

FAQs on compulsory quarantine - non-local new students who enter Hong Kong via Hong Kong International Airport (as of 17 Aug 2022)

Before departure

1.	Where can I obtain more information about the development of COVID-19 in Hong Kong and the quarantine measures?
Ans	<p>Please visit the COVID-19 thematic website, designated page on inbound travel and the Facebook fan page of the Centre for Health Protection regularly for further information and updates.</p> <p>For details of measurements and announcements of the University regarding COVID-19, please visit Act Together against COVID-19.</p>
2.	What should I prepare before departing to Hong Kong?
Ans	<p>Before departing to Hong Kong, please pay attention to the relevant boarding, quarantine and testing arrangements. For the latest information, you may refer to the Concise Guide and details on the grouping of specified places.</p> <p>All inbound travellers are required to complete the online Health & Quarantine Information Declaration of the Department of Health (DH) (www.chp.gov.hk/hdf/).</p> <p>All persons boarding flights to Hong Kong from overseas places or Taiwan are required to submit the form online in advance (as early as three days before the day of arrival). After submitting the online form, the system will generate a health declaration QR code. Please save the health declaration QR code after completion of the declaration (which can be a downloadable version of the QR code, a screen shot or a printout) and present at check-in for verification by airlines for boarding.</p> <p>Anyone who boards a flight for Hong Kong if having stayed in Taiwan or overseas places, has to comply with 3 basic requirements, including:</p> <ol style="list-style-type: none">Present prior to boarding (i) a negative result proof of a test for COVID-19 (except those aged below 3 on the scheduled day of departure at Hong Kong) and (ii) Health declaration QR code (and confirmation of room reservation at a designated quarantine hotel if holding pink health declaration QR code);Subject to "test-and-hold" arrangement at the airport upon arrival in Hong Kong; andUpon confirmation of negative test result, board designated point-to-point transport to go to a DQH to undergo compulsory quarantine. <p>For details, please refer to this webpage.</p>
3.	What are the current health quarantine arrangements for inbound travellers?
Ans	<p>The boarding and quarantine arrangements applicable to a person arriving at Hong Kong depend on:</p> <ul style="list-style-type: none">● If exemption of quarantine arrangements are applicable to the person arriving at Hong Kong, please refer to relevant webpage<ul style="list-style-type: none">○ Return2hk Scheme○ Come2hk Scheme● What places the person arriving at Hong Kong has stayed in on the day of boarding for/arrival at Hong Kong, or the 14 days before that day;● For persons who have stayed in overseas places, only persons who have fulfilled vaccination requirement are allowed to board.

	<p>For details, please refer to the Concise Guide.</p> <p>All inbound travelers who are subject to the compulsory quarantine should not have any symptoms and should have passed temperature checks upon entry. Those with symptoms will be referred to the Department of Health (DH) for further handling. Arrivals holding a visa with insufficient validity period will be denied entry.</p>
4.	<p>What are the health quarantine arrangements on inbound travellers arriving from overseas?</p>
Ans	<p>You must be fully vaccinated and hold a recognised vaccination record to board flights for Hong Kong. For details of quarantine arrangements, please refer to this webpage.</p> <p>Latest Highlights</p> <ul style="list-style-type: none"> From 12 August 2022, inbound persons from overseas places or Taiwan will be subject to quarantine under the "3+4" model, i.e. they will be subject to compulsory quarantine in designated quarantine hotels for three days, followed by medical surveillance at home for four days, with multiple tests during medical surveillance and the monitoring period thereafter. <p>The requirements are subject to changes. Please keep abreast of the updates on the government's announcements.</p>
5.	<p>What quarantine arrangements should I follow if I only stayed in Mainland China or Macao?</p>
Ans	<ol style="list-style-type: none"> (If i. arriving via airport and ii. having stayed in Mainland (outside Guangdong Province) or Macao on the day of boarding for/arrival at Hong Kong or during the 14 days before that day) provide negative result proof of a PCR-based nucleic acid test with specimen collected within the 3 days prior to, or on the day of the scheduled day of arrival at HK@ Undergo compulsory quarantine for 3 nights at designated places (home, hotel# or other accommodation); Self-monitoring in the subsequent 4 nights; and Undergo 2 nucleic acid tests during self-monitoring (Days 4 and 6 of arrival at Hong Kong) <p># Designated Quarantine Hotel (DQH) is not applicable for persons who have stayed in Mainland China or Macao only. Please choose other hotels for quarantine.</p> <p>@The testing institutions for the tests must be:</p> <ol style="list-style-type: none"> Mutually recognised by the governments of Hong Kong and Guangdong / Hong Kong and Macao (medical or testing institutions in the Guangdong Province#; medical or testing institutions in Macao; medical or testing institutions in Hong Kong); or Recognised by the National Health Commission of the People's Republic of China (the list can be accessed via the State Council Portal Mini Program (「國務院客戶端」小程序) on nucleic acid testing organisation enquiry (「核酸檢測機構查詢」) function. <p>#- All medical testing institutions in Guangdong Province that can upload negative RT-PCR nucleic acid test results to "Yuekang code" (粵康碼) system; or - The medical testing institutions in Guangdong Province that are recognised by the National Health Commission and can be accessed on nucleic acid testing organisation enquiry (「核酸檢測機構查詢」) function via State Council Mini Portal (「國務院客戶端」小程序), or that are listed on its official website (http://bmfw.www.gov.cn/hsjcjgcx/index.html)</p>

	<ul style="list-style-type: none"> For details on Return2hk Scheme for Hong Kong residents, please refer to this webpage. For details on Come2hk Scheme for non-Hong Kong residents, please refer to this webpage. Inbound travellers who have been to any at-risk places temporarily inapplicable under the Return2hk/ Come2hk Scheme in the past 14 days do not fulfill the relevant specified conditions under the Return2hk / Come2hk Scheme and will be subject to compulsory quarantine. <p>For further information about the quarantine arrangements, please refer to this webpage.</p>
6.	What quarantine arrangements should I follow if I only stayed in Taiwan?
Ans	All inbound travellers from Taiwan are subject to the same quarantine period of 3 nights. For details, please refer to the Concise Guide and this webpage .

After arriving at the Hong Kong International Airport

7.	What is the quarantine period?
Ans	The days of a person's arrival at Hong Kong is counted with the day of arrival at Hong Kong as Day 0. For example, for a person who arrives at Hong Kong on 12 August 2022, the "1st day/Day 1" would be 13 August 2022 and the "10th day/Day 10" would be 22 August 2022.
8.	What are the procedures after my flight landed at the Hong Kong International Airport?
Ans	<p>The Department of Health will issue compulsory quarantine orders to relevant inbound persons. The relevant government department will also arrange electronic wristbands for them (except for those undergo compulsory quarantine in Designated Quarantine Hotels).</p> <p>After landing at the Hong Kong International Airport, you have to</p> <ol style="list-style-type: none"> Fill in an Electronic Health Declaration Form about your personal particulars, travel history, contact means, and quarantine arrangements (www.chp.gov.hk/hdf); Download the "StayHomeSafe" app; Activate the electronic wristband given by the officers <p>The officers will help you connect the QR code generated from the online form with your application and your electronic wristband. The officers will make sure your phone number works and issue a "Compulsory Quarantine Order" to you.</p> <p><i>Tips:</i></p> <ol style="list-style-type: none"> <i>To facilitate communication, you are strongly advised to get your own sim card or activate the roaming service for your mobile phone. If you do not have a HK phone number, please download "WhatsApp" app, the officers may contact you via "WhatsApp" voice calls and video calls.</i> <i>Make the wristband a bit loose so there won't be any discomfort because it cannot be readjusted.</i>
9.	Are there any other necessary procedures?
Ans	You will be required to proceed to the Temporary Specimen Collection Centre (TSCC) set up in the restricted area of the Airport for collecting the deep throat saliva sample immediately upon arrival. You will need to stay at the TSCC to wait for test results which will be available on the same day before you can proceed with immigration procedures.

	You should prepare to bring along all necessities, especially medications and the record, of sufficient quantities before boarding the plane as you can only proceed with immigration procedures and collect your checked-in baggage after completing relevant testing procedures. In general, the waiting time is approximately 2 to 3 hours.
10.	What will happen if my test result is positive? Or if someone on my flight tested positive?
Ans	On receiving notification of confirmed cases of COVID-19, the Centre for Health Protection (CHP) will conduct epidemiological investigation and contact tracing. Confirmed cases and their close contacts will respectively be arranged for admission to hospital and sent to designated quarantine centres by ambulance and vehicles arranged by the Government direct while medical surveillance will be arranged for other contacts.
11.	If I have to undergo quarantine at quarantine centres run by the Hong Kong Government, what kind of assistance is provided in quarantine centres?
Ans	Quarantine centres run by the Hong Kong Government will provide you with meals and essential daily personal necessities. Wi-Fi cards for Internet connection can be provided if necessary. Quarantine centres will decline visit from outside party. During the stay, healthcare workers would assess your health conditions and refer you to hospital for management if needed.
12.	If my test result is negative and free to go, what kind of transport should I take to the designated place for quarantine? Do I have to keep record of the information on taking public transport?
Ans	You are advised to take a taxi to the designated place for quarantine. Please be reminded to bring sufficient Hong Kong dollars for transportation. You will be given a form to fill in the information such as date, time, transport means, vehicle registration number and driver's name (if applicable). You should keep the record and the receipt safe.

During the compulsory quarantine

13.	What do I need to do with the electronic wristband?
Ans	You have to put on the wristband during the whole period of compulsory quarantine. You have to connect the wristband with the "StayHomeSafe" mobile app. For handling of wristband and "StayHomeSafe" mobile app, please refer to the designated page on "StayHomeSafe" Mobile App User Guide (www.coronavirus.gov.hk/eng/stay-home-safe.html).
14.	What will happen if I go out before the completion of compulsory quarantine?
Ans	Any person concerned who leaves the dwelling place without permission may commit a criminal offence. The penalty upon conviction is imprisonment and a fine. Breaching quarantine orders is a criminal offence and offenders are subject to a maximum fine of HKD25,000 and imprisonment for six months. The Government will ensure the persons under compulsory quarantine stay at the premises by spot checks, telephone calls and via monitoring of the status of electronic device, etc.
15.	Apart from wearing electronic wristband, what do I need to do during the compulsory quarantine?
Ans	Persons under quarantine are prohibited from leaving Hong Kong, and have to stay at the premises at all times. You should also maintain good personal and environmental hygiene.

	<p>You have to check your body temperature twice daily and record your health condition for monitoring of personal health www.coronavirus.gov.hk/pdf/inbound/Health_Monitoring_Checklist_for_Arriving_Travellers.pdf.</p> <p>When you have fever or develop other symptoms, please seek medical advice at once. Do not take your own medication. Please contact the Centre for Health Protection (CHP) via a dedicated hotline which operates 24 hours a day. After assessment, you will be sent to hospital for treatment when necessary.</p> <p>For medical enquiries, please call DH at 2125 1133 (for inbound travellers from the Mainland, Macao and Taiwan) / 2125 1999 (for inbound travellers from overseas).</p> <p>HKSAR Government COVID-19 WhatsApp Helpline: WhatsApp 9617 1823</p>
16.	Do I need to take other rounds of virus test during the compulsory quarantine?
Ans	<p>According to the epidemic development and needs, the Government will arrange other rounds of virus testing for inbound travellers. Please refer to relevant instructions.</p> <p>Port Health staff will distribute specimen collection bottles to the persons subject to the compulsory testing requirements when they arrive at Hong Kong. The relevant persons subject to compulsory testing should collect deep throat saliva samples using the specimen bottles as per the guidelines on the specified testing dates, and return the specimen collection bottles by the same day.</p> <p>Regarding routes to submit specimens, please refer to this webpage.</p> <p>Any enquiries on compulsory testing arrangements may be addressed to the hotline at 6275 6901 which operates from 9am to 6pm.</p>

After the compulsory quarantine

17.	Is there any important task I need to do after completion of compulsory quarantine?
Ans	<p>According to the prevailing quarantine measures, inbound travelers are required to conduct rounds of virus testing. The Government has also adjusted the boarding, quarantine and testing arrangements for persons arriving at Hong Kong (including Hong Kong residents returning to Hong Kong) who have completed their COVID-19 vaccination course under the “vaccine bubble” concept. For details, please refer to relevant instructions and this webpage (www.coronavirus.gov.hk/eng/inbound-travel.html) and this webpage (www.coronavirus.gov.hk/eng/high-risk-places.html) for categories of different groups of specified places according to the relevant risk-based boarding and compulsory quarantine requirements.</p>
18.	What should I do if I feel unwell after the compulsory quarantine?
Ans	<p>When developing fever and acute respiratory symptoms or feeling unwell, make sure your mask is worn properly; call the DH hotline immediately for advice and arrangement to public hospital for further management.</p> <p>For medical enquiries, please call DH at 2125 1133 (for inbound travellers from the Mainland, Macao and Taiwan) / 2125 1999 (for inbound travellers from overseas).</p>

Health Advice

19.	What is the health advice for incoming students?
Ans	<p>If feeling unwell, especially if experiencing a fever or cough, DO NOT travel. Please wear a surgical mask and seek medical advice at once.</p> <p>Furthermore, the University's Committee on Health Promotion and Protection (CHPP) is closely monitoring the development of the COVID-19 situation and making reference to the recommendations of the Centre for Health Protection (CHP) of the Department of Health. The Committee strongly urges all staff and students to adopt the health advice of the CHP, specifically:</p> <ol style="list-style-type: none">Maintain at all times strict personal and environmental hygiene, which is key to personal protection against infection and prevention of the spread of the disease in the community.You should wear a surgical mask particularly when having respiratory symptoms, taking public transport or staying in crowded places.You should wash your hands frequently, with liquid soap and water, and rub for at least 20 seconds, especially before touching the mouth, nose or eyes. If hand washing facilities are not available, performing hand hygiene with hand rub is an effective alternative.Maintain an appropriate social distance with other people as far as possible in your daily lives. In particular, you should go out less and avoid social activities such as meal gatherings or other gatherings to reduce the chance of contacting infected persons, who may not present any symptoms, and minimize the risk of outbreak clusters emerging in the community.As for environmental hygiene, after using the toilet, you should put the toilet lid down before flushing to avoid spreading the germs. <p>For more details, please visit: www.coronavirus.gov.hk/eng/index.html#Health_Tips</p>

Useful links

1.	CUHK's COVID-19 Information & Updates: https://againstcovid19.cuhk.edu.hk
2.	CUHK vs COVID-19 Announcements & Actions: https://www.cuhk.edu.hk/english/whats-on/faces/antivirus-annc.html
3.	Home Quarantine for Inbound Travellers – Frequently Asked Questions https://www.coronavirus.gov.hk/eng/inbound-travel-faq.html
4.	HKSAR "Together, We Fight the Virus!" https://www.coronavirus.gov.hk/eng/index.html
5.	Hong Kong International Airport: https://www.hongkongairport.com/en
6.	Health Tips: https://www.coronavirus.gov.hk/eng/index.html#Health_Tips

Important Reminder

For the latest information of Hong Kong government's policies and measurements towards COVID-19, please refer to www.coronavirus.gov.hk/eng/index.html.