



香港中文大學
The Chinese University of Hong Kong

IT @ SERVICES

ORIENTATION PROGRAMME FOR
INTERNATIONAL / MAINLAND UNDERGRADUATES 2018-19

Information Technology Services Centre
Aug 2018

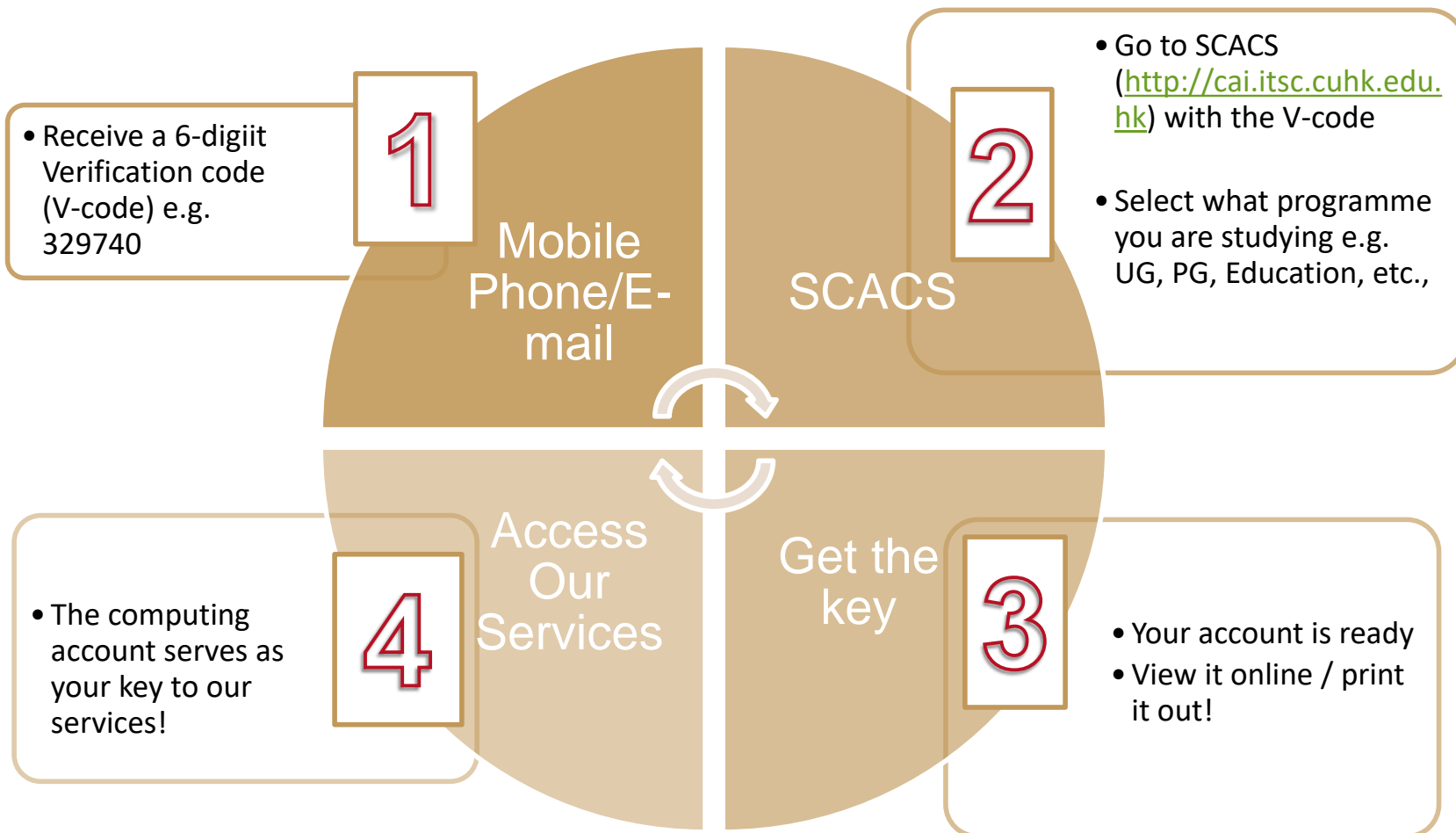
What You're Going to Use / Experience @CUHK

- Computing Account
- MyCUHK and CUSIS
- Office 365
- WiFi & Network
- CUHK Mobile
- IT Facilities
- Security Tips
- Get Help from ITSC

GET YOUR DOOR KEY READY

- # Computing Account
- # Account is key
- # What's the key for?

Where's the key?



C. Computing Account Details:

(1) OnePass (CWEM) Account

Student ID:

Computing ID:

OnePass (CWEM) Password:

E-mail Address:

Expiry Date:

The Chinese University of Hong Kong
Information Technology Services Centre
Computing Account Information (CAI) Slip

Student Name and Study Programme

Student ID

Computing ID

Your Key Is Computing Account Information (CAI) Slip

Student ID:
1234567890

For online systems
e.g. MyCUHK,
eLearning

Computing ID:
s1234567890

Mostly for network
connection
e.g. WiFi / VPN

Email Address:
1234567890@link
.cuhk.edu.hk

For emails /
ITSC's PCs / WiFi

**OnePass (CWEM)
Password**

For all ITSC
Services + other IT
platforms

Change Password



Changing OnePass (CWEM) Password



<http://cai.itsc.cuhk.edu.hk/chgpwd/>

Current Password:

New Password:

Confirm Password:



[Generate New Image](#)

[繁體中文](#)

(CADS Reference Number: 064)
(CUHK Reference Number: 064)

[繁體中文](#)

The service is for staff and students only.

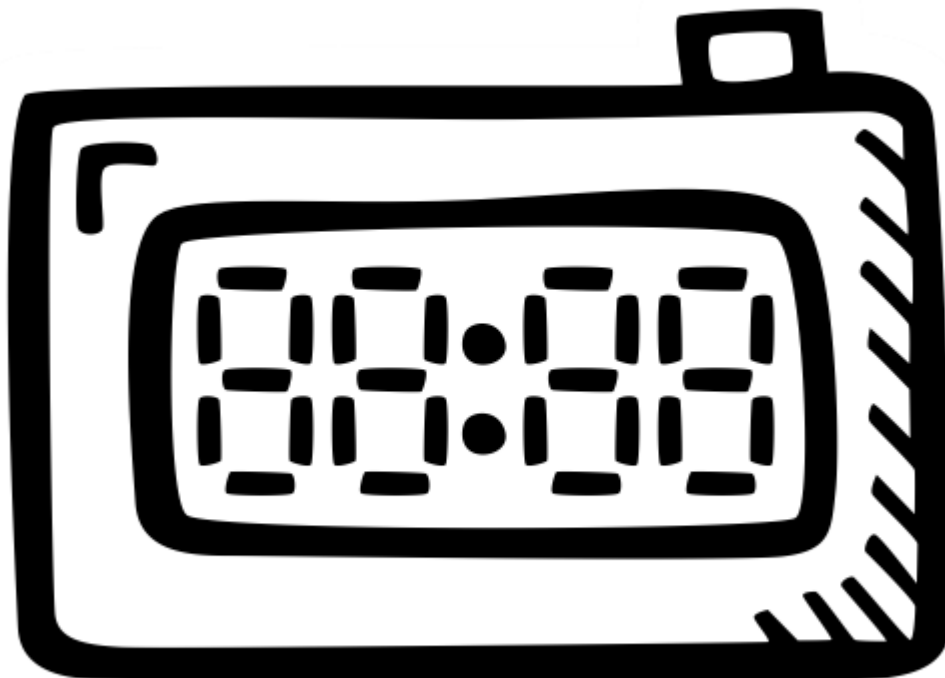
Your password must

- Have length between 8 and 20 characters
- Contain at least 4 unique characters
- Contain at least 1 letter, 1 digit, and 1 special character
- Use only these special characters:
! ? . % + = ^ \$ & # - @
e.g. ab!2cd34, mon=2xyz, BE.Best1
- NOT reuse your last 4 passwords
- NOT contain your login ID

[Check recommendations of secure passwords](#)

For Staff Using Departmental MS Exchange (Outlook) Email:

By changing your OnePass (CWEM) password, the same password can also be used to log in departmental MS Exchange (Outlook) email.



There is password expiry for your OnePass (CWEM) Password.

MANAGE ACADEMIC MATTERS @MYCUHK

CUSIS

Course Registration

Payment

My Result!!

Enter MyCUHK via OnePass– 10 digit Student ID



MyCUHK

Welcome

Login with CUHK OnePass

This will log you in via the CUHK Central Authentication System

[What is MyCUHK?](#)
MyCUHK not only is your personal CUHK services.

Current Staff and Students
Check [here](#) for instructions on getting started.

Alumni Account Initialization
Click [here](#) for steps to initialize your account. Please click [here](#) if you forgot your password.

To protect your privacy
To prevent unauthorized use of your account, please log out after you finish your work.

Avoiding security certificate warnings
This portal web site uses security certificates. Please click [here](#) for more information. Please click [here](#) if you forgot your password.

[繁體中文](#)
[Using Chrome?](#)



Welcome to OnePass

Login ID:

Password:

[Login](#) [Clear](#)

CADS
(CADS Reference Number: 246)

[繁體中文](#)



OnePass provides staff, students & alumni enhanced security and a single login across CUHK online systems.

[Change Current / Expired Password](#)
Forgot Your Password? [Staff](#) | [Students](#) | [Alumni](#) | [Others](#)

What Login ID is?

- Staff / Student ID; or Computing ID for Department / Project / Student Organization
- Alumni ID ([Account Initialization](#) | [Forgot Alumni ID?](#))

Need Help? Write to [ITSC Service Desk](#)

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MyCUHK:
<http://portal.cuhk.edu.hk/>

Access different CUHK online systems @MyPage

The screenshot displays the MyCUHK @MyPage dashboard. At the top, there is a navigation bar with links for "My page", "News and Events", "CUSIS and MyStudy", "Library", and "Useful Links". The user is logged in as a Student, with a welcome message and the last successful login time (00:42 Tue, Aug 04th, 2015).

The dashboard is organized into several sections:

- MyCUHK Updates:** Includes links for "CUSIS Maintenance Schedule", "MyCUHK FAQ", and "Strategic Planning 2016-2020".
- Today:** Shows the date (Tue, 4 August, 2015) and weather (sunny, 29°C).
- My Links:** A section for managing saved links, with an "Edit My Links" button.
- Account Summary:** A link to view financial account details.
- Office 365 / @Link Email:** Links to CUHK Office 365 and @Link Student E-mail, including an alias and a registration link.
- Personal Information:** A link to view personal information.
- My Class Schedule:** A link to view the class schedule for a specified term.
- Course Enrollment:** A link to enrol in classes.
- Consent for Research Project:** A link to consent for a research project on Language Proficiency Monitoring.
- My Tasks:** A section for managing tasks, currently showing "No Task(s) entries found." and buttons for "Add a Task" and "Show All/Enhanced...".
- Service Desk:** A link to access the service desk.
- OnePass (CWEM) Password:** Links to change the password and set up a personalized security question.
- CUHK e-Ticketing Service:** A link to access the e-ticketing service.
- Sports Facilities Booking:** A link to book sports facilities.
- Find a Staff or Department:** A link to find a staff member or department.
- University Health Service:** A link to book a medical appointment.
- Student Development Portfolio:** A link to access the student development portfolio.
- Walk For Green:** A link to participate in the Walk For Green initiative.

Manage Your Academic Matters @CUSIS

- View/Update Personal Information
- Search Teaching Timetable by Subj/Dpt
- Enroll Courses
- View Timetable Planner
- Check Debit Notes
- View Grades



Learn More to Use CUSIS:
<http://www.cuhk.edu.hk/cusis>

The screenshot displays the MyCUHK website interface. At the top, there is a navigation bar with tabs for "MyPage", "News and Events", "CUSIS and MyStudy", and "Li". Below this is a sidebar menu titled "CUSIS Services" with links for "Computer-Based Training", "Registration", "Personal Information", "My Class Schedule", "My Planner", "My Academics", and "Accent / Decline Award". The main content area shows the user's name "CHUNG, NAME OF 09400734" and buttons for "Search", "Plan", and "Enroll". Below these are buttons for "my class schedule", "add", and "drop". A grid of service tiles is visible, including "General Information", "Online Registration", "Course Enrollment", "Credit Transfer", "View Grades and Transcript", "Make Online Payments", "View College Affiliation and Grades in MyCUHK", "Program Change", and "Review Academic Advisement Report".

View or Update Personal Information @ CUSIS

MyCUHK

MyPage News and Events **CUSIS and MyStudy** Library Webmail Useful Links

CUSIS Services
 >> Computer-Based Training
 >> Registration
 >> **Personal Information**
 >> My Planner
 >> My Academics
 >> Accept / Decline Award
 >> Account Summary
 >> Browse Course Catalog
 >> Browse Program Information
 >> My Course History
 >> Course Enrollment
 >> Make a Payment
 >> My Advisors
 >> Class Search
 >> View My Assignments
 >> View My Grades
 >> View Unofficial Transcript
 >> Application for Program Change
 >> Transfer Credit / Exemption
 eLearning
 Graduate School
 Policies and Guidelines

Personal Information Participation

addresses names phone numbers email addresses internet addresses emergency contacts

Addresses

View, add, change or delete an address.

Address Type	Address	
Home	Flat D, 21/F, Block 3 18 Tai Wan Road Tai Po, KL Hong Kong	edit
Mail	Flat 4, 20/F, Block A, Mei Yuen Estate, Aberdeen, Hong Kong	edit

[ADD A NEW ADDRESS](#)

Personal Information Participation

[Addresses](#) [Names](#) [Phone Numbers](#) [Email Addresses](#) [Int](#)

Apart from your home address, please also include your HK address and phone contact.

Browse Course Catalog @ CUSIS

Click "view class sections"

view class sections

view course outcome

2009-10 Term 1 Course Schedule

My Class Schedule

ACCT 5111 Mo 08:30 - 11:30
Sino Bldg RmUG06

Open Closed Wait List

SOCI 5504 sections for 2009-10 Term 1

Section	Session	Status			
--LEC (3555)	1	<input checked="" type="radio"/>	<input type="button" value="select"/>		
Days	Start	End	Room	Instructor	Dates
Mo	08:30	11:30	Sino Bldg RmUG06	DR LIEM Giok Siang	31/08/2009 - 09/11/2009

View All 1 of 1 Last

Plan Your Class Schedule @ CUSIS

- CUSIS Services
- >> Computer-Based Training
 - >> Registration
 - >> Personal Information
 - >> My Academics
 - >> Course Enrollment
 - >> **Timetable Planner**
 - >> My Class Schedule
 - >> My Planner
 - >> Teaching Timetable by Subj/Dpt
 - >> Teaching Timetable by Prog
 - >> Study Plan & Progress Report
 - >> Class Search
 - >> Browse Course Catalog
 - >> Browse Program Information
 - >> My Course History
 - >> My Academic Requirements
 - >> What-if Report
 - >> View My Grades
 - >> View My Assignments
 - >> View Unofficial Transcript
 - >> My Advisors
 - >> Account Summary
 - >> Print Online Debit Note
 - >> Make a Payment
 - >> Accept / Decline Award
 - >> Application for Program Change
 - >> Transfer Credit / Exemption
 - >> Exchange Application Summary
 - >> Exchange Sem. Details

timetable planner tentative schedule

Timetable Planner

or enrollment, go to [Shopping Cart](#)

Open Closed Wait List

*Term: 2016-17 Term 1

*Course Career: Undergraduate

*Subject Area: ANTH

Catalog Nbr begin with: 22
(input 1=1000-1999, 12=1200-1299...)

Search

2016-17 Term 1 My Planner
Delete Class Days/Times Room Instructor Units Status
ANTH 2210-- (7172) Th 12:30PM - 2:15PM Humanities Building 213 L. JDM 3.00

Class Code	Class Nbr	Course Title	Units	Teaching Staff	Co	Co
+ ANTH2210-	7172	Anthropological Field Methods 人類學研究方法	3.00	JDM, Lwk Mw Mdmwd	LEC	
+					TU	
+					TU	
+					TU	

timetable planner tentative schedule

Tentative Schedule

Shopping Cart

<< previous week Week of 19/9/2016 - 25/9/2016 next week >>

Show Week of 19/09/2016 Start Time 8:00AM End Time 6:00PM refresh calendar

Time	Monday 19 Sep	Tuesday 20 Sep	Wednesday 21 Sep	Thursday 22 Sep	Friday 23 Sep	Saturday 24 Sep	Sunday 25 Sep
8:30AM							
9:30AM			CHLL 2401 -- Lecture 8:30AM - 11:15AM Lee Shau Kee Building LT1				
10:30AM	ANTH 4301 -- 301 Project 10:00AM - 11:00AM An Integrated Teaching Bldg 211				Planner: ANTH 2210 -- T01 Interactive Tutorial 10:30AM - 11:15AM Humanities Building 11		
11:30AM							
12:30PM	The class already registered						
1:30PM			Waiting: CHLL 2300 -- T01 Interactive Tutorial 1:30PM - 2:15PM Lady Shaw Bldg C1	Planner: ANTH 2210 -- Lecture 12:30PM - 2:15PM Humanities Building 213			
2:30PM	Waiting: CHLL 2300 -- Lecture 2:30PM - 4:15PM Mong Man Wai Bldg LT1	ANTH 3360 -- T01 Interactive Tutorial 2:30PM - 3:15PM William H W Hong Eng Bldg 803		Shopping Cart CHLL 2402 -- Lecture 2:30PM - 5:15PM Lee Shau Kee Building LT1			
3:30PM				ANTH 3360 -- Lecture 2:30PM - 4:15PM Lady Shaw Bldg C2			
4:30PM				Shopping Cart: CHLL 2402 -- Lecture 2:30PM - 5:15PM Lee Shau Kee Building LT1			
5:30PM							

The class in the wait list

The class in the planner

The class in the shopping cart



Videos of Course Enrollment:
<http://www.cuhk.edu.hk/cusis/login/howto/cbt-student/4eng.html>

Validate Course with Shopping Cart @ CUSIS

Shopping Cart

Search Results

When available, click View All Sections to see all sections.

CUHK | 2012-13 Term 1

[My Class Schedule](#)

You are not registered for classes in this term.

Add to Cart:

Enter Class Nbr

Find Classes
 Class Search
 My Requirements
 My Planner

2012-13 Term 1 Shopping Cart

Select	Class	Days/Times	Room	Instructor	Units	Status
<input checked="" type="checkbox"/>	ECON 2011-A (2326)	Mo 4:30PM - 6:15PM We 11:30AM - 12:15PM	Chen Kou Bun Bldg LT3 Wong Foo Yuan Bldg LT4	Staff	3.00	●
<input checked="" type="checkbox"/>	GPAD 3160-- (1792)	Th 9:30AM - 11:15AM	Lee Shau Kee Building 201	Staff	3.00	●
<input type="checkbox"/>	GPAD 3160-- T01 (1700)	Mo 12:30PM - 2:15PM	Lee Shau Kee Building 303	Staff		●
<input type="checkbox"/>	JASP 2200-A (3567)	Th 2:30PM - 5:15PM	Leung Kau Kui Bldg 101	Q. LDK	3.00	●
<input checked="" type="checkbox"/>	UGEA 2290-C (2172)	Tu 10:30AM - 12:15PM	William M W Mong Eng Bldg 404	B. QHHM	2.00	●
<input checked="" type="checkbox"/>	UGER 2262-- (3978)	Mo 4:30PM - 6:15PM	Institute of Chin Studies L1	Q. QHWK	2.00	●

for selected:

The following classes match your search criteria Course Subject: **Economics**, Course Number is exactly '2011', Course Career: **Undergraduate**, Show Open Classes Only: **Yes**

[Return to Shopping Cart](#)



Open Closed Wait List

▼ **ECON 2011 - Basic Microeconomics**

[View All Sections](#) First 1-2 of 2 Last

Section [A-LEC\(2326\)](#) Status ●

Session Regular

Days & Times	Room	Instructor	Meeting Dates
Mo 4:30PM - 6:15PM	Chen Kou Bun Bldg LT3	Staff	10/09/2012 - 03/12/2012
We 11:30AM - 12:15PM	Wong Foo Yuan Bldg LT4	Staff	12/09/2012 - 05/12/2012

Th 2:30PM - 5:15PM	Bldg LT4	Staff	02/15/2013 - 15/09/2013
Mo 4:30PM - 6:15PM	LT3	Staff	03/15/2013 - 10/09/2013
Mo 4:30PM - 6:15PM	Wong Foo Yuan Bldg LT4	Staff	10/09/2013 - 05/12/2013

CUSIS Services

- » [Computer-Based Training](#)
- » [Registration](#)
- » [Personal Information](#)
- » [My Academics](#)
- » [Course Enrollment](#)**
- » [Timetable Planner](#)
- » [My Class Schedule](#)
- » [My Planner](#)
- » [Teaching Timetable by Subi/Dpt](#)

Course Enrollment @ CUSIS

The screenshot displays the MyCUHK website interface. At the top, the MyCUHK logo is visible on the left, and a navigation menu includes "MyPage", "News and Events", "CUSIS and MyStudy" (circled in red), "Library", "Webmail", and "Useful Links". Below the navigation menu is a sidebar with "CUSIS Services" and a list of links. The "Course Enrollment" link is circled in red, with a red arrow pointing to a grey callout box containing the text "Course Enrollment". The main content area features a search bar, a row of buttons for "Search", "Plan", "Enroll", "My Academics", and "Academic Requirements", and a row of links for "my class schedule", "add", "drop", "swap", "edit", and "term information". Below this is a "Term Information" section with links for "Enrollment Dates", "Assignments", "Learning Management", "Exam Schedule", and "Grades". At the bottom, there is another row of buttons for "my class schedule", "Add", "Drop", "Swap", "Edit", and "Term Information".

“Course Enrollment”

Pay @ CUSIS

CUSIS Services

- » [Registration](#)
- » [Personal Information](#)
- » [My Class Schedule](#)
- » [My Planner](#)
- » [My Academics](#)
- » [Accept / Decline Award](#)
- » **[Account Summary](#)**
- » [Browse Course Catalog](#)
- » [Browse Program Information](#)
- » [My Course History](#)
- » [Course Enrollment](#)
- » [Make a Payment](#)
- » [My Advisors](#)
- » [Class Search](#)
- » [View My Assignments](#)
- » [View My Grades](#)
- » [View Unofficial Transcript](#)
- » [Application for Program Change](#)
- » [Transfer Credit / Exemption](#)

[eLearning](#)

[Graduate School Policies and Guidelines](#)

Account Inquiry		Electronic Payments/Purchases	
summary	activity	charges due	payments

Account Summary

You owe 42,300.00. For the breakdown, access [Charges Due](#)

- Due Now 21,250.00
- Future Due 21,050.00

**** You have a past due balance of 21,050.00. ****

What I Owe		
Term	Outstanding Charges & Deposits	Total Due
2010-11 Term 1	21,250.00	21,250.00
2010-11 Term 2	21,050.00	21,050.00
Total	42,300.00	42,300.00

Currency used is Hong Kong Dollar.

[MAKE A PAYMENT](#)

Remittance Addresses

[Financial Aid](#)

Account Inquiry **Electronic Payments/purchases**

[Summary](#) [Activity](#) [Charges Due](#) [Payments](#)

[summary](#) [activity](#) [charges due](#) [payments](#)

Account Inquiry **Electronic Payments/purchases**

[Print Online Debit Note](#)

[Print Online Debit Note](#)

Check Your Academic Result @CUSIS

The screenshot shows the MyCUHK website interface. At the top left is the MyCUHK logo. Below it is a navigation menu with tabs: MyPage, News and Events, MyStudy, Library, Webmail, and Useful Links. On the left side, there is a sidebar menu titled 'CUSIS Services' with various links. A brown arrow points to the 'View My Grades' link. The main content area displays '2008-09 Term 2 | Undergraduate | CUHK' with a 'change term' button. Below this, there is a section for 'Class Grades - 2008-09 Term 2' containing an 'Official Grades' table. At the bottom, there is a section for 'Term Statistics - 2008-09 Term 2' with a table for enrollment and transfer credit.

CUSIS Services

- » [Registration](#)
- » [Personal Information](#)
- » [My Class Schedule](#)
- » [My Planner](#)
- » [My Academics](#)
- » [Accept / Decline Award](#)
- » [Account Summary](#)
- » [Browse Course Catalog](#)
- » [Browse Program Information](#)
- » [My Course History](#)
- » [Course Enrollment](#)
- » [Make a Payment](#)
- » [My Advisors](#)
- » [Class Search](#)
- » [View My Assignments](#)
- » [View My Grades](#)
- » [View Unofficial Transcript](#)
- » [Application for Program Change](#)
- » [Transfer Credit / Extension](#)
- » [eLearning](#)
- » [Graduate School Policies and Guidelines](#)

2008-09 Term 2 | Undergraduate | CUHK [change term](#)

▼ **Class Grades - 2008-09 Term 2**

Official Grades

Class	Description	Units	Grade	Grade Points	Grade Date
ECON 3340	Trade & Invest Among the Chi E	3.00	D+	3.900	31/07/2009
ELTU 2455	Exp Writing (Arts/Edu/Law/Ssc)	3.00	B+	9.900	31/07/2009
GENA 1000	College Biweekly Assembly		PP		31/07/2009
GENA 2292	Am Themes Thr Creative Express	2.00	A	8.000	31/07/2009
JASP 2460	New Practical Japanese IV	3.00	C+	6.900	31/07/2009
MGNT 4510	China Business	3.00	B	9.000	31/07/2009

▼ **Term Statistics - 2008-09 Term 2**

	From Enrollment	From Transfer Credit	Combined Term Total	Cumulative Total

GET YOURSELF ONLINE

CUHK WiFi

Hostel Network

WiFi Hotspot Partnership Programme

WiFi on Campus



WiFi on / off Campus

1. CUHK Wi-Fi Service @ CUHK
 - SSID / Network Name = **CUHK1x** / CUHK / CUHKa
2. Wi-Fi Hotspot Partnership Programme @ / out of CUHK
 - SSID / Network Name = **eduroam** / CSL / Y5ZONE
 - Account registration required



Registration for Wi-Fi Hotspot Partnership Programme:
<https://wifipartners.itsc.cuhk.edu.hk/myaccount.php>

Tips:

1. CUHK1x and Eduroam needs login once



Network @ Hostels

1. Wired Network - ResNet

Network cables can be purchased at the University Bookstore, Room 101, 1/F, Yasumoto International Academic Park

Plug in network cable



Open a web browser



Login the web portal with Computing ID + OnePass password

2. In room WiFi / Corridor WiFi



Virtual Private Network (VPN)

****** *For a high level of data security and access to restricted CUHK sites, please run a **VPN** connection after successful login to ResNet or WiFi*

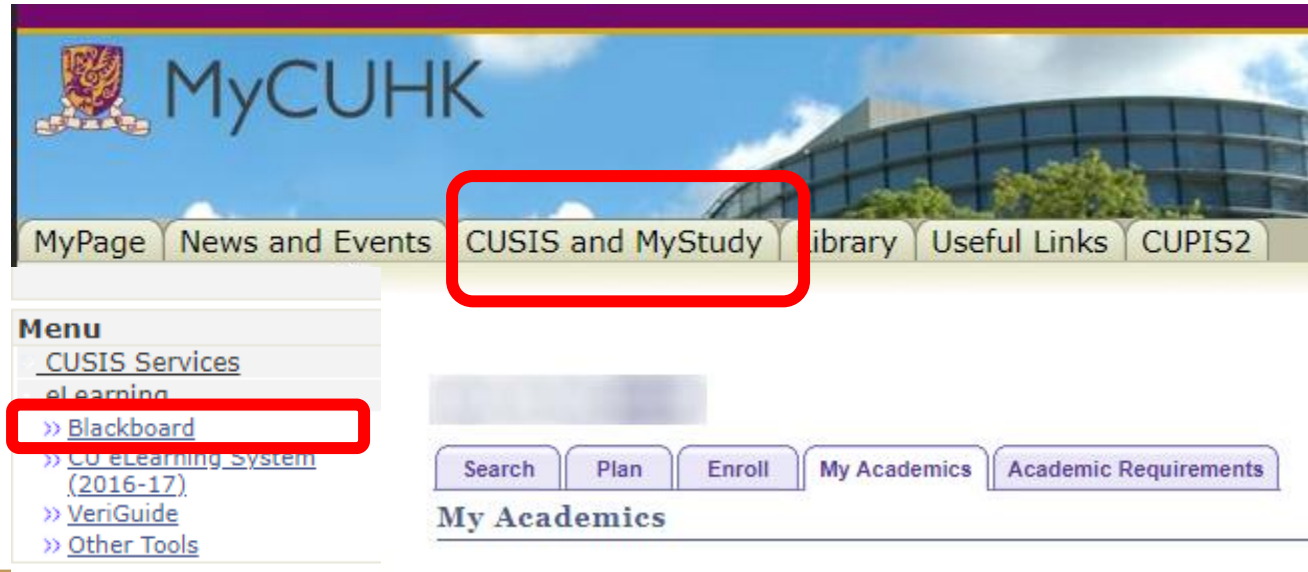


Details: <http://www.itsc.cuhk.edu.hk/en-gb/all-it/wifi-and-network/cuhk-vpn>

MANAGE STUDY WORK @ CLOUD / ELEARNING

- # Office 365
- # CUHK connected
- # Emails
- # Free Office
- # Exchange Class Info
- # Blackboard, eLearning

Exchange Course Materials @ Blackboard



The screenshot shows the MyCUHK website interface. At the top, there is a banner with the MyCUHK logo and a building image. Below the banner is a navigation bar with several tabs: MyPage, News and Events, CUSIS and MyStudy (highlighted with a red rectangle), Library, Useful Links, and CUPIS2. On the left side, there is a 'Menu' section with a list of links: CUSIS Services, eLearning, Blackboard (highlighted with a red rectangle), CU eLearning System (2016-17), VeriGuide, and Other Tools. On the right side, there is a search bar and a row of buttons: Search, Plan, Enroll, My Academics, and Academic Requirements. Below the buttons is a section titled 'My Academics'.



Directly Go to Blackboard:
<http://blackboard.cuhk.edu.hk>

Blackboard @mobile



Download the app **Blackboard** at app store



Manage Emails / Files @ Office 365



CUHK Office 365 Portal:
<http://www.cuhk.edu.hk/o365>



Or, go there
through [MyCUHK](#) > [MyPage](#) >
[CUHK Office 365 / @Link](#)
[Student E-mail](#)

Office 365 / @Link Email



CUHK Office 365 / @Link Student E-mail



Alias for @Link: My E-mail Alias and E-mail Address

CUHK LOGIN

For Office 365, @Link, LibrarySearch and more

Login with

Student: *Student-ID@link.cuhk.edu.hk*

Staff: *alias@cuhk.edu.hk*

Alumni: *alumni-ID@link.cuhk.edu.hk*

Password: OnePass Password

OnePass Password

Sign in



Login Help



ITSC Service Desk

CADS

(CADS Reference Number: 233)

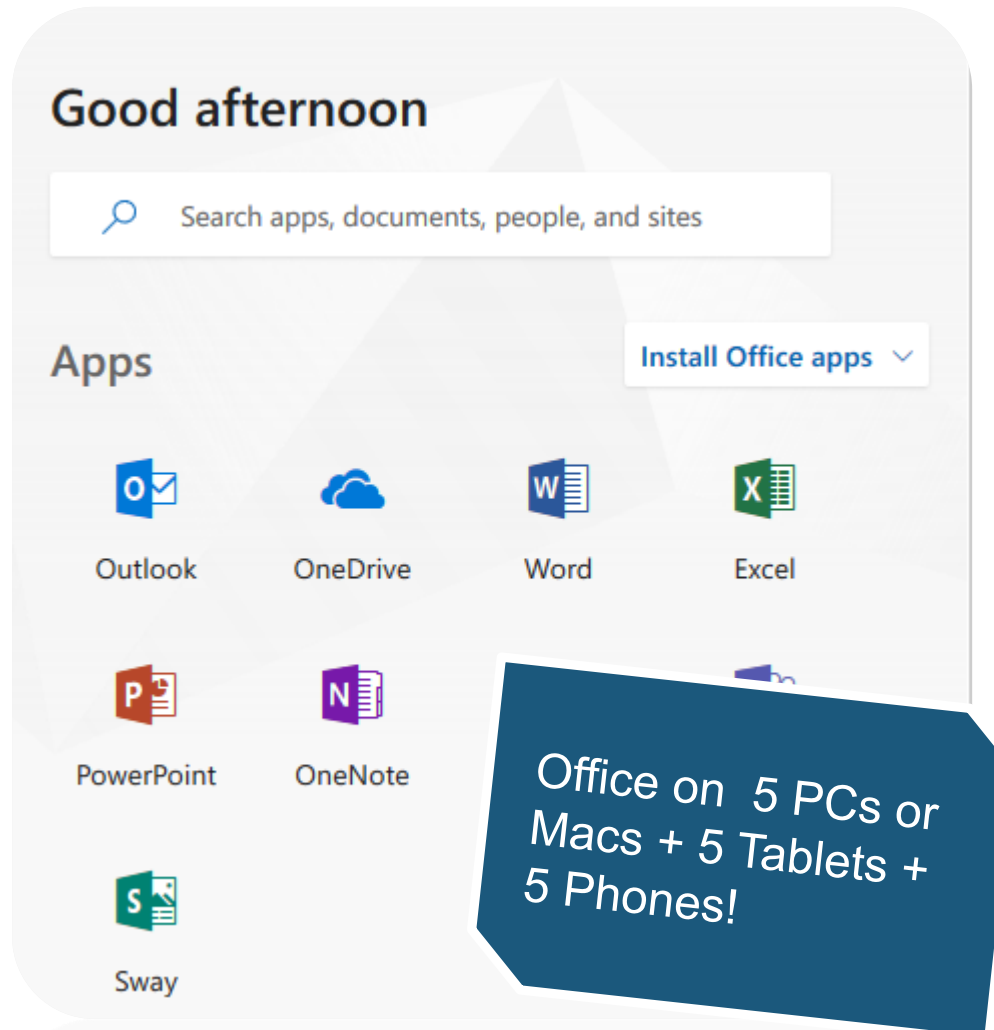


香港中文大學·資訊科技服務處
Information Technology Services Centre, CUHK

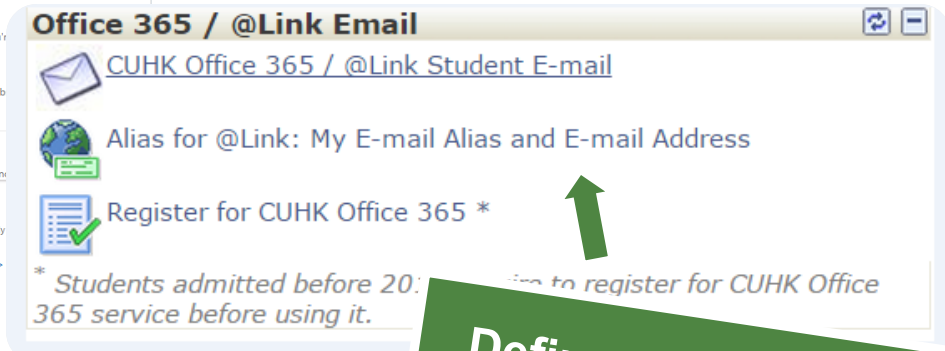
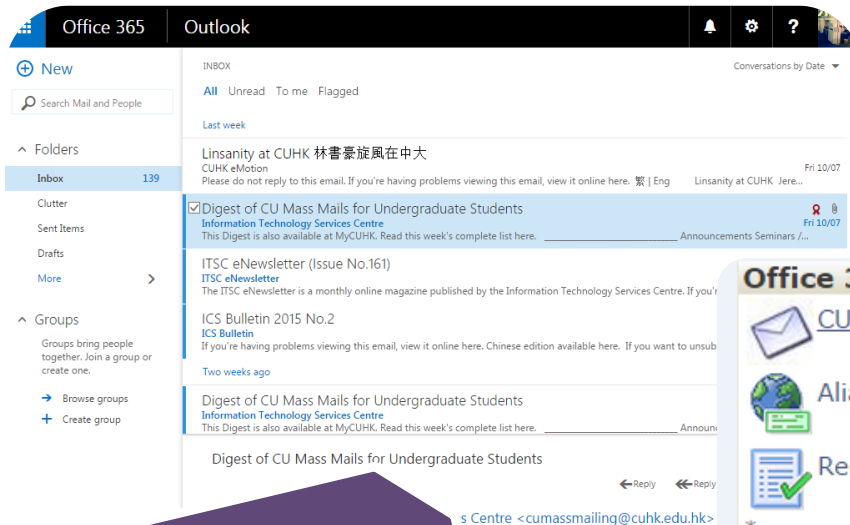


香港中文大學·資訊科技服務處
Information Technology Services Centre, CUHK

Provide Email Service, Cloud Storage & Office Applications @ Cloud



CUHK Office 365 – @Link (Email Service)



Default Email Address:
1234567890@link.cuhk.edu.hk

50 GB Mailbox

Define your another email address via MyCUHK > MyPage
my-name@link.cuhk.edu.hk

STAY TUNED WITH CUHK @MOBILE

Mobile Apps

CUHK Mobile



All things in hand with CUHK Mobile

- Get the CUHK hottest news & events
- Find your way in CUHK
- Check out Shuttle Bus Schedule
- Get online library services
- Tips for new admission

Available @ Google Play & Apple App Store

More Mobile Apps @CUHK?



CUHK Mobile App Store
<https://campusapps.itsc.cuhk.edu.hk/store>

CUHK Mobile App Store

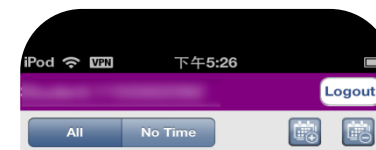
Student/Staff ID

CWEM Password

Login

(CADS Ref. No.: 149)

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2013-14 Term 1

GESC1000 College Assembly

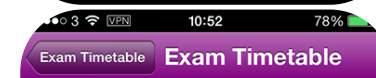
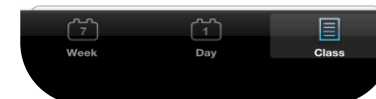
Section:-A01 Component:ASB Dates and Time:...

TRAN3070 Intro to Translation...

Section:- Component:LEC Dates and Time:...

TRAN3070 Intro to Translation...

Section:-T01 Component:TUT Dates and Time:...



Exam Code PHAR2110_-

Exam Course Title
 Medicinal Chemistry

Date & Time

05 Dec 2013 (Thu)
 17:30 to 20:30 (3:00 hours)

Venue

103, John Fulton Centre (JF_103)

Seat JC11

Remarks

Map

Event

Seating Plan

USE IT FACILITIES

Print Notes

Use computers

Use IT Facilities @ User Areas & Learning Commons



User Areas, 1/F Pi Chiu Building
秋樓1樓用戶區



Learning Commons, 6/F
Wu Ho Man Yuen Building
學習共享空間: 伍何曼原
樓 6樓

Do Your Printings with Octopus Card

Photocopy and Printing A4 B/W



Add Value for Your Octopus Card

(1) Near User Areas

-Medicine Canteen, Coffee Corner

(2) Near Learning Commons

-VanGO Store, MTR Station, SHHO Canteen & Starbucks.



SAVE YOURSELF FROM HACKERS / VIRUS

Anti-virus

Phishing emails / web



Dear, XXX@cuhk.edu.hk

Apple ID Suspended

Re-verify Data Apple ID & Unlock Account

We noticed recently that your account made a purchase on a different device before.

And all data in your account has changed, starting from address, name, date of birth and others.
Therefore your account is temporarily suspended.

Please recover your account below :

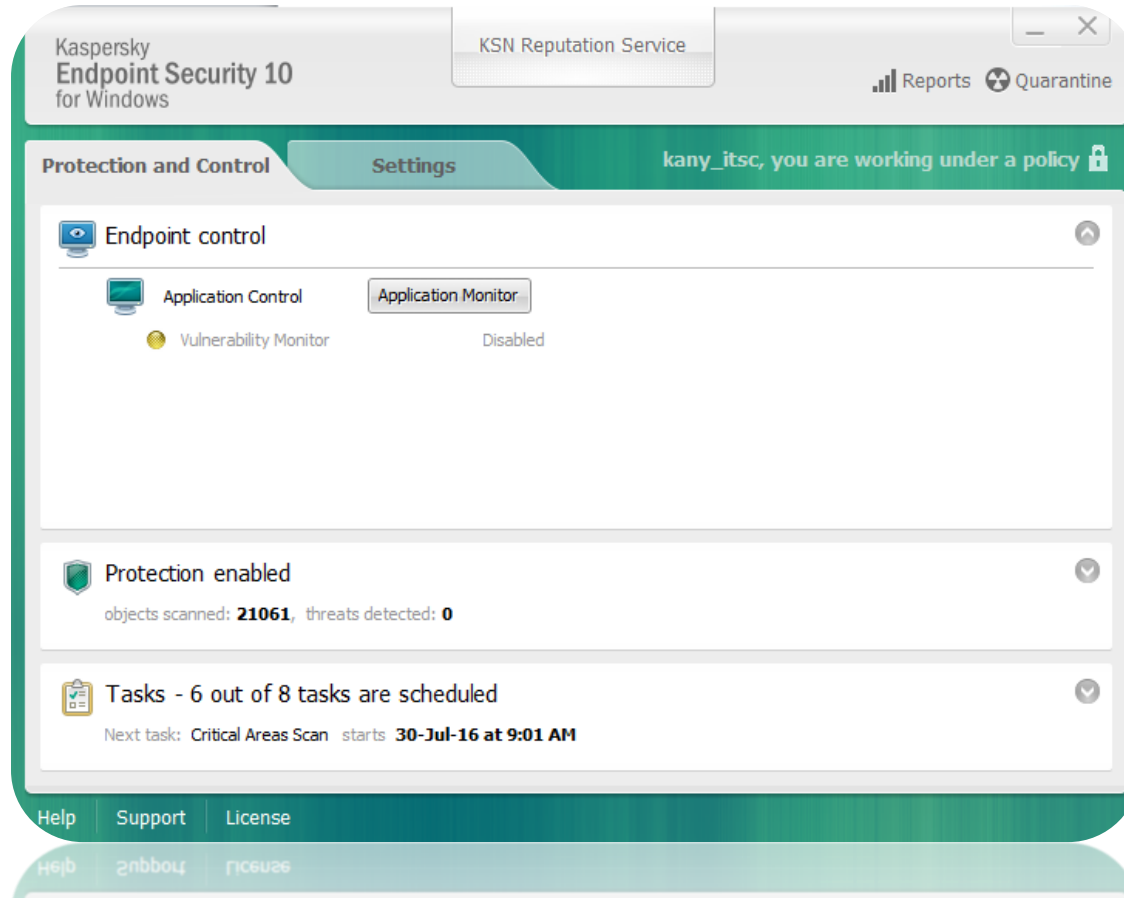
[Apple ID Unlock Account](#)

[Apple ID Summary](#) • [Apple ID Suspended](#)

Information regarding your personal information can be vi

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- Phishing emails look real but include attachments with virus or fraud hyperlinks.
- Beware of the sender, attachments & hyperlinks!
- Change your OnePass password & contact ITSC immediately if you have exposed your account information to hackers



- Keep your device OS version up-to date & install anti-virus software / app
- Install a free copy of Kaspersky anti-virus software at ITSC homepage!

More Tips to Safeguard Yourself

1. Do not share your PW with your friends / others
2. Don't download materials / files illegally
3. Don't visit anonymous websites

STAY TUNED WITH ITSC

Help!?

FB

Official news

Official ITSC News

The screenshot shows the ITSC homepage with the following elements:

- Header:** "itSC Information Technology Services Centre" logo on the left. On the right, there are font size options (A A A), a search bar, and navigation links: Home, Services, I want to, IT Notices (with a notification icon), and Get Help.
- Main Banner:** A large banner with the text "DON'T Get Phished !" and "Think before open links in emails". It features an illustration of a hand holding a fishing hook over an open envelope with an @ symbol and a "Username" field.
- Major Projects Section:** A box titled "Major Projects" containing three items:
 - Improvement of OnePass System (with a OnePass logo icon)
 - Office 365 for Staff (with a cloud icon)
 - ResNet (Student Hostel Network) Upgrade (with a laptop icon)A "View All" link is at the bottom right of this section.



@ ITSC Homepage
<http://www.itsc.cuhk.edu.hk>



Staff IT
Teaching and office work



Student IT
Make your study efficient



All IT
Show you all solutions we provide

Official ITSC News



@ ITSC Facebook:
<http://www.facebook.com/itsc.cuhk>



@ ITSC eNewsletter:
<http://www.cuhk.edu.hk/itsc/digest>

ITSC eNewsletter



What's Next? A Journey of CUHK OnePass

CUHK OnePass went live in Feb 2015, aiming at heightening security by introducing centralized authentication to all applications. Yet, this is a journey to go.

We are now on our way to enhance different parts of the service... [More](#)

What Will You Get from Office365?



Highlight for Staff: What Will You Get from Office 365?

Mark down your diary! Under the current Campus License Agreement with Microsoft, Office 365 will be available for free to ALL CUHK staff starting from 12 May 2016. [More](#)

Explore More on

- CUHK Website & CUHK Mobile Win the Favourite!
- Few Clicks to Manage Leave, Payroll and More through CUPIS!
- Get US\$100up Credits for Cloud Technology Learning with Amazon Web Services Educate!
- Termination of CUHK Hostname Service



Need Help!?



ITSC Service Desk:
<http://www.cuhk.edu.hk/servicenow>

A screenshot of the ITSC Service Desk website. The header includes the 'itsc' logo (Information Technology Services Centre) and navigation links for 'Knowledge' and 'Service Catalog'. The main content area features a large heading 'How can we help?' above a search bar containing the same text. Below the search bar are three main service categories: 'Order Something' (Browse the catalog for services and items you need), 'Knowledge Base' (Browse and search for articles, rate or submit feedback), and 'Get Help' (Contact support to make a request, or report a problem). The background of the website shows a person's hands typing on a laptop keyboard.

❖ **Hotline: 3943 8845**

❖ **Visit us at**

- **User Areas:** 1/F, Pi Ch'iu Building
- **Learning Commons:** 6/F, Wu Ho Man Yuen Building
- **CU Link Card Centre:** Room 804, 8/F, Wu Ho Man Yuen Building

What's Coming?



Online Ordering Available Now at
[https://www.cuhk.edu.hk/price/speial/!](https://www.cuhk.edu.hk/price/speial/)



THE CHINESE UNIVERSITY OF HONG KONG For Student, Staff and Alumni **STUDENT NOTEBOOK OWNERSHIP PROGRAM 2018**

24hrs. Online Ordering [available from 15 Aug (12:00nn) - 31 Oct (11:59 pm)]

Roadshow 01

CUHK Main Campus 中大校園

Date : 3 - 14 September 2018
Time : 11:00 - 20:00 (Closed on Sunday)
Venue : Dell & Lenovo: LG, Benjamin Franklin Centre, CUHK
 中大范克廉樓地庫(玻璃房);
 Apple: Room 307, Benjamin Franklin Centre
 范克廉樓307室*

Roadshow 02

Prince of Wales Hospital 威爾斯親王醫院

Date : 6 - 7 September 2018
Time : 12:00 - 20:00
Venue : Hostel Common Room (G01),
 Madam S.H. Ho Hostel for Medical Students, PWH
 何善衡夫人醫科生宿舍學生休息室(G01)

* (Apple) 1st day of roadshow will start at 2:00pm



Apple



Enquiries Hotline : Dell/Lenovo : 8202 0203 | Apple : 2152 4272 Mon - Fri 10:30 - 19:00 / Sat 10:30 - 14:00 (Closed on Sun & Public Holidays)

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ybbjg



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查詢熱線: 8202 0203 | 2152 4272 | 2152 4272 | 2152 4272 | 2152 4272 | 2152 4272 | 2152 4272 | 2152 4272 | 2152 4272 | 2152 4272



香港中文大學
The Chinese University of Hong Kong

THANK YOU !

CUHK ITSC

itsc Information Technology
Services Centre

Download this PPT at

