



香港中文大學
The Chinese University of Hong Kong

IT @ YOUR SERVICE

Orientation Programme for
Postgraduate Students 2018-2019

itsc Information Technology
Services Centre

Your IT Experience @CUHK

- CUHK Official Accounts
- Manage Study at MyCUHK and CUSIS
- Get Online
- eLearning
- Free Email, Storage, Office Suite
- CUHK Mobile
- Use Computers and Printers
- Free Anti-virus Software
- Security Tips
- Get Help from ITSC



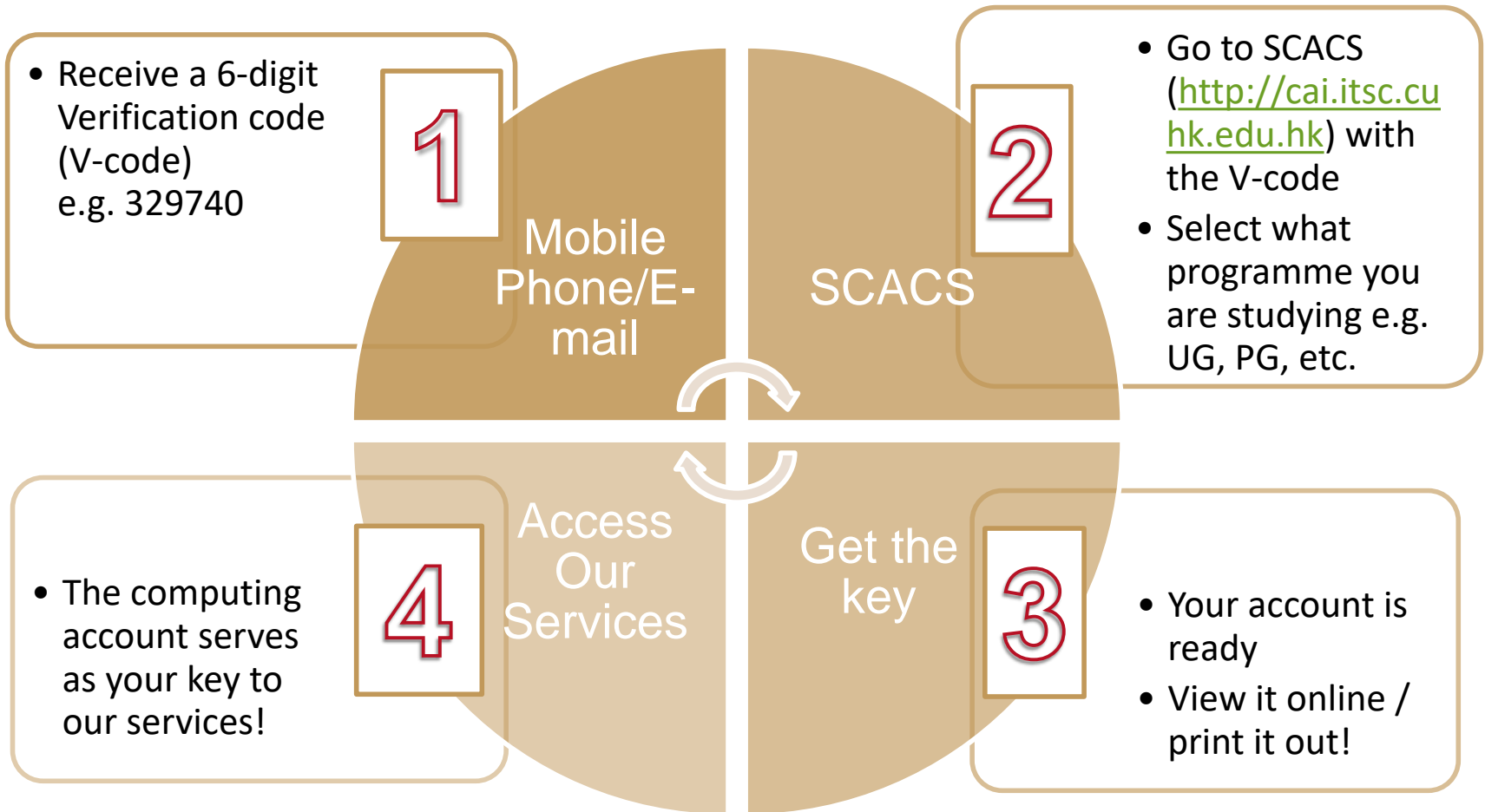
GET YOUR DOOR KEY READY

- # Computing Account
- # Account is key
- # What's the key for?



Did You Complete Student
Registration in CUSIS / MyCUHK?

How to Get My Key?



C. Computing Account Details:

(1) OnePass (CWEM) Account

Student ID:

Computing ID:

OnePass (CWEM) Password:

E-mail Address:

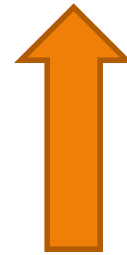
Expiry Date:

The Chinese University of Hong Kong
Information Technology Services Centre
Computing Account Information (CAI) Slip

Student Name and Study Programme

Student ID

Computing ID



Your Key Is Computing Account Information (CAI) Slip

Student ID:
1234567890

For online systems
e.g. MyCUHK

Computing ID:
s1234567890

Mostly for network
connection
e.g. WiFi / VPN

Email Address:
1234567890@link.cuhk.
edu.hk

For CUHK Login (O365,
emails, LibSearch) /
eLearning, ITSC's PCs

OnePass Password

For all ITSC Services
+ other IT platforms

Change Password

- <https://cai.itsc.cuhk.edu.hk/chgpwd/default.aspx>



Changing OnePass (CWEM) Password

Login ID:

Current / Expired Password:

New Password:

Re-enter New Password:

Verification Code: 
[Generate New Image](#)

 [繁體中文](#)

(CADS Reference Number: 064)

The service is for staff and students only.

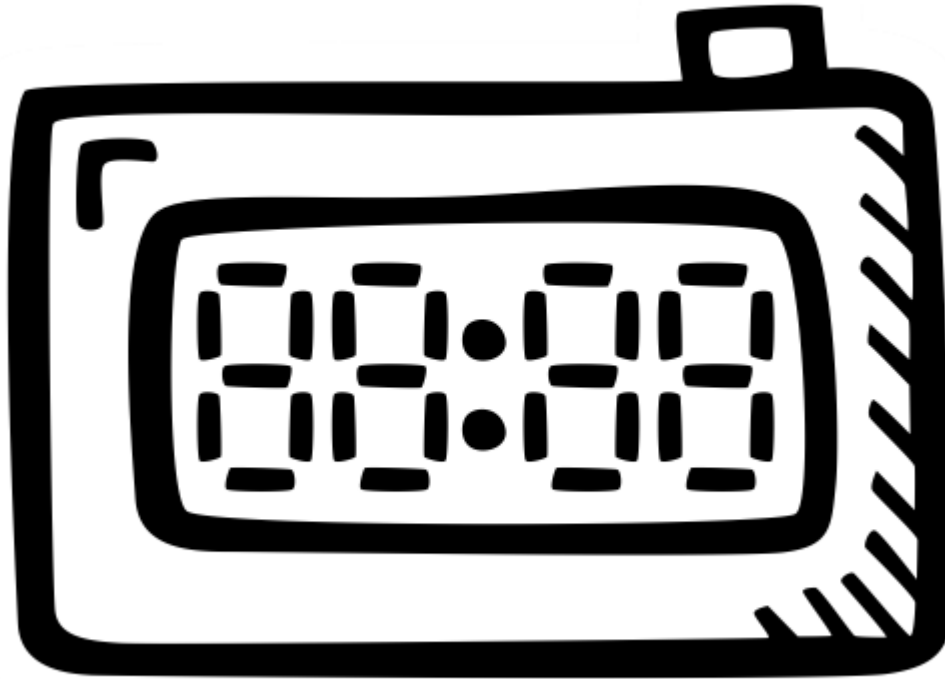
Your password must

- Have length between 8 and 20 characters
- Contain at least 4 unique characters
- Contain at least 1 letter, 1 digit, and 1 special character
- Use only these special characters:
! ? . % + = ^ \$ & # - @
e.g. ab!2cd34, mon=2xyz, BE.Best1
- NOT reuse your last 4 passwords
- NOT contain your login ID

[Check recommendations of secure passwords](#)

For Staff Using Departmental MS Exchange (Outlook) Email:

By changing your OnePass (CWEM) password, the same password can also be used to log in departmental MS Exchange (Outlook) email.



Change Your OnePass (CWEM)
Password Annually

MANAGE ACADEMIC MATTERS @MYCUHK

CUSIS

Course Registration

Exam Result

Payment

Login MyCUHK via OnePass

MyCUHK

Welcome

Login with CUHK OnePass

This will log you in via the CUHK Central Authentication System

What is MyCUHK?
MyCUHK not only is your personal CUSIS services.

Current Staff and Students
Check [here](#) for instructions on getting started.

Alumni Account Initialization
Click [here](#) for steps to initialize your account. Please click [here](#) if you forgot your password.

To protect your privacy
To prevent unauthorized use of your account, you must use a secure browser.

Avoiding security certificate warnings
This portal web site uses security certificates. Please click [here](#) to view the certificate details. Please click [here](#) to view the certificate details. Please click [here](#) to view the certificate details.

[Using Chrome?](#)

CUHK OnePass
Information Technology Services Centre

Welcome to OnePass

Login ID:

Password:

[Login](#) [Clear](#)

CADS
(CADS Reference Number: 246)

[Change Current / Expired Password](#)
Forgot Your Password? [Staff](#) | [Students](#) | [Alumni](#) | [Others](#)

[繁體中文](#)

What Login ID is?

- Staff / Student ID; or Computing ID for Department / Project / Student Organization
- Alumni ID ([Account Initialization](#) | [Forgot Alumni ID?](#))

Need Help? Write to [ITSC Service Desk](#)

MyCUHK:
<http://portal.cuhk.edu.hk>

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Access to Various CUHK Systems

The screenshot displays the MyCUHK dashboard interface. At the top, there is a navigation bar with links for "My page", "News and Events", "CUSIS and MyStudy", "Library", and "Useful Links". The main content area is organized into several columns of widgets:

- MyCUHK Updates:** Includes links for "CUSIS Maintenance Schedule", "MyCUHK FAQ", and "Strategic Planning 2016-2020".
- Today:** Shows the current date as "Tue, 4 August, 2015" and the weather as "sunny 29 °C".
- My Links:** A section for managing favorite pages, with an "Edit My Links" button.
- Account Summary:** A link to "View details about your financial account."
- Office 365 / @Link Email:** Information about CUHK Office 365 and @Link Student E-mail, including a link to "register for CUHK Office 365".
- Personal Information:** A link to "Personal Information".
- My Class Schedule:** A link to "View your class schedule for a specified term."
- Course Enrollment:** A link to "Enrol in classes."
- Consent for Research Project:** A link to "Consent for Research Project" and "Consent to use HKID for research project on Language Proficiency Monitoring".
- My Tasks:** A section for task management, currently showing "No Task(s) entries found." and buttons for "Add a Task" and "Show All/Enhanced...".
- Service Desk:** A link to "Service Desk".
- OnePass (CWEM) Password:** Links for "Change OnePass (CWEM) Password" and "Set up OnePass Personalized Security Question".
- CUHK e-Ticketing Service:** A link to "E-Ticketing Service".
- Sports Facilities Booking:** A link to "Sports Facilities Booking".
- Find a Staff or Department:** A link to "Find a Staff or Department".
- University Health Service:** A link to "Book Medical Appointment".
- Student Development Portfolio:** A link to "Student Development Portfolio".
- Walk For Green:** A link to "Walk For Green".

The dashboard also features a "Personalize" button in the top right corner and a "Welcome" message indicating the user is logged in as a Student, with the last successful login on August 4th, 2015.

Manage Academic Matters @ CUSIS

- View/Update Personal Information
- Search Teaching Timetable by Subj/Dpt
- Enroll Courses
- View Timetable Planner
- Check Debit Notes
- View Grades
- References:
 - Computer-based Training on CUSIS functions: <http://www.cuhk.edu.hk/cusis/login/howto/cbt-student/>
 - Graduate School: <https://www.gs.cuhk.edu.hk/>



The Chinese University of Hong Kong
GraduateSchool
香港中文大學研究院

HOME

FAQ

A A A

SEARCH



ABOUT GS

PROSPECTIVE STUDENTS

STUDENTS

DIVISION/TEACHING STAFF

ANNOUNCEMENTS



Student Portal

▶ GS Platform (Students)

▶ MyCUHK

Academic

▶ Academic Calendar

▶ Academic Calendar

Regulations and Procedures

▶ General Regulations Governing Postgraduate Studies

▶ Regulations for the Degree of Doctor of Medicine

▶ Regulations for the Degree of Doctor of Science

▶ Regulations Governing Associate Students

▶ Regulations Governing Associate Students

Teaching Timetable & Class Info

Search to find what courses are available under your study program.

MyCUHK

MyPage News and Events CUSIS and MyStudy Library Use

1

Teaching Timetable by PG Program

Enter Search Criteria

Term: 2017-18 Term 2

Faculty: ART Fac of Arts

Division:

Academic Program: Doctor of Music

2

SEARCH

Teaching Timetable

Term: 2017-18 Term 2

Academic Program: Doctor of Music

[New Search](#)

Class Code	Class Nbr	Course Title	Units	Teaching Staff	Quota(s)	Course Component	Section Code	Language	Meeting Date	Period	Room	Course Offering Dept
MUSC6050-	1018	Independent Study I 獨立研究 (一)	3.00	- Professor Jeffrey Michael LEVENBERG	10	LEC	-	C&E&P	08/01/2018 - 17/04/2018	TBA	TBA	Div of Music
MUSC6051-	1982	Independent Study II 獨立研究 (二)	3.00	- Professor LAU Cheungkong Frederick	10	LEC	-	C&E&P	08/01/2018 - 17/04/2018	TBA	TBA	Div of Music
MUSC6251-	8327	Special Topic II: Chi Mus II 專題研究 (二) 由勝音樂二	3.00	- Professor LAU Cheungkong Frederick	10	SEM	-S01	C&E	11/01/2018 - 19/04/2018	Th 03:00PM - 05:45PM	NRR	Div of Music
MUSC6355-	8058	Topics in the Orch & Its Mus 管弦樂團及管弦樂再論	3.00	- Professor Nathan Christopher SEINEN	10	LEC	-	E	12/01/2018 - 20/04/2018	Fr 03:00PM - 05:45PM	HYS_203	Div of Music
MUSC6402-	1289	Adv Post-tonal Mus Analysis 高級後調性音樂分析	3.00	- Professor CHEONG Wai Ling	10	LEC	-	C&E	09/01/2018 - 17/04/2018	Tu 10:00AM - 12:45PM	NRR	Div of Music

Know Course Enrollment Date

The screenshot shows the MyCUHK website interface. The navigation menu at the top includes MyPage, News and Events, CUSIS and MyStudy, Library, Webmail, and Useful Links. The left sidebar lists various services, with 'Course Enrollment' highlighted. The main content area shows the 'Term Information' section, which includes links for Enrollment Dates, Assignments, Learning Management, Exam Schedule, and Grades. Four numbered callouts (1, 2, 3, 4) and arrows indicate the steps to find the enrollment date: 1 points to the 'Enroll' button, 2 points to 'My Class Schedule', 3 points to 'Term Information', and 4 points to 'Enrollment Dates'.

1

2

3

4

MyCUHK

MyPage News and Events CUSIS and MyStudy Library Webmail Useful Links

CUSIS Services

- >> Computer-Based Training
- >> Registration
- >> Personal Information
- >> Timetable Planner
- >> My Class Schedule
- >> My Planner
- >> My Academics
- >> My Academic Requirements
- >> Accept / Decline Award
- >> Account Summary
- >> Browse Course Catalog
- >> Browse Program Information
- >> My Course History
- >> **Course Enrollment**
- >> Make a Payment
- >> My Advising
- >> Class Selection
- >> Teaching Assistant by Subi/Dpt
- >> View My Assignments
- >> View My Grades
- >> View My Transcript
- >> Withdrawal
- >> Application
- >> Transfer
- >> Exchange
- >> Exchange
- >> Study
- >> Financial
- >> Application

Search My Class Schedule My Academics Academic Requirements

my class schedule swap edit term information

Term Information

Enrollment Dates [View my enrollment dates](#)

Assignments [View my class assignments and grades](#)

Learning Management [View learning management systems](#)

Exam Schedule [View my exam schedule](#)

Grades [View my grades](#)

Search Plan Enroll My Academics Academic Requirements

[My Class Schedule](#) [Add](#) [Drop](#) [Swap](#) [Edit](#) [Term Information](#)

eLearning
Graduate School
Policies and Guidelines

Courses Enrollment & Class Schedule

CUSIS Services

- >> [Computer-Based Training](#)
- >> [Registration](#)
- >> [Personal Information](#)
- >> [My Academics](#)
- >> [Course Enrollment](#)
- >> [Timetable Planner](#)
- >> [My Class Schedule](#)
- >> [My Plan](#)
- >> [Teaching Timetable by Subj/D](#)
- >> [Teaching Timetable by Subj/D](#)
- >> [Teaching Timetable by Subj/D](#)



Timetable Planner

[Shopping Cart](#)

<< previous week **Week of 10/1/2011 - 16/1/2011** next week >>

Show Week of Start Time End Time [refresh calendar](#)

Time	Monday 10 Jan	Tuesday 11 Jan	Wednesday 12 Jan	Thursday 13 Jan	Friday 14 Jan	Saturday 15 Jan	Sunday 16 Jan
8:30AM	FINA 2010 - G Lecture 8:30AM - 11:15AM Teaching Complex at W.Campus 302						
9:30AM							
10:30AM							
11:30AM							
12:30PM							
1:30PM	DSME 1040 - G Lecture 1:30PM - 2:15PM Teaching Complex at W.Campus 304						
2:30PM	<i>Shopping Cart:</i> UGED 1112 - A Lecture 2:30PM - 4:15PM Science Centre L3		DSME 1040 - G Lecture 2:30PM - 4:15PM Teaching Complex at W.Campus 302				
3:30PM							
4:30PM	<i>Shopping Cart:</i> CHL11813 - G Lecture 4:30PM - 6:15PM Lady Shaw Bldg G36						
5:30PM							



Videos of Course Enrollment:
<http://www.cuhk.edu.hk/cusis/login/howto/cbt-student/5eng.html>

Check Academic Result@CUSIS



MyPage | News and Events | MyStudy | Library | Webmail | Useful Links

CUSIS Services

- >> [Registration](#)
- >> [Personal Information](#)
- >> [My Class Schedule](#)
- >> [My Planner](#)
- >> [My Academics](#)
- >> [Accept / Decline Award](#)
- >> [Account Summary](#)
- >> [Browse Course Catalog](#)
- >> [Browse Program Information](#)
- >> [My Course History](#)
- >> [Course Enrollment](#)
- >> [Make a Payment](#)
- >> [My Advisors](#)
- >> [Class Search](#)
- >> [View My Assignments](#)
- >> [View My Grades](#)
- >> [View Unofficial Transcript](#)
- >> [Application for Program Change](#)
- >> [Transfer Credit / Exemption](#)
- [eLearning](#)
- [Graduate School Policies and Guidelines](#)

2008-09 Term 2 | Undergraduate | CUHK

[change term](#)

Class Grades - 2008-09 Term 2

Official Grades

Class	Description	Units	Grade	Grade Points	Grade Date
ECON 3340	Trade & Invest Among the Chi E	3.00	D+	3.900	31/07/2009
ELTU 2455	Exp Writing (Arts/Edu/Law/Ssc)	3.00	B+	9.900	31/07/2009
GENA 1000	College Biweekly Assembly		PP		31/07/2009
GENA 2292	Am Themes Thr Creative Express	2.00	A	8.000	31/07/2009
JASP 2460	New Practical Japanese IV	3.00	C+	6.900	31/07/2009
MGNT 4510	China Business	3.00	B	9.000	31/07/2009

Term Statistics - 2008-09 Term 2

	From Enrollment	From Transfer Credit	Combined Term Total	Cumulative Total

View Unofficial Transcript@CUSIS

The screenshot displays the CUSIS website interface. At the top, there is a navigation bar with tabs for 'MyPage', 'News and Events', 'CUSIS and MyStudy', 'Library', 'Webmail', and 'Useful Links'. On the left side, a 'CUSIS Services' menu lists various options, with 'View Unofficial Transcript' highlighted by an orange arrow. The main content area features a header with buttons for 'Search', 'Plan', 'Enroll', and 'My Academics'. Below this, the title 'View Unofficial Transcript' is displayed. A message instructs the user to 'Choose an institution and report type and press View Report', followed by a warning: '**this process may take a few minutes to complete. please do not press any other buttons or links while processing is taking place**'. The form includes a dropdown for 'Academic Institution' set to 'CUHK', a dropdown for 'Report Type' with a list of options (PG Unofficial (Eng), PGDE Unofficial (Eng), UG Unofficial (Eng)), and a 'view report' button. At the bottom, there are two 'VIEW ALL REQUESTED REPORTS' buttons.

MyPage News and Events CUSIS and MyStudy Library Webmail Useful Links

CUSIS Services

- » Registration
- » Personal Information
- » My Class Schedule
- » My Planner
- » My Academics
- » Accept / Decline Award
- » Account Summary
- » Browse Course Catalog
- » Browse Program Information
- » My Course History
- » Course Enrollment
- » Make a Payment
- » My Advisors
- » Class Search
- » View My Assignments
- » View My Grades
- » **View Unofficial Transcript**
- » Application for Program Change
- » Transfer Credit / Exemption
- eLearning
- Graduate School
- Policies and Guidelines

Search Plan Enroll My Academics

View Unofficial Transcript

Choose an institution and report type and press View Report

****this process may take a few minutes to complete. please do not press any other buttons or links while processing is taking place****

Academic Institution CUHK

Report Type

- PG Unofficial (Eng)
- PGDE Unofficial (Eng)
- UG Unofficial (Eng)

Information For Student

view report

VIEW ALL REQUESTED REPORTS

VIEW ALL REQUESTED REPORTS

Pay @ CUSIS

CUSIS Services

- >> [Registration](#)
- >> [Personal Information](#)
- >> [My Class Schedule](#)
- >> [My Planner](#)
- >> [My Academics](#)
- >> [Accept / Decline Award](#)
- >> **[Account Summary](#)**
- >> [Browse Course Catalog](#)
- >> [Browse Program Information](#)
- >> [My Course History](#)
- >> [Course Enrollment](#)
- >> [Make a Payment](#)
- >> [My Advisors](#)
- >> [Class Search](#)
- >> [View My Assignments](#)
- >> [View My Grades](#)
- >> [View Unofficial Transcript](#)
- >> [Application for Program Change](#)
- >> [Transfer Credit / Exemption](#)
- eLearning**
- Graduate School**
- Policies and Guidelines**

Account Inquiry

Electronic Payments/Purchases

summary

activity

charges due

payments

Account Summary

You owe 42,300.00. For the breakdown, access [Charges Due](#)

- Due Now 21,250.00
- Future Due 21,050.00

**** You have a past due balance of 21,050.00. ****

What I Owe		
Term	Outstanding Charges & Deposits	Total Due
2010-11 Term 1	21,250.00	21,250.00
2010-11 Term 2	21,050.00	21,050.00
Total	42,300.00	42,300.00

Currency used is Hong Kong Dollar.

MAKE A PAYMENT

▶ [Remittance Addresses](#)

[Financial Aid](#)

[Account Inquiry](#)
[Electronic Payments/purchases](#)

[Print Online Debit Note](#)

[Summary](#)
[Activity](#)
[Charges Due](#)
[Payments](#)

GET YOURSELF ONLINE

CUHK WiFi

Hostel Network

WiFi Hotspot Partnership Programme

WiFi on Campus



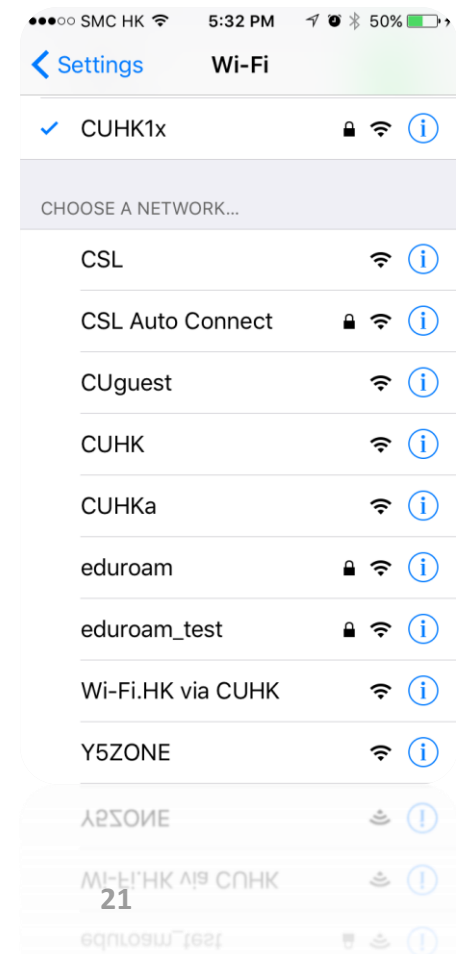
WiFi on / off Campus

Tips: CUHK1x and Eduroam needs login once

1. CUHK Wi-Fi Service @ CUHK
 - SSID / Network Name = CUHKa / CUHK / **CUHK1x**
2. Wi-Fi Hotspot Partnership Programme @ / out of CUHK
 - SSID / Network Name = **eduroam** / CSL / Y5ZONE
 - Account registration required



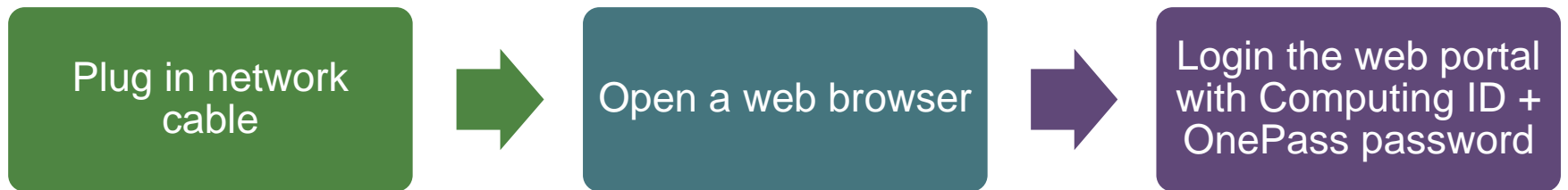
Registration for Wi-Fi Hotspot Partnership Programme:
<https://wifipartners.itsc.cuhk.edu.hk/myaccount.php>



Network @ Hostels

1. Wired Network - ResNet

Network cables can be purchased at the University Bookstore, Room 101, 1/F, Yasumoto International Academic Park



2. In room WiFi / Corridor WiFi



Virtual Private Network (VPN)

*** For a high level of data security and access to restricted CUHK sites, please run a **VPN** connection after successful login to ResNet or WiFi*



Details: <http://www.itsc.cuhk.edu.hk/en-gb/all-it/wifi-and-network/cuhk-vpn>

MANAGE STUDY @ CLOUD / ELEARNING

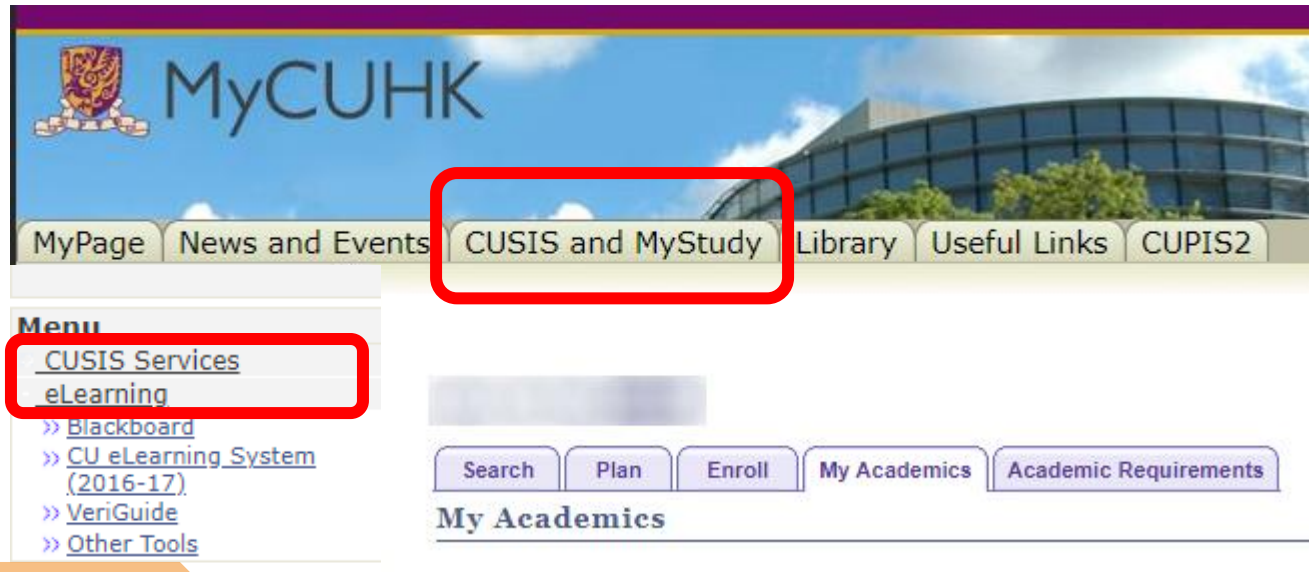
Access Class Info

eLearning, Blackboard

Free Office Application

Emails

Exchange Course Materials @ eLearning



Directly Go to Blackboard:
<http://blackboard.cuhk.edu.hk>

Blackboard @mobile



Download the app **Blackboard** at app store



Manage Emails / Files @ Office 365



CUHK Office 365 Portal:
<http://www.cuhk.edu.hk/o365>

Or, visit
through [MyCUHK](#) >
[MyPage](#) > **CUHK Office
365 / @Link Student E-
mail**



Office 365 / @Link Email



[CUHK Office 365 / @Link Student E-mail](#)



Alias for @Link: My E-mail Alias and E-mail Address

CUHK LOGIN

For Office 365, @Link, LibrarySearch and more

Login with

Student: Student-ID@link.cuhk.edu.hk

Staff: alias@cuhk.edu.hk

Alumni: alumni-ID@link.cuhk.edu.hk

Password: OnePass Password

Sign in



Login Help



ITSC Service Desk

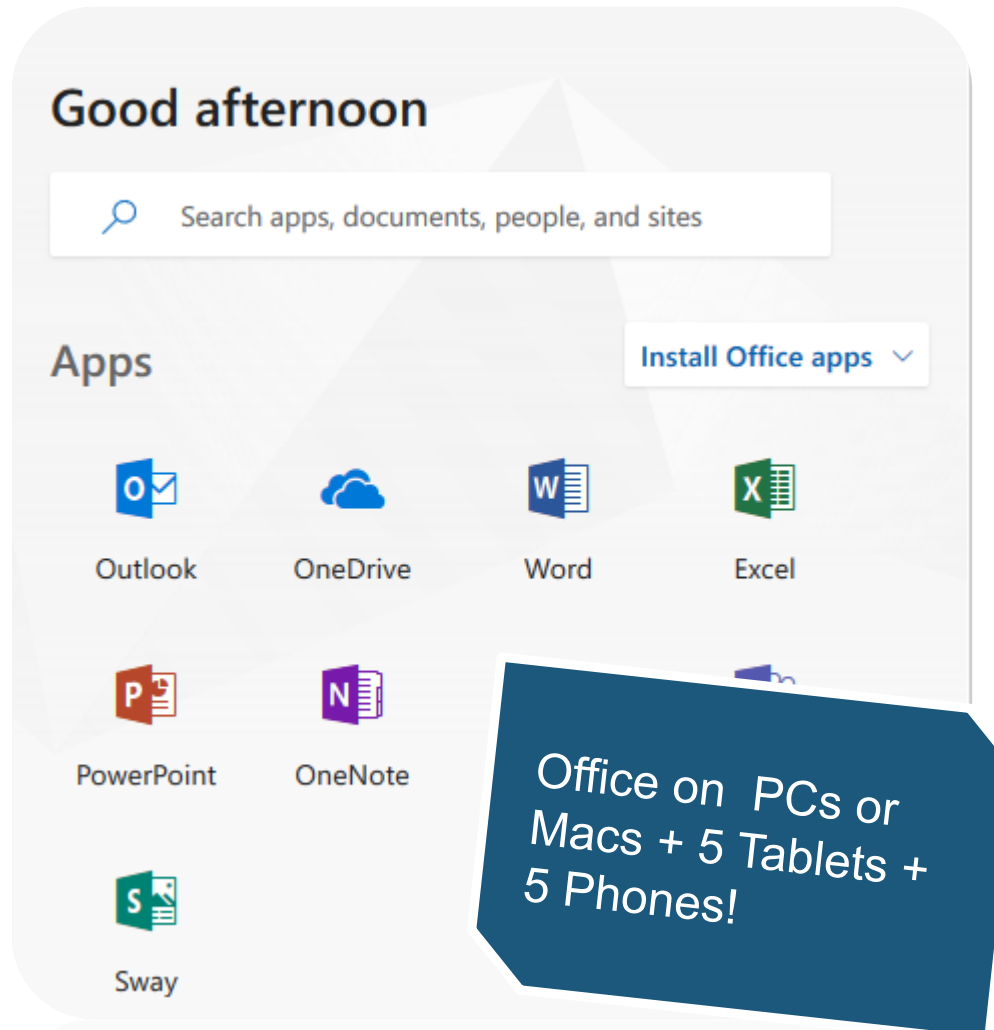


(CADS Reference Number: 233)

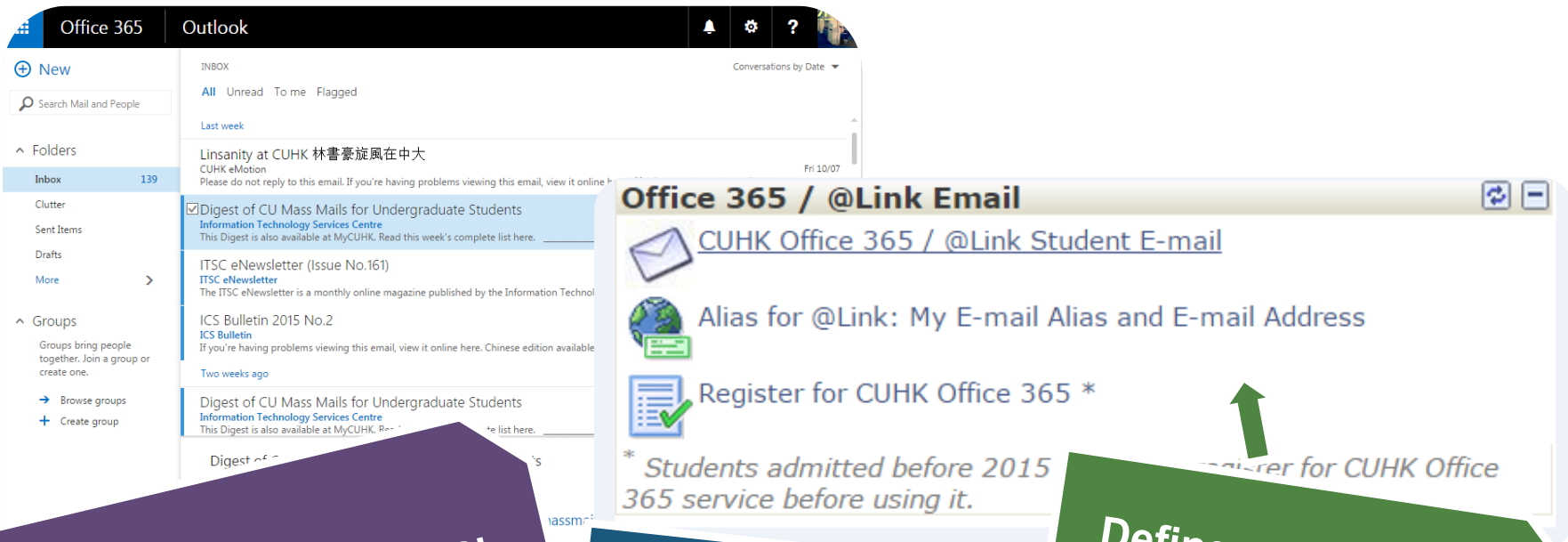


香港中文大學·資訊科技服務處
Information Technology Services Centre, CUHK

Provide Email Service, Cloud Storage & Office Applications @ Cloud



CUHK Office 365 – @Link Email



Default Email Address:
1234567890@link.cuhk.edu.hk

50 GB Mailbox

**Define your another
email address via
MyCUHK > MyPage**

my-name@link.cuhk.edu.hk

STAY TUNED WITH CUHK @MOBILE

Mobile Apps

CUHK Mobile

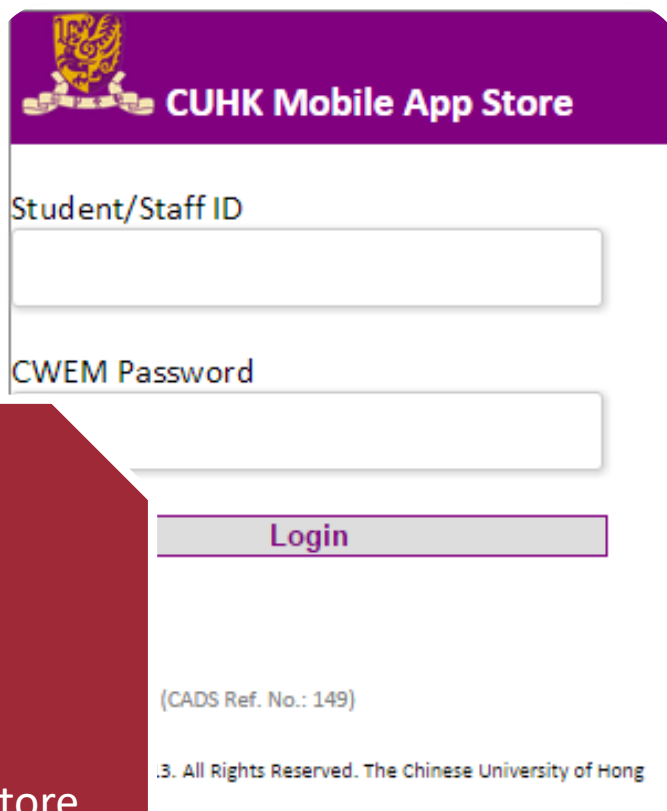


All Things in Hand @ CUHK Mobile

- Get hottest news & events
- Find your way in CUHK
- Check out shuttle bus schedule
- Get online library services
- Tips for new admission

Available @ Google Play & Apple App Store

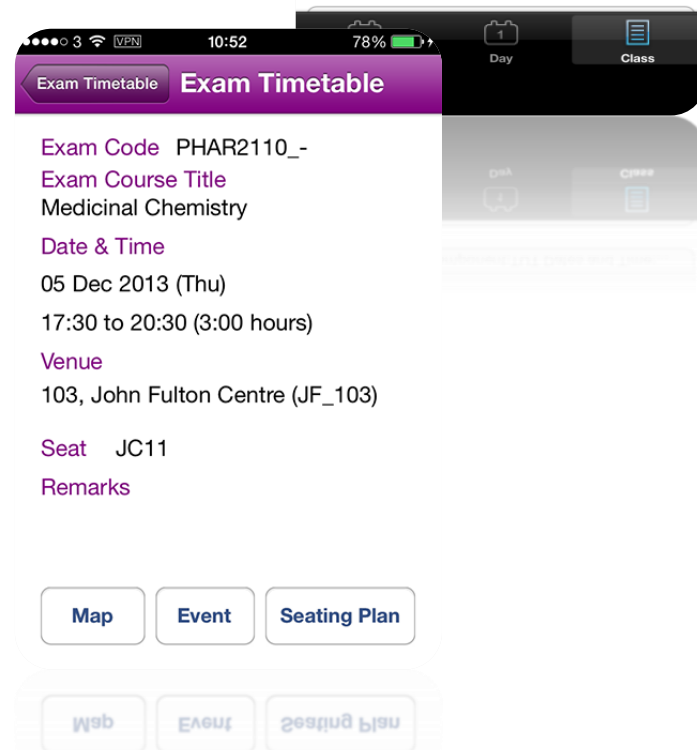
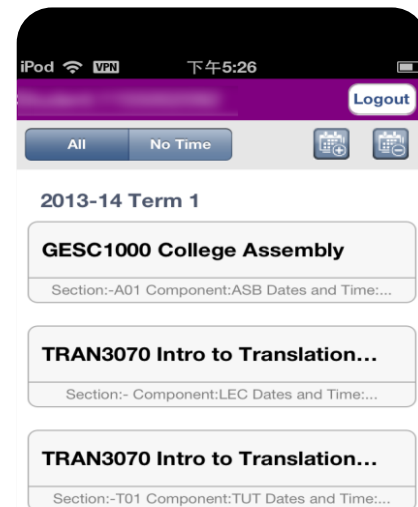
More Mobile Apps @CUHK



The image shows a login form for the CUHK Mobile App Store. At the top is the CUHK logo and the text "CUHK Mobile App Store". Below this are two input fields: "Student/Staff ID" and "CWEM Password". A "Login" button is positioned below the password field. At the bottom of the form, it says "(CADS Ref. No.: 149)" and "© All Rights Reserved. The Chinese University of Hong Kong".



CUHK Mobile App Store
<https://campusapps.itsc.cuhk.edu.hk/store>



IT FACILITIES

Study and Discussion

Computers and Printers

User Areas & Learning Commons



User Areas, 1/F Pi Chiu Building
碧 秋樓1樓用戶區



Learning Commons, 6/F
Wu Ho Man Yuen Building
學習共享空間：伍何曼原
樓 6樓

Copying & Printing with Octopus Card

Black/White A4 Size Paper Copying and Printing



Add Value for Octopus Card

1. Near User Areas

- Medicine Canteen, Coffee Corner

2. Near Learning Commons

- VanGO Store, MTR Station, SHHO Canteen & Starbucks.



PROTECT YOURSELF FROM HACKERS

Be Alert to Phishing Emails / Websites

Free Anti-virus Software



Dear, XXX@cuhk.edu.hk

Apple ID Suspended

Re-verify Data Apple ID & Unlock Account

We noticed recently that your account made a purchase on a different device before.

And all data in your account has changed, starting from address, name, date of birth and others.
Therefore your account is temporarily suspended.

Please recover your account below :

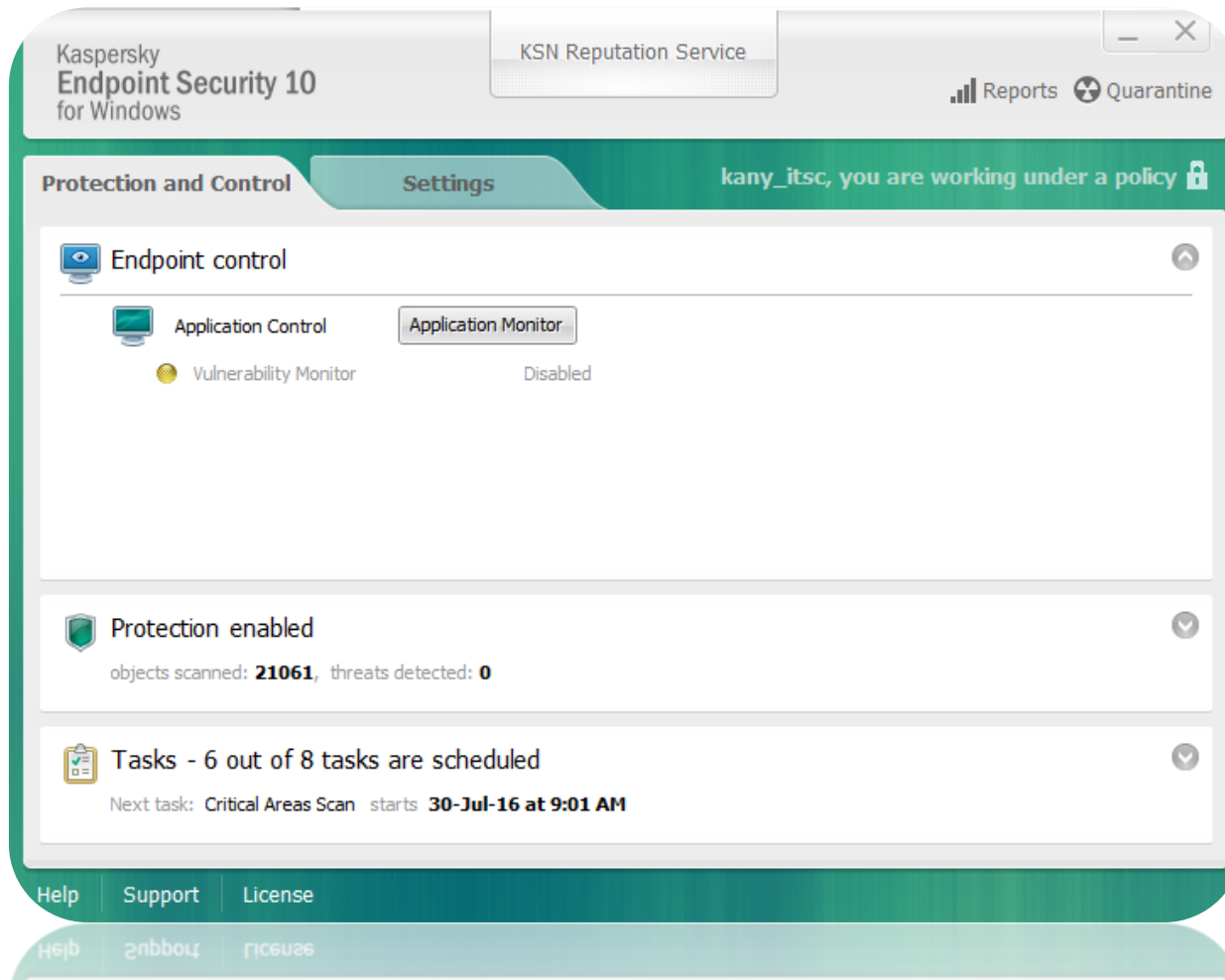
[Apple ID Unlock Account](#)

[Apple ID Summary](#) • [Apple ID Suspended](#)

Information regarding your personal information can be viewed at

Copyright © 2017 Apple Inc.
All rights reserved

- Phishing emails look real but include attachments with virus or fraud hyperlinks.
- Beware of the sender, attachments & hyperlinks!



- Keep your device OS version up-to date & install anti-virus software / app
- Install a free copy of Kaspersky anti-virus software at ITSC homepage!

More Tips to Safeguard Yourself

1. Do not share your Password with your friends / others
2. Don't download materials / files illegally
3. Don't visit anonymous websites

STAY TUNED WITH ITSC

Official ITSC Website

Facebook & eNewsletter

Need Help?

Official ITSC Website

The screenshot shows the ITSC website homepage. At the top left is the logo for **itsc** Information Technology Services Centre. To the right are navigation links: Home, Services, I want to, IT Notices, and Get Help. A search bar is also present. The main banner features the text **DON'T Get Phished !** and *Think before open links in emails*, accompanied by an illustration of a hand holding a phishing link over an email icon. A **Major Projects** section lists: Improvement of OnePass System, Office 365 for Staff, and ResNet (Student Hostel Network) Upgrade. A **View All** link is at the bottom right of this section.



@ ITSC Homepage
<http://www.itsc.cuhk.edu.hk>

Facebook & eNewsletter



@ ITSC eNewsletter:
<http://www.cuhk.edu.hk/itsc/digest>



Home About Photos Likes More +

Organisation

Search for posts on this Page

PEOPLE

CUHK ITSC - Information Technology Services Centre
20 June · 🌐

現聘學生助理於今年 7 - 8 月的國際會議 Asia-Pacific Advanced Network (APAN) Meetings 工作。
有興趣可到 <http://goo.gl/forms/ful4s15ZG0dXI68g2> 了解詳情。

Student Helper WANTED this Jul & Aug for an International Event, Asia-Pacific Advanced Network (APAN) Meetings!
Check out more at <http://goo.gl/forms/ful4s15ZG0dXI68g2>.

APAN42 – Guide/Helper Wanted!

Thank you for your kind support in the APAN42 Guide/Helper Recruitment!
All the positions are filled and the application is now closed.
Thank you again for your interest!

PAN42 – Guide/Helper Wanted!

Do you want to participate in an international event? Do you want to make friends with people from all around the world and from other Universities? Here comes your chance! The Asia-Pacific Advanced Network (APAN) Meetings are held on

CS.GOOGLE.COM

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ITSC eNewsletter

2016 Apr | Volume 167



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Termination of CUHK Hostname Service



What's Next? A Journey of CUHK OnePass

CUHK OnePass went live in Feb 2015, aiming at heightening security by introducing centralized authentication to all applications. Yet, this is a journey to go.

We are now on our way to enhance different parts of the service...

What Will You Get from Office365?



Highlight for Staff: What Will You Get from Office365?

Mark down your diary! Under the current Campus License Agreement with Microsoft, Office 365 will be available for free to ALL CUHK staff starting from 12 May 2016.



Need Help!?



ITSC Service Desk:
<http://www.cuhk.edu.hk/servicenow>

A screenshot of the ITSC Service Desk website. The header includes the 'itsc' logo (Information Technology Services Centre) and navigation links for 'Knowledge' and 'Service Catalog'. The main content area features a large heading 'How can we help?' above a search bar containing the same text. Below the search bar are three main service categories: 'Order Something' (Browse the catalog for services and items you need), 'Knowledge Base' (Browse and search for articles, rate or submit feedback), and 'Get Help' (Contact support to make a request, or report a problem). The bottom of the screenshot shows a blurred version of the same content.

❖ **Hotline: 3943 8845**

❖ **Visit us at**

- **User Areas:**
1/F, Pi Ch'iu Building
- **Learning Commons:**
6/F, Wu Ho Man Yuen Building
- **CU Link Card Centre:**
Room 804, 8/F, Wu Ho Man Yuen Building

What's Coming?



Online Ordering Available Now at
[https://www.cuhk.edu.hk/price/speial/!](https://www.cuhk.edu.hk/price/speial/)



THE CHINESE UNIVERSITY OF HONG KONG For Student, Staff and Alumni **STUDENT NOTEBOOK OWNERSHIP PROGRAM 2018**

24hrs. Online Ordering [available from 15 Aug (12:00nn) - 31 Oct (11:59 pm)]

Roadshow 01

CUHK Main Campus 中大校園

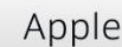
Date : 3 - 14 September 2018
Time : 11:00 - 20:00 (Closed on Sunday)
Venue : Dell & Lenovo: LG, Benjamin Franklin Centre, CUHK
 中大范克廉樓地庫(玻璃房);
 Apple: Room 307, Benjamin Franklin Centre
 范克廉樓307室*

Roadshow 02

Prince of Wales Hospital 威爾斯親王醫院

Date : 6 - 7 September 2018
Time : 12:00 - 20:00
Venue : Hostel Common Room (G01),
 Madam S.H. Ho Hostel for Medical Students, PWH
 何善衡夫人醫科生宿舍學生休息室(G01)

* (Apple) 1st day of roadshow will start at 2:00pm



Enquiries Hotline : Dell/Lenovo : 8202 0203 | Apple : 2152 4272 Mon - Fri 10:30 - 19:00 / Sat 10:30 - 14:00 (Closed on Sun & Public Holidays)

中大學生會 經基學生會 聯合學生會 伍大學生會 伍院學生會 佛蘭學生會 德文學生會 伍五路學生會 和興學生會 商務社 資訊科技服務處



伍五路學生會 經基學生會 聯合學生會 伍大學生會 伍院學生會 佛蘭學生會 德文學生會 伍五路學生會 和興學生會 商務社 資訊科技服務處

查詢熱線: 2152 4272 | 2152 4272 | 8202 0203 | ybbjc | 3123 4333 Mon - Fri 10:30 - 19:00 / Sat 10:30 - 14:00 (Closed on Sun & Public Holidays)



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THANK YOU !

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