香港中文大學
The Chinese University of Hong Kong

IT @ YOUR SERVICE

Orientation Programme for

Postgraduate Students 2018-2019

itsc Information Technology
Services Centre

Your IT Experience @CUHK

- CUHK Official Accounts

- Manage Study at MyCUHK and CUSIS

- Get Online

- eLearning

- Free Email, Storage, Office Suite

- CUHK Mobile

- Use Computers and Printers

- Free Anti-virus Software
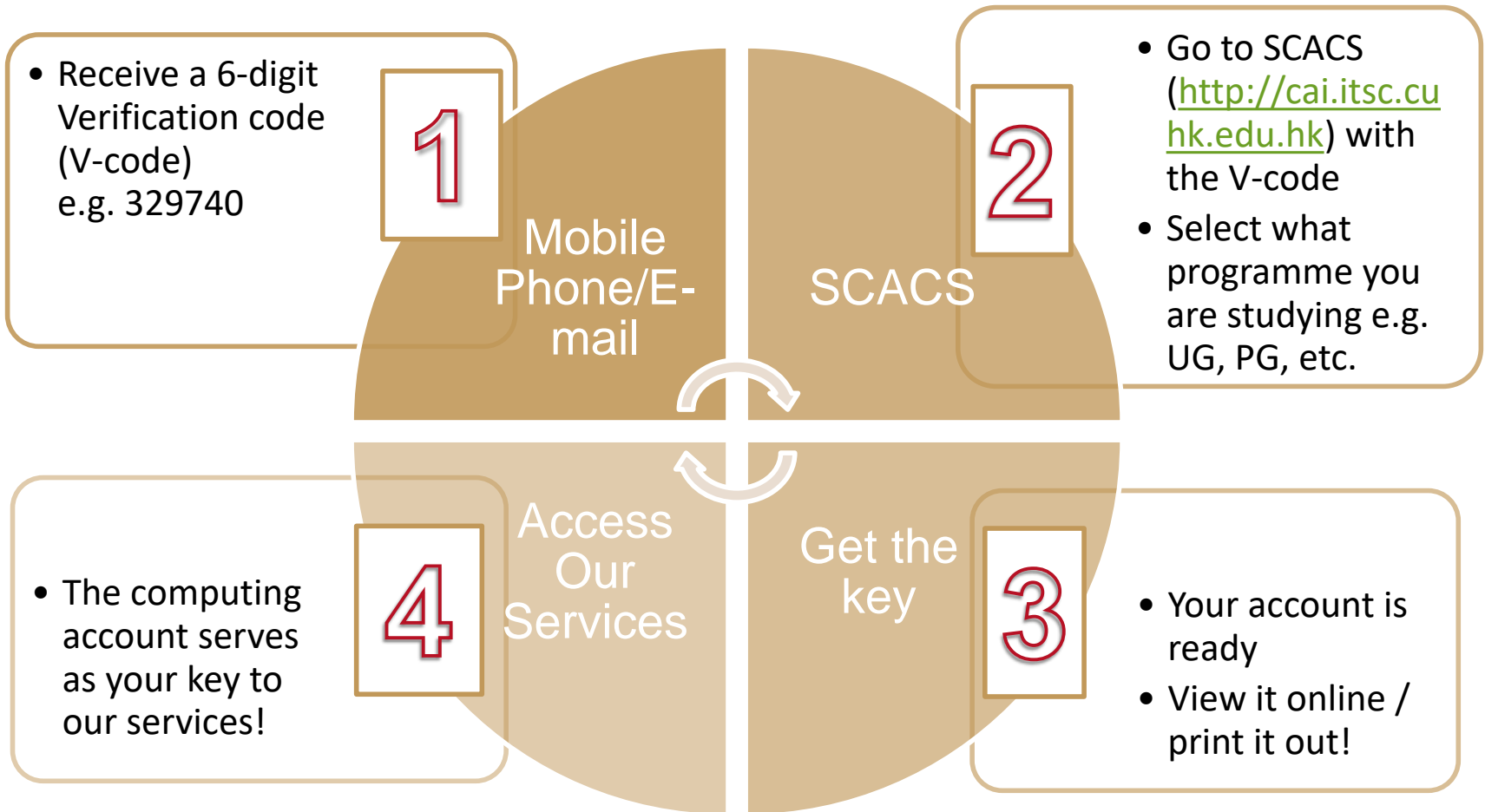
- Security Tips

- Get Help from ITSC

GET YOUR DOOR KEY READY

Computing Account

Account is key

What's the key for?

Did You Complete Student Registration in CUSIS / MyCUHK?

How to Get My Key?

1 — Mobile Phone/E-mail
- Receive a 6-digit Verification code (V-code) e.g. 329740

2 — SCACS
- Go to SCACS (http://cai.itsc.cuhk.edu.hk) with the V-code
- Select what programme you are studying e.g. UG, PG, etc.

3 — Get the key
- Your account is ready
- View it online / print it out!

4 — Access Our Services
- The computing account serves as your key to our services!

C. *Computing Account Details:*

(1) OnePass (CWEM) Account
   Student ID:
   Computing ID:
   OnePass (CWEM) Password:
   E-mail Address:
   Expiry Date:

The Chinese University of Hong Kong
Information Technology Services Centre
Computing Account Information (CAI) Slip

Student Name and Study Programme   *Student ID*   *Computing ID*
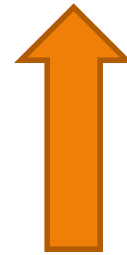
Your Key Is Computing Account Information (CAI) Slip

Student ID:
1234567890

For online systems
e.g. MyCUHK

Computing ID:
s1234567890

Mostly for network
connection
e.g. WiFi / VPN

Email Address:
1234567890@link.cuhk.
edu.hk

For CUHK Login (O365,
emails, LibSearch) /
eLearning, ITSC's PCs

OnePass Password

For all ITSC Services
+ other IT platforms

Change Password

- https://cai.itsc.cuhk.edu.hk/chgpwd/default.aspx

Change Your OnePass (CWEM) Password Annually

MANAGE ACADEMIC MATTERS @MYCUHK

CUSIS

Course Registration

Exam Result

Payment

Login MyCUHK via OnePass

MyCUHK:
http://portal.cuhk.edu.hk

Access to Various CUHK Systems

Manage Academic Matters @ CUSIS

- View/Update Personal Information
- Search Teaching Timetable by Subj/Dpt
- Enroll Courses
- View Timetable Planner
- Check Debit Notes
- View Grades

- References:
  - Computer-based Training on CUSIS functions: http://www.cuhk.edu.hk/cusis/login/howto/cbt-student/
  - Graduate School: https://www.gs.cuhk.edu.hk/

Teaching Timetable & Class Info

Search to find what courses are available under your study program.

Know Course Enrollment Date

Courses Enrollment & Class Schedule

Videos of Course Enrollment:
http://www.cuhk.edu.hk/cusis/login/howto/cbt-student/5eng.html

Check Academic Result@CUSIS

View Unofficial Transcript@CUSIS

Pay @ CUSIS

GET YOURSELF ONLINE

CUHK WiFi

Hostel Network

WiFi Hotspot Partnership Programme

WiFi on Campus

WiFi on / off Campus

1. CUHK Wi-Fi Service @ CUHK
   - SSID / Network Name = CUHKa / CUHK / CUHK1x

2. Wi-Fi Hotspot Partnership Programme @ / out of CUHK
   - SSID / Network Name = eduroam / CSL / Y5ZONE
   - **Account registration required**

Registration for Wi-Fi Hotspot Partnership Programme:
https://wifipartners.itsc.cuhk.edu.hk/myaccount.php

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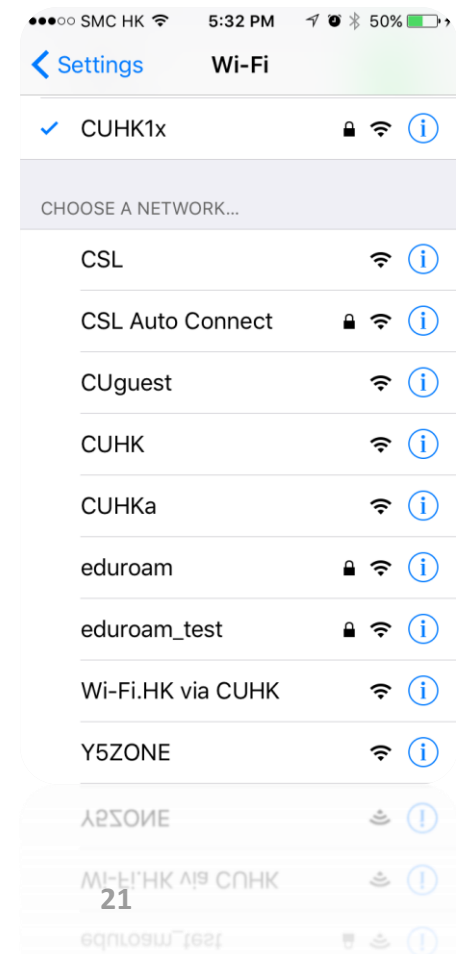
Network @ Hostels

1. **Wired Network - ResNet**

   Network cables can be purchased at the University Bookstore, Room 101, 1/F, Yasumoto International Academic Park

| Plug in network cable | → | Open a web browser | → | Login the web portal with Computing ID + OnePass password |
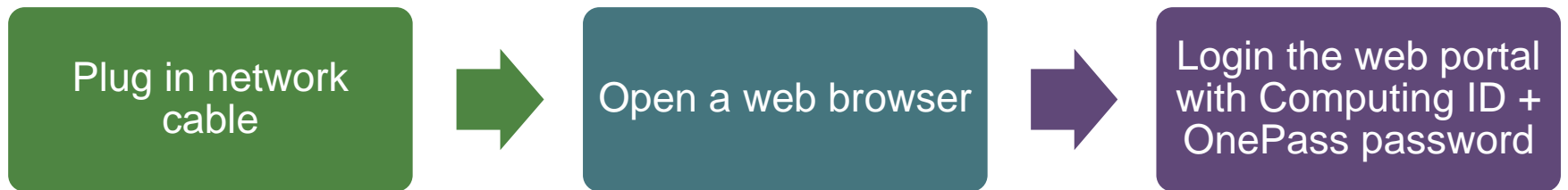
2. **In room WiFi / Corridor WiFi**

Virtual Private Network (VPN)

*** For a high level of data security and access to restricted CUHK sites, please run a VPN connection after successful login to ResNet or WiFi*

Details: http://www.itsc.cuhk.edu.hk/en-gb/all-it/wifi-and-network/cuhk-vpn

MANAGE STUDY @ CLOUD / ELEARNING

Access Class Info

eLearning, Blackboard

Free Office Application

Emails

Exchange Course Materials @ eLearning
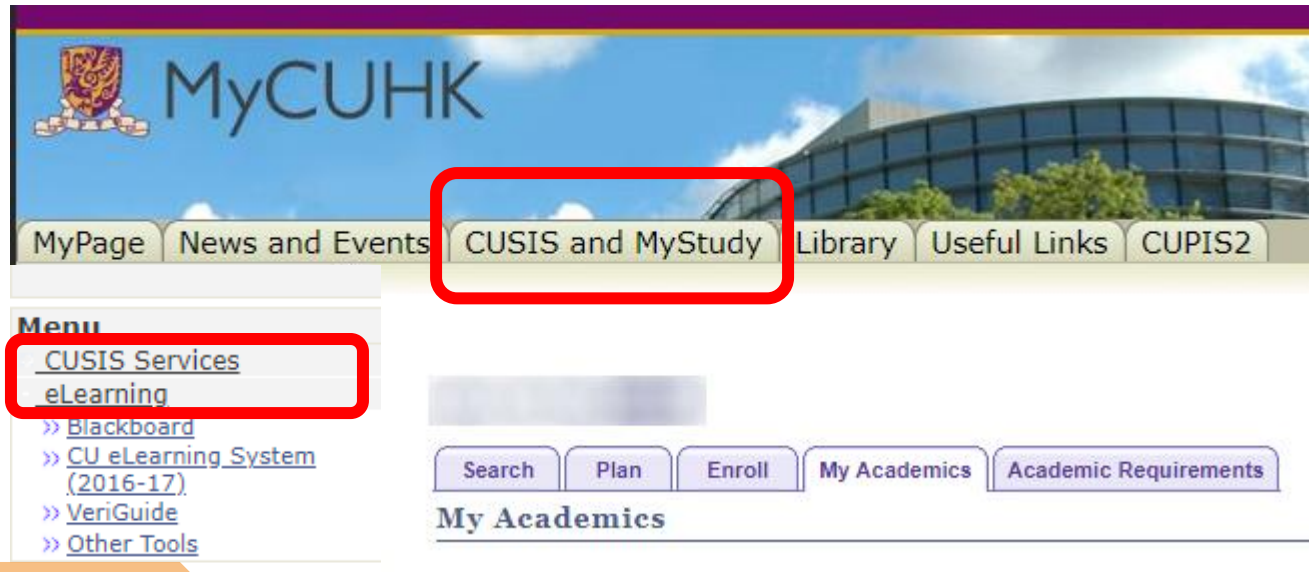
Directly Go to Blackboard:
http://blackboard.cuhk.edu.hk

Blackboard @mobile

Download the app **Blackboard** at app store

Manage Emails / Files @ Office 365

Or, visit through MyCUHK > **MyPage** > **CUHK Office 365 / @Link Student E-mail**

Office 365 / @Link Email

CUHK Office 365 / @Link Student E-mail

Alias for @Link: My E-mail Alias and E-mail Address

Welcome to CUHK

Copyright 2016. All Rights Reserved.
Information Technology Services Centre The Chinese University of Hong Kong

CUHK LOGIN
For Office 365, @Link, LibrarySearch and more

Login with
Student: *Student-ID@link.cuhk.edu.hk*
Staff: *alias@cuhk.edu.hk*
Alumni: *alumni-ID@link.cuhk.edu.hk*
Password: OnePass Password

OnePass Password

Sign in

Login Help

ITSC Service Desk

CADS (CADS Reference Number: 233)

香港中文大學·資訊科技服務處
Information Technology Services Centre, CUHK

Provide Email Service, Cloud Storage & Office Applications @ Cloud

Good afternoon

Search apps, documents, people, and sites

Apps

Install Office apps ˅

Outlook   OneDrive   Word   Excel

PowerPoint   OneNote

Sway

Office on PCs or Macs + 5 Tablets + 5 Phones!
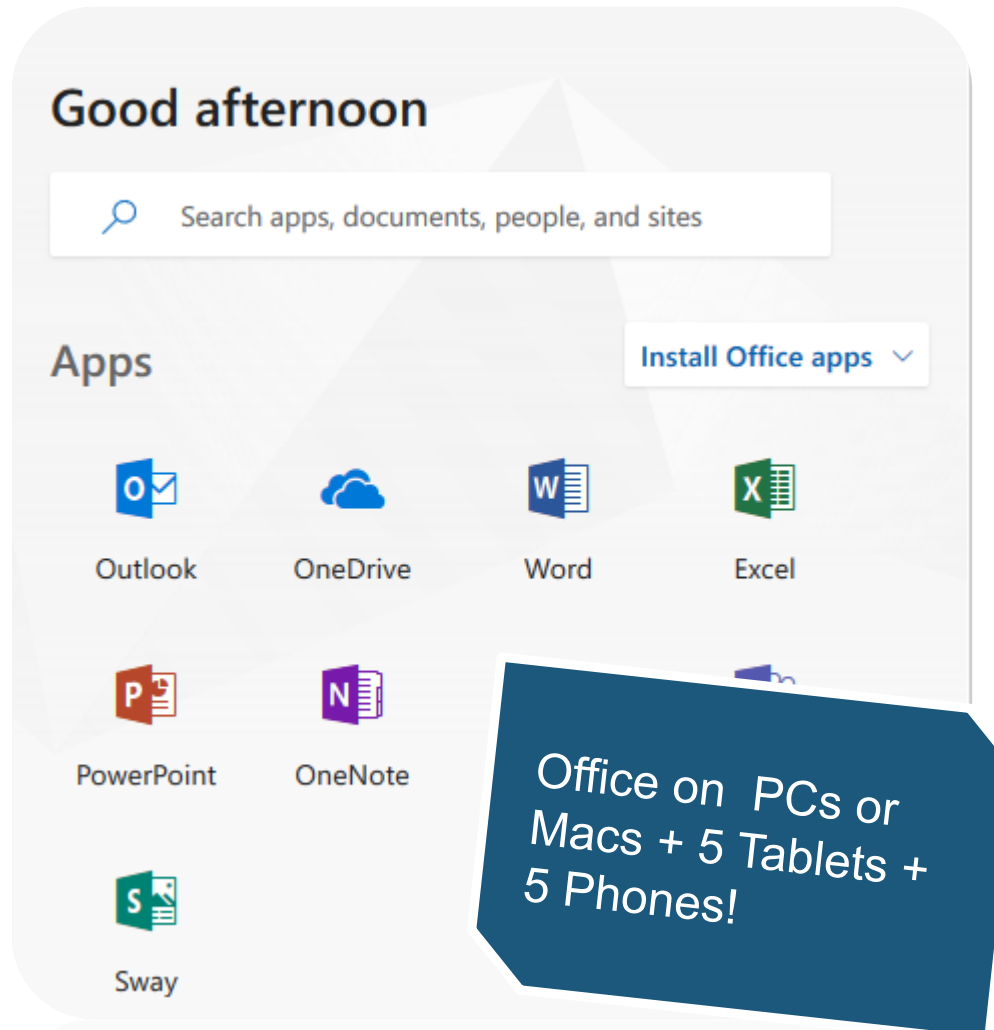
CUHK Office 365 – @Link Email
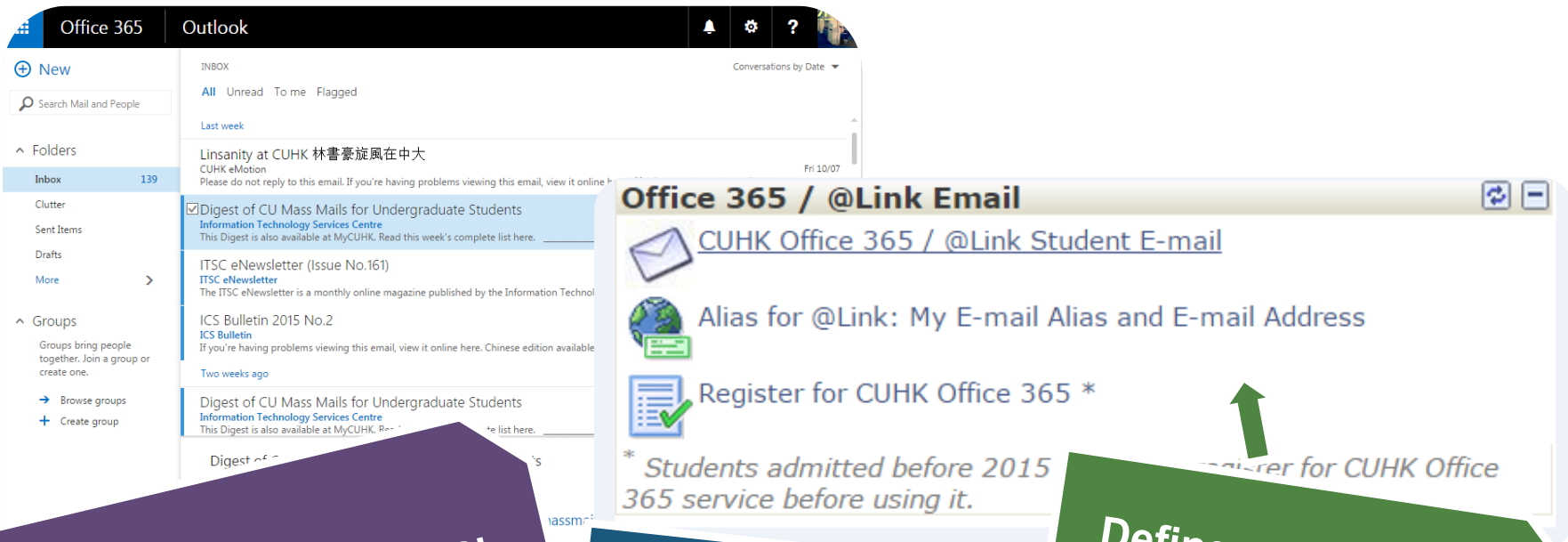
Default Email Address:
1234567890@link.cuhk.edu.hk

50 GB Mailbox

Define your another email address via MyCUHK > MyPage

my-name@link.cuhk.edu.hk

STAY TUNED WITH CUHK @MOBILE

Mobile Apps

CUHK Mobile

All Things in Hand @ CUHK Mobile

- Get hottest news & events
- Find your way in CUHK
- Check out shuttle bus schedule
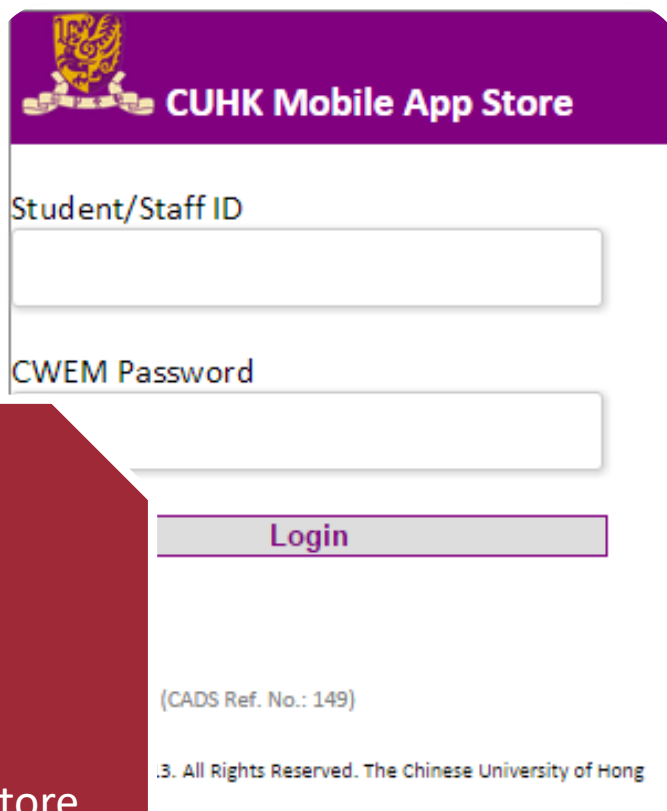- Get online library services
- Tips for new admission

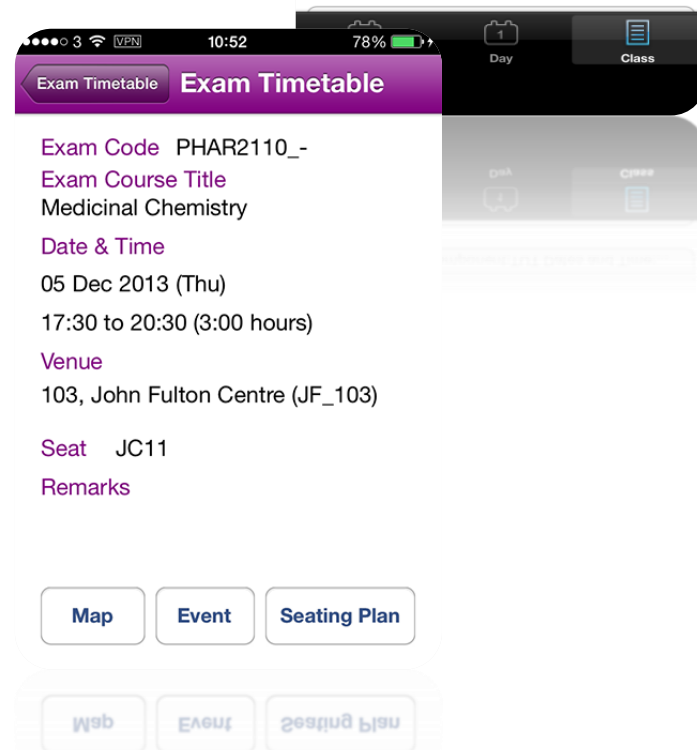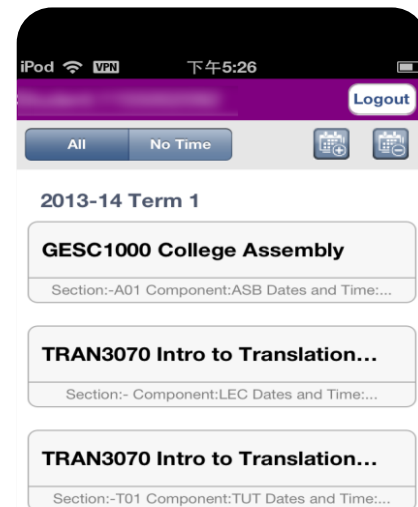Available @ Google Play & Apple App Store

More Mobile Apps @CUHK

CUHK Mobile App Store
https://campusapps.itsc.cuhk.edu.hk/store

IT FACILITIES

Study and Discussion

Computers and Printers

User Areas & Learning Commons

**User Areas, 1/F Pi Chiu Building
碧　秋樓1樓用戶區**

**Learning Commons, 6/F
Wu Ho Man Yuen Building
學習共享空間：伍何曼原
樓　6樓**

Copying & Printing with Octopus Card

Black/White A4 Size Paper Copying and Printing

HK$0.3

Add Value for Octopus Card

1. **Near User Areas**
   - Medicine Canteen, Coffee Corner

2. **Near Learning Commons**
   - VanGO Store, MTR Station, SHHO Canteen & Starbucks.

PROTECT YOURSELF FROM HACKERS

Be Alert to Phishing Emails / Websites

Free Anti-virus Software

Dear, XXX@cuhk.edu.hk

Apple ID Suspended

Re-verify Data Apple ID & Unlock Account

We noticed recently that your account made a purchase on a different device before.

And all data in your account has changed, starting from address, name, date of birth and others.
Therefore your account is temporarily suspended.
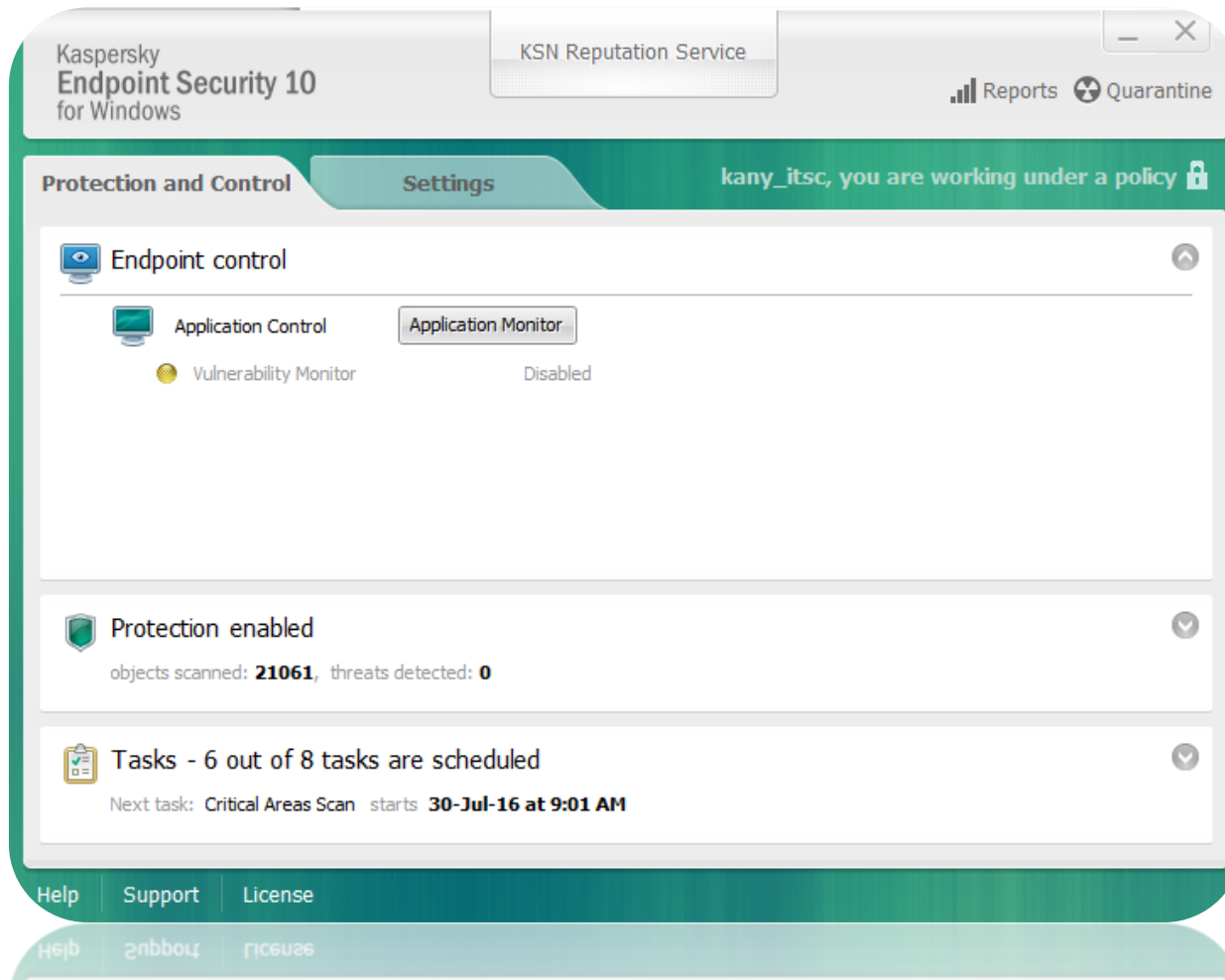
Please recover your account below :

Apple ID Unlock Account

Apple ID Summary • Apple ID Suspended

Information regarding your personal information can be viewed at

- Phishing emails look real but include attachments with virus or fraud hyperlinks.

- Beware of the sender, attachments & hyperlinks!

- Keep your device OS version up-to date & install anti-virus software / app

- Install a free copy of Kaspersky anti-virus software at ITSC homepage!

More Tips to Safeguard Yourself

1. Do not share your Password with your friends / others
2. Don't download materials / files illegally
3. Don't visit anonymous websites

STAY TUNED WITH ITSC

Official ITSC Website

Facebook & eNewsletter

Need Help?

Official ITSC Website

@ ITSC Homepage
http://www.itsc.cuhk.edu.hk

Facebook & eNewsletter

@ ITSC eNewsletter:
http://www.cuhk.edu.hk/itsc/digest

@ ITSC Facebook:
http://www.facebook.com/itsc.cuhk

Need Help!?

ITSC Service Desk:
http://www.cuhk.edu.hk/servicenow

❖ **Hotline: 3943 8845**

❖ **Visit us at**

- **User Areas**:
  1/F, Pi Ch'iu Building

- **Learning Commons**:
  6/F, Wu Ho Man Yuen Building

- **CU Link Card Centre:**
  Room 804, 8/F, Wu Ho Man Yuen Building

What's Coming?

Online Ordering Available Now at
https://www.cuhk.edu.hk/price/speial/!

THANK YOU !

CUHK ITSC

Download this PPT at