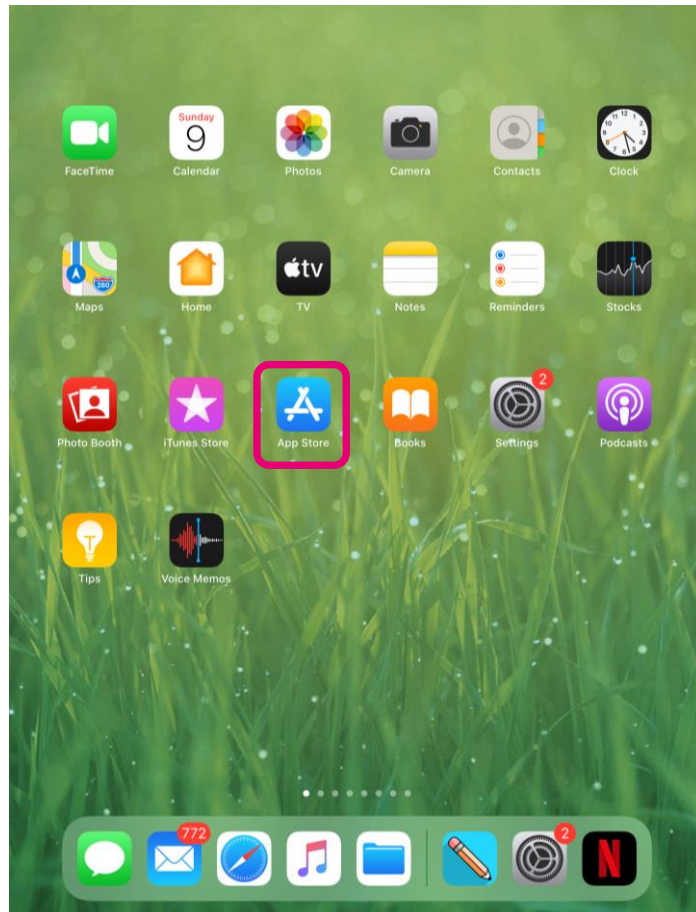


# 3. iOS



# 3.1. Download Zoom (iOS)

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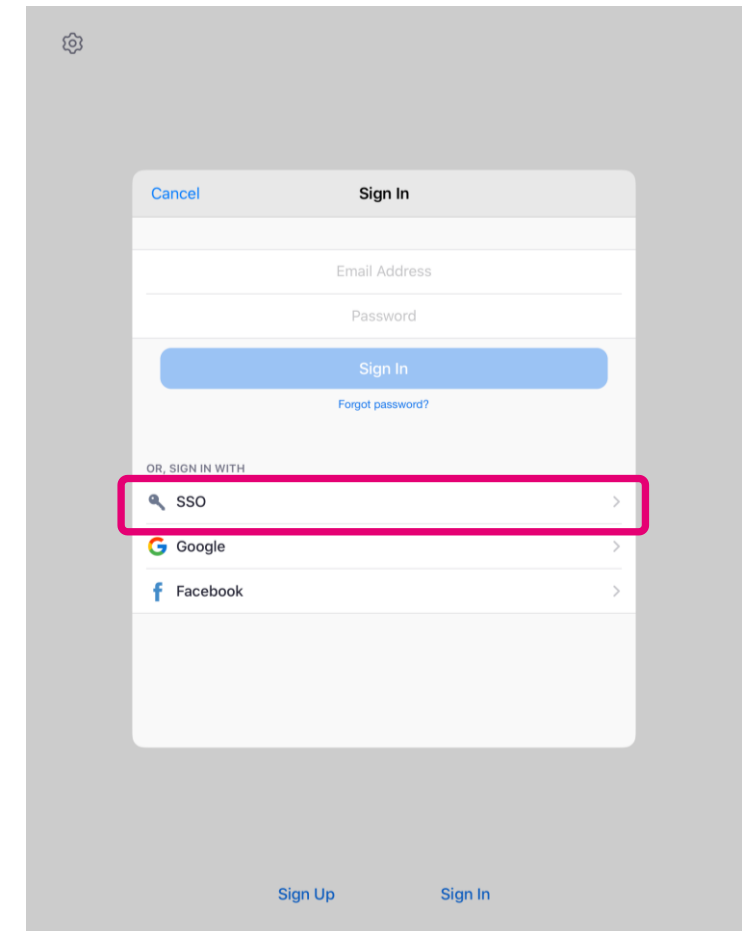
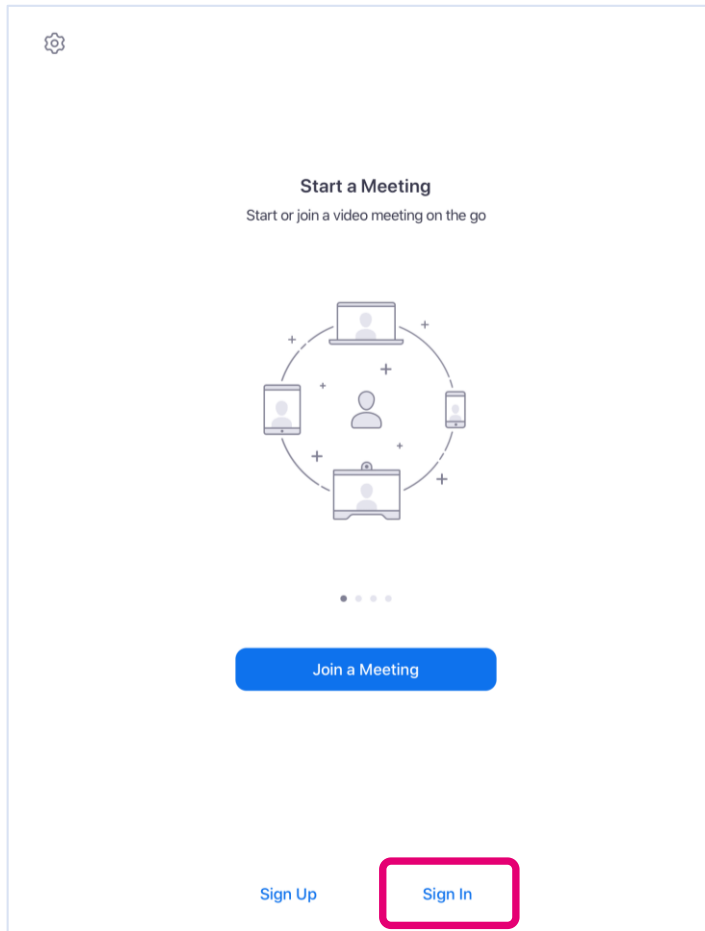
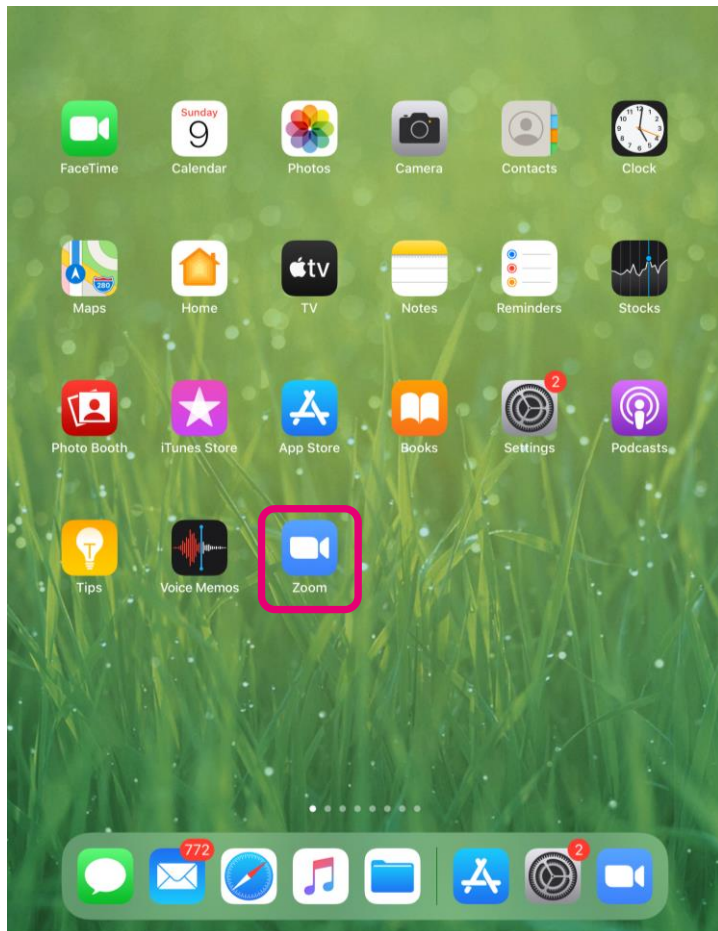
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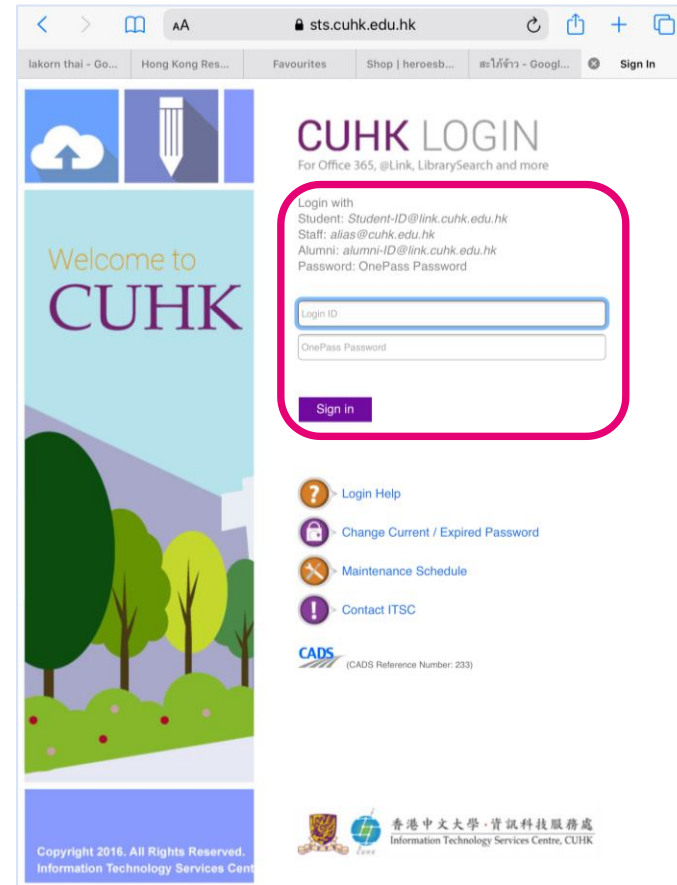
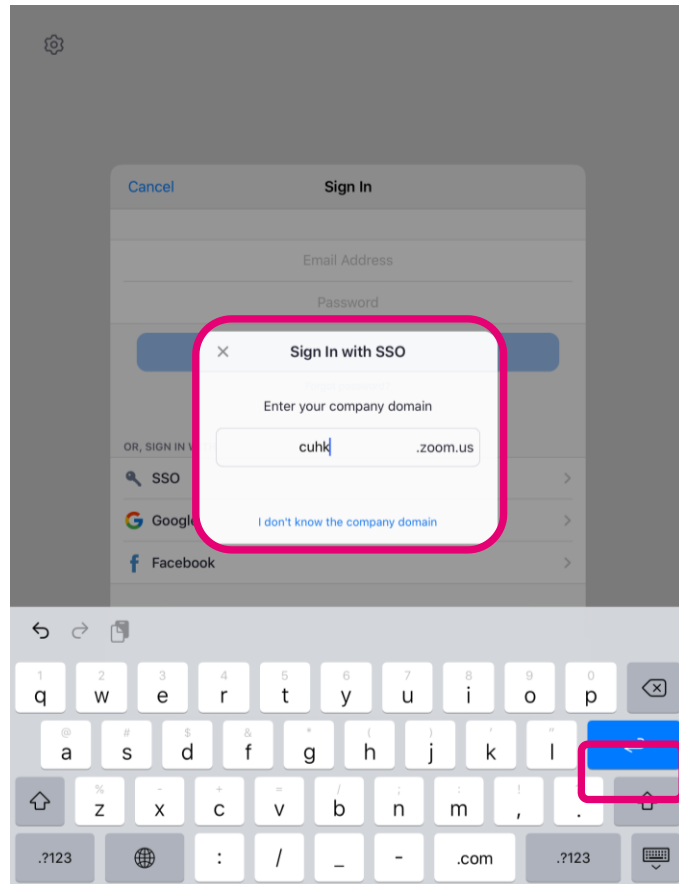
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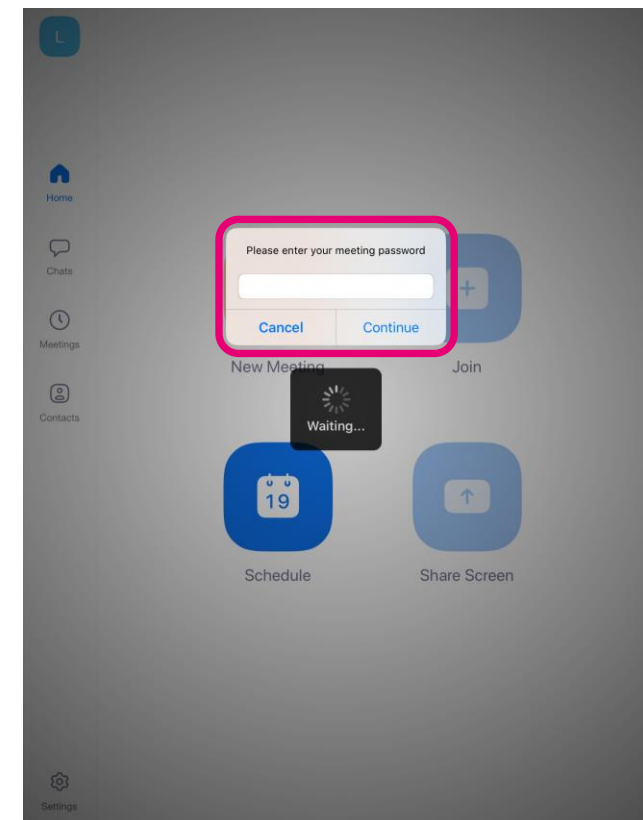
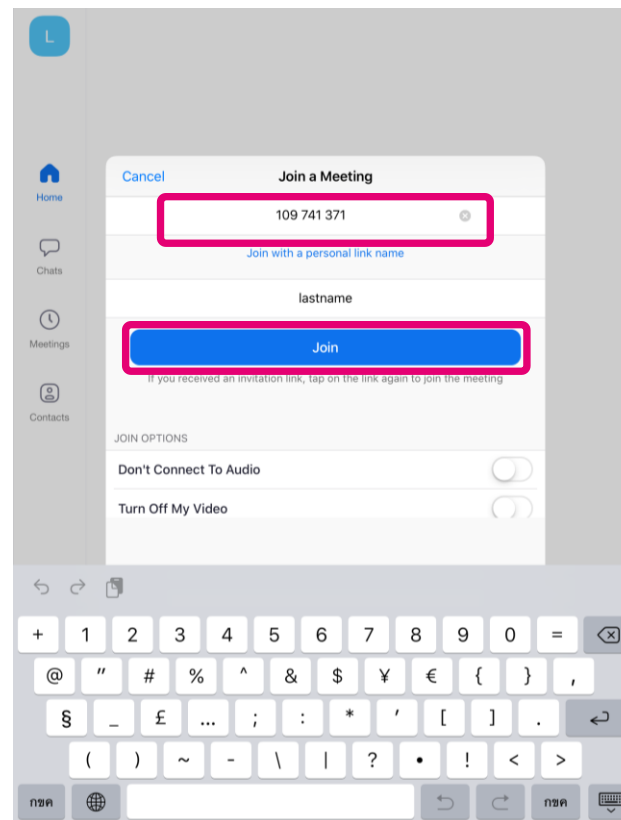
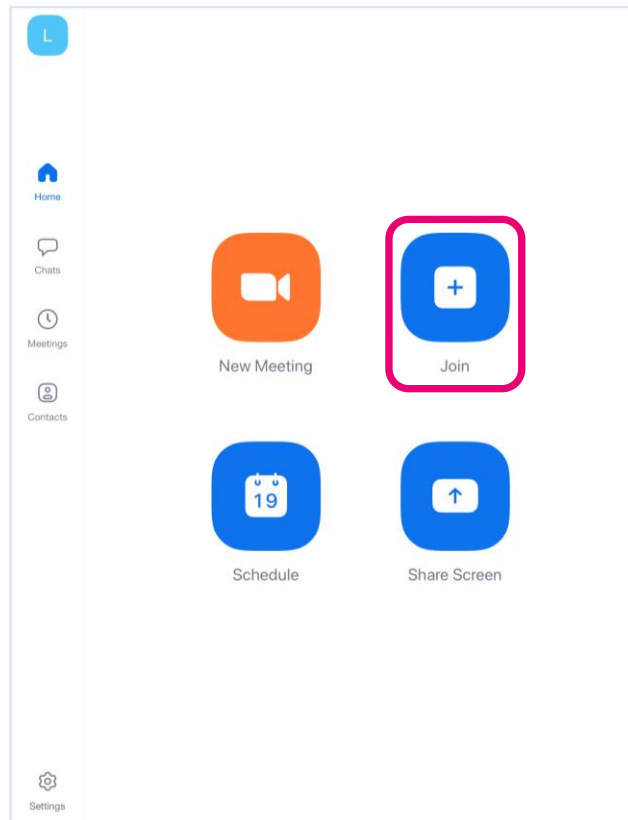
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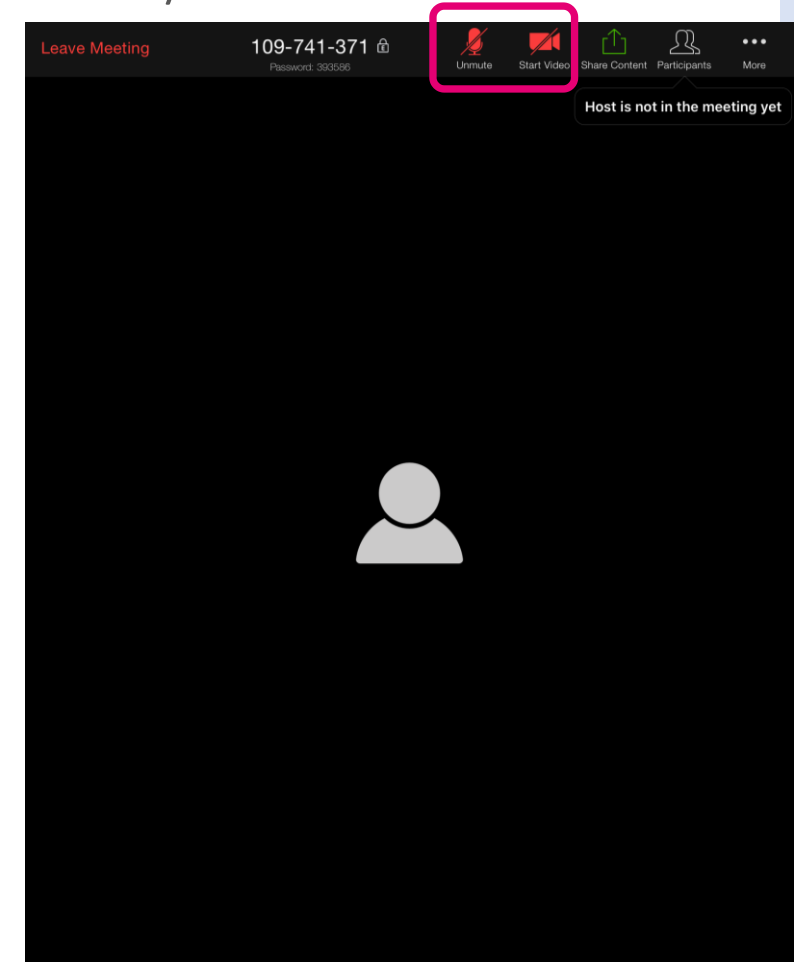
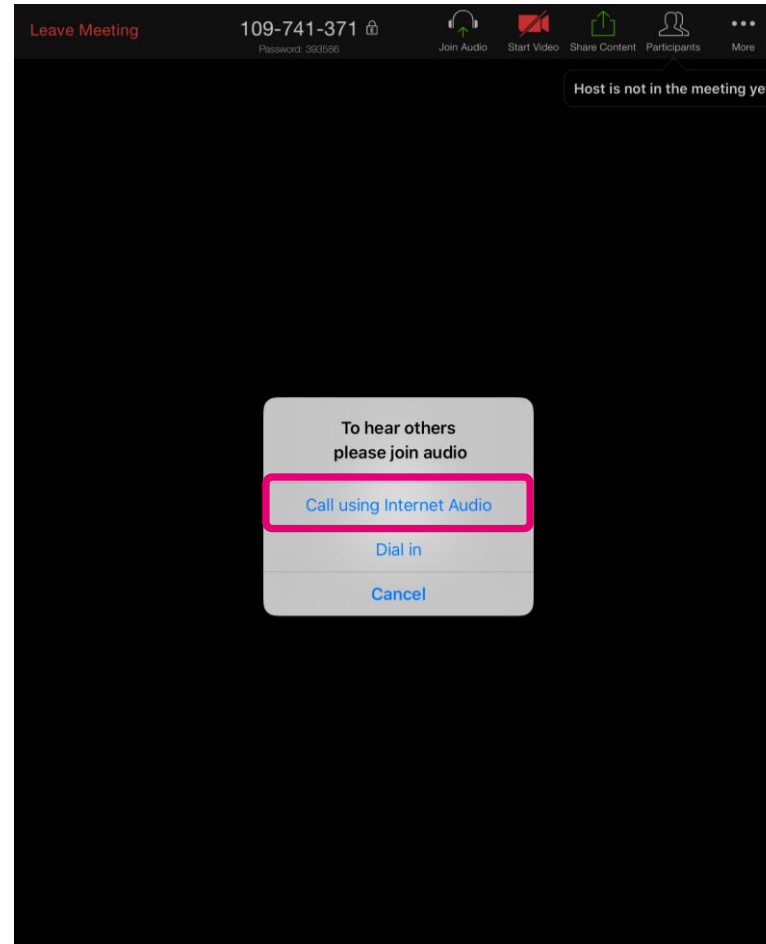
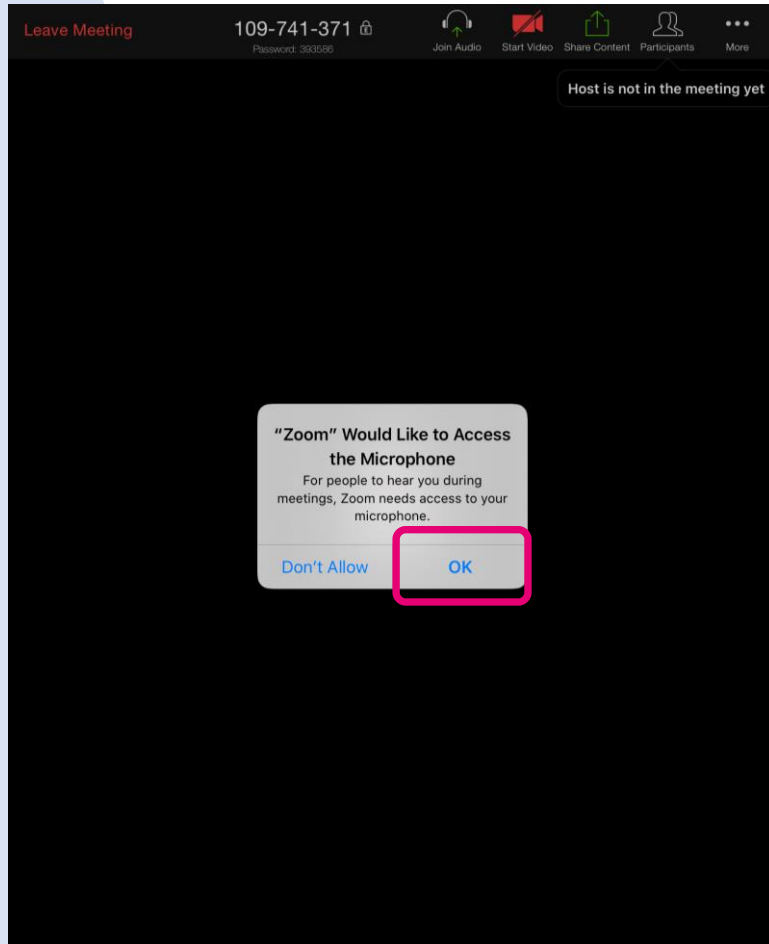
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- Or click “Join”. Enter Meeting ID and Password.



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# Help

- eLearning@CUHK: <https://www.elearning.cuhk.edu.hk/>
- [Zoom Help Center](#)
- Contact us:
  - [elearning@cuhk.edu.hk](mailto:elearning@cuhk.edu.hk)
  - ITSC Service Desk: <https://servicedesk.itsc.cuhk.edu.hk>