



香港中文大學
The Chinese University of Hong Kong

COMPASS FOR NON-LOCAL STUDENTS



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Introduction to Office of Student Affairs

The Office of Student Affairs (OSA) provides a variety of services and support to assist our students in exploring and experiencing different aspects of university life so as to enhance their potential development as well as holistic personal growth.

As a bridge between students and the University, we welcome active communication and suggestions from students to better understand their needs and render appropriate services.



Website: www.osa.cuhk.edu.hk
Email: osa@cuhk.edu.hk



Different sections in OSA provide professional services in their respective areas:

Administration and Amenities Section

Provides support for the central administrative work and facilities management of OSA as well as supporting the OSA representatives to participate in university committees.

- ◆ Manages student amenities and facilities located at Benjamin Franklin Centre, John Fulton Centre, Pommerenke Student Centre and multi-purpose hall at Jockey Club Postgraduate Halls 2 & 3.
- ◆ Organizes the Inauguration Ceremony and coordinates the Outstanding Student Awards.
- ◆ Supports OSA representatives to participate in university committees.

Career Planning and Development Centre

Commits to supporting all-round career preparation and facilitating the career development of students.

- ◆ Offers career counselling, guidance workshops, mentorship schemes and work experience programmes to help students in achieving career goals and enhancing employability.
- ◆ Equips students with job information and placement services, connecting students with employers and professional organizations.
- ◆ Provides job market information and e-learning platforms.

Learning and Cultural Enhancement Section

Commits to offering students guidance on adjustment to and planning for university life and to promoting cultural interchange on campus.

- ◆ Provides individual guidance and organizes developmental programmes to assist students in adapting to and planning for university life for learning enhancement.
- ◆ Consolidates and disseminates important information to non-local students through online platforms, such as off-campus accommodation and visa matters.
- ◆ Organizes inspiring and artistic cultural activities to promote cross-cultural integration.
- ◆ Manages International House and cultural activity venues, coordinates Internationalization Activity Fund, and promotes campus internationalization development.
- ◆ Provides guidance and support to associations of non-local students and postgraduate students.

Student Experience and Development Section

Enriches students' university life through offering non-formal and informal learning opportunities.

- ◆ Provides guidance and support for student leaders, student bodies and associations.
- ◆ Fosters student development through the provision of student activity funds.
- ◆ Offers non-formal, informal and whole-person education to students based on the I-CARE framework.
- ◆ Organizes various leadership development and service-learning activities for students.
- ◆ Coordinates matters related to orientation arrangements for new students.
- ◆ Collaborates with government bodies, NGOs and different organizations in the community to provide local, mainland and overseas experiential learning opportunities to students.

Wellness and Counselling Centre

Helps students achieve personal growth and whole-person development through different kinds of services.

- ◆ Provides psychological counselling service to full-time students, organizes personal growth and self-development programmes.
- ◆ Provides mental health test and stress management workshops for new students.
- ◆ Promotes mental wellness through educational programmes and activities.
- ◆ Strengthens peer support among students through uBuddies Peer Counselling Network and uPals Wellness Promotion Team.
- ◆ Coordinates support services for students with special educational needs.

RESPECTING OTHER CULTURES



Crossing Cultures Wellness and Counselling Centre



New students always receive warm welcomes when they first arrive. Their university life begins with a series of orientation activities that may seem exciting and fulfilling. As time goes on, the course workload becomes heavy and everyone starts to resume their normal life. The honeymoon period would be over. For incoming students, in addition to adjusting to university life, accustoming themselves to the new culture and environment is also a big challenge. While you may look forward to all the new experiences, you may also feel anxious about the changes.

Changes and Challenges

Finding yourself away from home may bring out various adjustment reactions. You may:

- ♦ find that you are left on your own, and need to be faced with too many choices but little direction and guidance;
- ♦ experience culture shock and find the values, habits and customs of Hong Kong people incomprehensible; and sometimes feel lost in the new life;
- ♦ feel homesick; miss your favourite food and pastime;
- ♦ have no idea how to spend your free time during weekends and holidays;
- ♦ be frustrated in making new friends;
- ♦ have difficulty in using English or Cantonese;
- ♦ worry about your academic performance and fear to disappoint your family;
- ♦ lose self-confidence as you compare yourself unfavourably with your peers.

Adjusting and Fitting in

- ♦ The above situations would make you feel anxious, depressed, physically unwell and lacking in energy, which in turn lower your learning effectiveness. These reactions are normal and temporary, and usually appear in the first term. Be patient to overcome the tension within the transition period.
- ♦ In case you experience adjustment difficulties, the following can help you relieve the stress, and maintain your physical and psychological well-being:



Integrate Well

- ◆ Be open and accepting when dealing with stress;
- ◆ Overcome language and communication barriers with patience;
- ◆ Actively explore the campus, local cultures and communities by interacting with local students, joining student groups and community activities;
- ◆ Respect cultural diversity, try to understand and appreciate different cultures and avoid making snap judgments;
- ◆ Share with peers coming from the same place as you and develop mutual support, which can build your sense of security in the new environment;
- ◆ Stay connected with family and friends while developing new friendships and supporting networks.

Live Well

Establish a healthy daily routine by:

- ◆ having adequate rest and sleep (enjoy at least 8 hours of sleep per day);
- ◆ taking regular meals with a balanced and nourishing diet – more fruit and vegetables, and less meat and foods which are high in salt, sugar and fat;
- ◆ exercising regularly to build stamina and de-stress;
- ◆ avoiding unhealthy habits such as binge-eating, smoking, drinking or drug abuse;
- ◆ developing stress management strategies, such as engaging in social gatherings, art, music, etc.

Cultivate Positive Psychological State

- ◆ Set your goals, write down pathways or solutions which can help you achieve the goals, reminiscence on past successful experiences, and constructively encourage yourself;
- ◆ Be optimistic, always keep in mind the possibility of a favourable outcome, to enhance positive feelings, higher motivation and energy level;
- ◆ Count your blessings every day, record your mood diary, and share positive events and blessing journal with friends;
- ◆ Practise forgiveness, manage conflicts and reconcile strained relationships;
- ◆ Learn about your character strengths; try to set and achieve goals according to them.

If you encounter adjustment difficulties, personal or family problems, you are welcome to contact the OSA Wellness and Counselling Centre located on 2/F of Pommerenke Student Centre at 3943 7208 / 3943 3493 to seek professional counseling service.



MY University Life



01 Orientation

Every year around August and September, a wide array of orientation programmes are organized, such as talks, visits, campus hunts, gatherings, games, etc. All these are designed to help new students better adapt to the new environment.

Undergraduate Students

College Orientation Week (aka 'Big O'):

Arranged by College Organizing Committees, Big O aims to acquaint new students with their affiliated College and culture, help them build a social network and reinforce their sense of belonging through various activities.

Faculty / Department Orientation Camps (aka 'Small O'):

Organized by Orientation Camp Committees of Faculty / Department, Small O provides new students with academic information related to their specialization. Students can make friends with those from their own Faculty / Department.

Postgraduate Students

Orientation programmes for postgraduate students are organized by individual academic programmes and the Office of Student Affairs. The Postgraduate Student Association (CUPSA) and the Chinese Students and Scholars Association (CSSA) also organize different activities for new students to establish their social and supporting networks.

For more details about orientation activities, please visit www.orientation.cuhk.edu.hk.

Useful tool:

'CUHK mobile' provides latest campus news and information to users.

iOS version



Android version



02 Academic Matters and Support

Term Dates in 2023-24

Full-time Undergraduate Programmes (except MBChB Programme)	
First term	4 September 2023 (Mon) – 2 December 2023 (Sat)
Second term	8 January 2024 (Mon) – 20 April 2024 (Sat)

Registration and Academic Information

Registration and Examinations Section (for undergraduate students) and Graduate School Office (for postgraduate students) are the administrative units responsible for students' academic matters. Please pay attention to their announcements regarding teaching and examination timetables, course registration and exemption, applications for transcript, letter of certification, graduation certificate, etc.

Registration and Examinations Section homepage:
www.res.cuhk.edu.hk

Graduate School Office homepage:
www.gs.cuhk.edu.hk

Academic Honesty

The University places very high importance on honesty in academic work submitted by students, and adopts a policy of zero tolerance on academic dishonesty (www.cuhk.edu.hk/policy/academic_honesty/index.htm). 'Academic dishonesty' refers to:

- (i) Plagiarism
- (ii) Undeclared multiple submission
- (iii) Cheating in tests and examinations
- (iv) All other acts of academic dishonesty

Any related offence will lead to disciplinary action including termination of studies at the University.

Language Support

Independent Learning Centre (ILC) provides training and resources to help students become effective and independent lifelong learners. Various workshops, consultation sessions and online resources are available for learning English, Putonghua and Cantonese (www.ilc.cuhk.edu.hk).

Yale-China Chinese Language Centre (CLC) is responsible for the provision of Chinese language education for University students. It offers different levels of Putonghua and Cantonese courses for improving the communication skills of non-local students (www.ycclc.cuhk.edu.hk).

English Language Teaching Unit (ELTU) plays a central role in implementing the English enhancement programme within the University. It offers a variety of courses and workshops to meet the different learning needs of students. The Unit also launches the 'Peer Tutoring Scheme' which facilitates students to consult English learning from trained peers (www.eltu.cuhk.edu.hk).



Other Learning Opportunity and Support

Office of Academic Links (OAL) coordinates mainland and overseas exchange programmes. Interested students should pay attention to announcements from OAL (www.oal.cuhk.edu.hk).

Centre for Learning Enhancement And Research (CLEAR) offers a series of specially designed services for postgraduate students, such as the Improving Postgraduate Learning (IPL) Programme to promote their professional development (www.cuhk.edu.hk/clear).

Academic Advisory System is set up, as part of the pastoral care system, for providing academic support to students. Every undergraduate student will be assigned an academic advisor, while the thesis supervisor (for research postgraduate students) and the Programme Director (for taught postgraduate students) will take care of postgraduate students. You can access the information of your advisor through the CU Student Information System (CUSIS). You can consult your advisor when you come across study-related matters.

Learning Enhancement Officers (LEOs) provide personal guidance to students and help them adapt and plan university life. LEOs also provide specific support and care to non-local students. Various types of programmes such as meeting sessions, seminars, and sharing sessions are launched to enhance the learning effectiveness of students. Enquiries are welcome (<http://ices.osa.cuhk.edu.hk/les/overview>).



General Arrangements for Classes and Examinations on the Approach of Typhoons and Rainstorms

CUHK has guidelines on class arrangements in the event of typhoons and rainstorms. The public announcements on the suspension of classes and public examination arrangements on the approach of typhoons and rainstorms made by the Education Bureau do not apply to the University.

For details, undergraduate students should refer to the Registration and Examinations Section homepage at http://rgsntl.rgs.cuhk.edu.hk/aqs_prd_applx/Public/Handbook/document.aspx?id=1567&tv=T&lang=en, while postgraduate students should refer to the Graduate School homepage at www.gs.cuhk.edu.hk/download/IX-C.pdf



03 Colleges and Hostels

College System

CUHK has a unique College system among the universities in Hong Kong. Every undergraduate student will be assigned to a College. Each College is distinctive, but together they shape the character of the University. There are a total of nine Colleges: Chung Chi College, New Asia College, United College, Shaw College, Morningside College, S.H. Ho College, C.W. Chu College, Wu Yee Sun College and Lee Woo Sing College.

All Colleges are communities with their own hostels, canteens and other facilities. They are committed to providing whole-person education to students. Various student activities, such as overseas exchange, mentorship programme, social service, and language, sports and leadership training, are provided to colour students' university life. All these non-formal educational experiences play an important role in nurturing students' leadership skills, interpersonal relationships, civic engagement as well as cultural scope.



On-campus Student Hostels

The University provides term time on-campus accommodation to eligible undergraduate students. Students are assigned a hostel place in their affiliated college or the International House (I-House) managed by the Office of Student Affairs. If necessary, students can apply for summer accommodation at their respective college/ hostel. Students should consult the Colleges for specific hostel policies.

Postgraduate Halls (PGH) offer over 1,600 hostel places to postgraduate students. Due to limited hostel places, only postgraduate students taking full-time Research programmes or full-time UGC-funded Taught programmes are eligible to apply for on-campus accommodation. Eligible students should submit a hostel application before arrival. For details, please visit the Postgraduate Halls Management Office homepage at www.pgh.cuhk.edu.hk or email enquiry.pgh@cuhk.edu.hk.



04 Campus Facilities

Learning and Cultural Space

Libraries

In addition to the University Library, there are six libraries set up by individual Colleges and faculties. The collection of the University Library System is extremely rich, and its website provides a lot of learning support services and information. The Library regularly organizes various workshops and talks for students to enhance their learning effectiveness. The Learning Garden located at the University Library opens 24 hours a day and provides flexible seating and facilities to support teaching and learning activities for students and staff (www.lib.cuhk.edu.hk).



Learning Commons

The Learning Commons, located on 6/F of Wu Ho Man Yuen (WMY) Building, is jointly managed by the Information Technology Services Centre (ITSC) and the Chinese University of Hong Kong Library. It opens 24 hours a day and creates a comfortable, flexible and collaborative environment for students and staff with its fully-equipped computing facilities, functional spaces and professional IT and library consultation services (www.itsc.cuhk.edu.hk/all-it-it-facilities/learning-commons).



Computers in User Areas

Computers in User Areas (including the service desk, discussion room and training room) on 1/F of Pi Chiu Building can be used by students and staff.



i-LOUNGE

The i-LOUNGE, located on 3/F of Yasumoto International Academic Park (YIA), provides an ideal place for CUHK students and staff to organize activities that can fuel cultural exchange and widen participants' global exposure. With access to international reading material, it is also a place where students can exchange thoughts on different matters in a relaxed atmosphere (<https://ices.osa.cuhk.edu.hk/cultural-diversity/i-lounge>).



Sports

CUHK values students' physical development. There are various sports facilities for students to use :

Facility	Telephone	Address
University Gymnasium	3943 6097	Next to Sir Philip Haddon-Cave Sports Field
Sir Philip Haddon-Cave Sports Field	3943 6097	Central Campus
Lingnan Stadium and Chung Chi College PE Unit	3943 6985	Opposite to the University Station
New Asia College Gymnasium	3943 7695	2/F, Staff Student Centre - Leung Hung Kee Building, New Asia College
Thomas HC Cheung Gymnasium	3943 7539	1/F, Cheung Chuk Shan Amenities Building, United College
Shaw College PE Unit	2603 5088	LG2, Kuo Mou Hall, Shaw College

Online Facilities Booking System for PEU Venue:

https://booking.peu.cuhk.edu.hk/peu_booking/Client/ClientHome/Index

Swimming Pool	(Box Office) (Office)	3943 6764 3943 1738	Next to Benjamin Franklin Centre, Central Campus
Pommerenke Student Centre Multi-purpose Hall (Free Play Activity)		3943 8650	Room G01, G/F, Pommerenke Student Centre

For details, please refer to:

www.osa.cuhk.edu.hk/joiningcuhk/campus-life/amenities-sport-facilities-facilities-booking

Water Sports Centre	2603 6776	Eastern Campus
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For details, please visit:

www.peu.cuhk.edu.hk/en-gb/facilities/water-sports-centre/wsc-info/facilities



Daily Life

◆ Canteens

There are nearly 40 canteens, fast food shops and cafes on the central campus and Colleges. For locations and opening hours, please visit www.cuhk.edu.hk/english/campus/accommodation.html.

◆ On-campus Transport

There are campus shuttle buses that run from the University MTR Station to the main campus areas. Bus routes and timetables can be obtained from the Transport Unit of the University at <https://transport.cuhk.edu.hk>.

◆ Bookstore

The Commercial Press is located on 1/F of Yasumoto International Academic Park (YIA). Stationery, textbooks and reading for leisure are for sale.

◆ Supermarket

Fusion supermarket is located on LG/F of John Fulton Centre. You can buy fresh food and most of the daily necessities.

◆ Postal Service

The University Mail Room is located on G/F of John Fulton Centre. You can drop off stamped mail (excluding parcels) at its mailbox at the door. Stamps are available for purchase in convenience stores or post offices.

◆ Wi-Fi

Wi-Fi networks are available in classrooms, lecture theatres, student activity venues and hostels. For details, please visit www.itsc.cuhk.edu.hk/all-it/wifi-and-network/on-campus-wifi.

◆ Photocopy and Facsimile

Photocopying service is available in Libraries, Computers in User Areas and Learning Commons. For facsimile service, students can approach the Central Administration Support Service located on B1/F of University Administration Building for details.

★ Smoke-free Campus

Please note that except for certain exempted areas, the entire CUHK campus (including indoor and outdoor areas) is designated as a smoke-free area. No person shall smoke or carry a lighted cigarette, cigar or pipe in designated no smoking areas, or else will be liable to a fixed penalty of \$1,500.



05 On-campus Medical Services

University Health Service (UHS)

The University Health Service provides free primary outpatient services for all full-time students. You can make an appointment via www.uhs.cuhk.edu.hk/booking or 3943 6439. The waiting time for walk-ins will be longer (www1.uhs.cuhk.edu.hk).

Paid dental services, including consultation, examination, preventive treatment, restoration, prosthodontics and minor surgery, and urgent treatment strictly for emergencies, are provided by UHS. You can make an appointment at 3943 6412. For details, please visit www1.uhs.cuhk.edu.hk/index.php/dental-service.



Chinese Medicine Service

The Chinese University of Hong Kong Chinese Medicine Specialty Clinic cum Clinical Teaching and Research Centre provides Chinese medicine services to students, staff and their dependents. The clinic is located at the School of Chinese Medicine, 1/F of Sino Building, Chung Chi Campus. You can make an appointment at 3943 9933 (<https://clinic.scm.cuhk.edu.hk/clinic/index.aspx>).



06 Financial Arrangements

It is important to manage your finances carefully to ensure that you have adequate financial resources to cover all your expenses during your stay in Hong Kong. If you do not have a bank account in Hong Kong, you could:

- ♦ instruct an overseas bank to send money to a bank in Hong Kong under your name one or two weeks before your arrival; or
- ♦ prepare a bank draft for deposit to a local account. Please note that it normally takes around a month for a foreign bank draft to be cleared. You are advised to bring some cash to cover your expenses for the first few weeks.

Most banks are open: 9:00 a.m. – 5:00 p.m., Mondays to Fridays; and 9:00 a.m. – 1:00 p.m., Saturdays; closed on Sundays and public holidays.

Students under 18 should be accompanied by a parent or legal guardian to open a local bank account. The University cannot serve as the student's guardian in this context.

Automated teller machines (ATMs) can be found easily in Hong Kong. Most businesses and organizations in Hong Kong accept EPS payments and major credit cards such as VISA, MasterCard, UnionPay and American Express. Most of the shops and catering outlets on campus accept cash or Octopus Card payment only.



On-campus Banks

Facility	Hang Seng Bank	The Bank of East Asia
Branch Location	1/F, John Fulton Centre	1/F, Pommerenke Student Centre
ATM Location	1/F, John Fulton Centre	1/F, Pommerenke Student Centre (also an I-Teller)
	G/F, John Fulton Centre	G/F, Staff Student Centre, Leung Hung Kee Building, New Asia College
	Lee Woo Sing College	G/F, Benjamin Franklin Centre

Please note that the University does not provide grants or loans to non-local students. Also, non-local students are not eligible to apply for the Government Tertiary Student Finance Scheme (TSFS).

07 Student Associations



Name	Contact information
African Student Association (AFSA)	Facebook: www.facebook.com/AFSACUHK
Association of Indian Students (AIS)	Instagram: www.instagram.com/ais.cuhk
Central Asian Association of CUHK (CAA)	Instagram: www.instagram.com/caa.cuhk
Chinese Students and Scholars Association (CSSA)	Email: cuhkcssa1997@gmail.com WeChat: CUHK-CSSA
Indonesian Student Association (PEMICU)	Instagram: www.instagram.com/pemicuhk
International Student Association (ISA)	Facebook: www.facebook.com/isacuhk
Korean Student Association (KSA)	Instagram: www.instagram.com/cuksa_official
Mainland Undergraduate Association (MUA)	WeChat: cuhk_mua
Malaysian Students' Association (MSA)	Facebook: www.facebook.com/msacuhk
Southeast Asian Association (SEA)	Instagram: www.instagram.com/sea_cuhk
Taiwanese Student Association (TSA)	Facebook: www.facebook.com/CUHK.Taiwanese.Student.Association
Thai Student Association (THAI)	Instagram: www.instagram.com/thaiatcuhk
The Federation of Joint Universities Macau Students in Hong Kong (FMSHK)	Facebook: www.facebook.com/fmshk
The Postgraduate Halls Residents' Association (PGHRA)	Email: pghra@link.cuhk.edu.hk
The Postgraduate Student Association of CUHK (CUPSA)	Facebook: www.facebook.com/cuhk.cupsa WeChat: cupsaofficial

08 Career Planning

Career Planning and Development Centre

The Career Planning and Development Centre (CPDC) of the Office of Student Affairs strives to help students plan and develop their careers. Effective time management and utilization of university resources are essential to prepare for a good kick-start of your career upon graduation. Here are some tips:

1 Understand Yourself

Try to identify your interests, strengths and life values, as they are related to your career interests. If you notice that you are relatively weak in some commonly required attributes, you can draft an action plan to harness these skills in time.

2 Join More Extra-curricular Activities

Most employers look for students who are good team players and, at the same time, can demonstrate their problem-solving skills. Joining different types of extra-curricular activities will train you with a diverse set of necessary competencies as well as furnish your CV.

3 Take up Part-time Campus Job and Internship[#]

Job placement offers a platform for you to learn the operations of workplaces and deepen your knowledge of the industry. You may visit the following online platforms for job opportunities:

- ◆ CU Job Link and Workplace Experience Programmes: job.cpd.csa.cuhk.edu.hk
- ◆ JIJS: www.jijis.org.hk

[#] Non-local students should comply with the 'Conditions of Stay' and the guidelines on the 'No Objection Letter' (NOL).



4 Pay Attention to Market News and Industry Development

Start reading international and local newspapers, journals and magazines. Pay special attention to topics that are related to your academic background as well as those industries you are interested in.

5 Improve Language Proficiencies

High proficiency in languages would make students stand out during interviews. Non-local students who want to work in Hong Kong should also pick up Cantonese, the common language in most local enterprises. You are advised to utilize the university resources, such as self-learning materials or language courses, to enhance your language proficiency.

6 Attend Recruitment Talks and Careers Workshops

Keep track of the schedule of recruitment talks and make sure that you meet the application deadlines. Take the chance to join workshops to boost your preparation, such as mock interviews and personal grooming workshops, and seminars on CV writing, etc.

- ◆ Calendar of CPDC activities: <https://job.cpd.csa.cuhk.edu.hk>

7 Attain Professional Qualifications

Check the professional qualifications required by your target job and sit for the relevant examinations as early as you can, for example, students interested in a career in finance related industry might consider taking an examination for Chartered Financial Analyst (CFA).

8 Expand Your Network

Actively attend networking events organized by recruiters and other professional institutions. Find the right person to talk to, who may offer market information and career advice.

9 Get Your Polished CV and Other Documents Ready

Get ready for the first wave of recruitment exercises by September each year or far in advance. Study your CV carefully to include all necessary information, e.g. education, work experience, extra-curricular activities, skills and references before submitting it to employers.

10 Interview Preparation

A successful interview requires thorough research on basically four aspects: the job, the company, the industry and self-reflection. Make a comprehensive study of the four aspects of the advertised job before attending an interview. Work on your attire and physical appearance – keep it neat and tidy.

Special Tips for Non-local Students

Many non-local students would like to work in Hong Kong after graduation. To help you kick start your career planning, CPDC will organize orientation sessions at the beginning of the academic year. You can also find quick tips and information especially for non-local students on the CPDC website (<https://job.cpd.csa.cuhk.edu.hk/en/career-education/key-reminder-for-non-local-students-working-in-hong-kong>). Besides, pay special attention to the relevant employment policy for non-local students.



Special Tips for Postgraduate Students (especially for taught programmes)

Time is precious for most of the taught postgraduate (TPg) students who normally have only one year of study at the University. Try to adapt quickly and start job searching as soon as possible. Grasp every opportunity to enhance your employability with the following tips:

- ◆ Utilize useful resources for students, such as self-learning materials, language courses, careers workshops, and recruitment talks.
- ◆ Be attentive to emails from CPDC.
- ◆ Start paying attention to recruitment information, and have your CV and cover letter ready once your first term starts.
- ◆ Explore opportunities / exposure provided by relevant organizations, such as CUPSA.
- ◆ Search for job vacancies on CU Job Link, JIJS and online platforms.



KNOWING HONG KONG



01 General Information about Hong Kong

Introduction

Hong Kong is a vibrant city. Situated at the south-eastern tip of China with a total area of 1,114.35 km², it covers Hong Kong Island, Kowloon Peninsula, Lantau Island and the New Territories (including outlying islands). The regions are subdivided into 18 geographic districts. Hong Kong's population is approximately 7.5 million. People of Chinese descent comprise the vast majority of the population, with foreign nationals comprising 8%.

Hong Kong is a Special Administrative Region of the People's Republic of China. Following British rule from 1842 to 1997, China assumed sovereignty under the 'one country, two systems' principle and established the Hong Kong Special Administration Region. Its constitutional document, the Basic Law, ensures that the rights and freedoms of people in Hong Kong are based on the impartial rule of law and an independent judiciary. The Chief Executive is the head of the Hong Kong SAR.

Hong Kong has active business and trade activities. It is an important international financial, service and shipping centre. It is mainly a service economy, with particularly strong links to Mainland China and the rest of the Asia-Pacific region.

Climate



Hong Kong's climate is sub-tropical, with temperatures dropping below 10°C in winter and exceeding 31°C in summer. Tropical cyclones, locally known as typhoons, affect Hong Kong most likely in summer. When signal no. 8 or above is hoisted, all school classes and most businesses will be suspended. Rainstorm Warning Signals: Amber, Red and Black give you the status of heavy and persistent rainfall. For weather updates, please dial 1878 200 or visit Hong Kong Observatory website at www.hko.gov.hk.

Religion

People in Hong Kong enjoy religious freedom. There is a large variety of religious groups in Hong Kong, including Buddhism, Taoism, Christianity (Protestant and Catholic), Islam, Hinduism, Sikhism and Judaism.

Language



The official languages of Hong Kong are Chinese and English. Most of the local people use Cantonese for daily communication and information available to the public is bilingual. Staff members of public organizations and banks can speak English and Putonghua in general.

Laws



The Duty Lawyer Service 當值律師服務
Hong Kong Special Administrative Region 香港特別行政區

Hong Kong has an independent judicial system and laws. Students should comply with the laws of Hong Kong. Penalties for the possession, trafficking, or use of illegal drugs are severe and could result in imprisonment. Besides, anyone who commits offences such as littering, spitting, unauthorized display of bills and posters, or fouling of streets in public places shall be liable to a fixed penalty of HK\$1,500. Legal Advice Centres are located in nine district offices providing free preliminary legal advice to the general public. For details, please visit www.dutylawyer.org.hk/en/free/free.asp.

Food

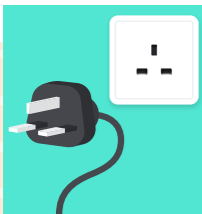


Hong Kong is known as a 'Gourmet Heaven'. Restaurants throughout the territory offer a great variety of cuisines from almost every corner of the world. There is also a wide range of unique Hong Kong bites available on the streets. Some restaurants are open round the clock.

Shopping

Hong Kong is also a renowned 'Shoppers' Paradise'. There are tons of shopping malls and department stores for you to shop. Most of them are open until 10:00 p.m. If you want to shop near CUHK, you can go to Shatin, Ma On Shan, Tai Po, Kowloon Tong or Mongkok.

Electricity



The standard electrical voltage in Hong Kong is 220 volts AC, 50HZ. The majority of electrical outlets take a three-pin plug. You may need to buy an adaptor for your devices bought outside Hong Kong.

Postal Service



There are local post offices throughout Hong Kong. Most are closed on Sundays and public holidays. Nearby ones include the Sha Tin Central Post Office, Wo Che, Fo Tan and Ma On Shan branches, where you could use Speedpost and Registered mail services. For more information, please refer to the website of the Hong Kong Post: www.hongkongpost.hk.

Telecommunications

The telecommunication services in Hong Kong are efficient and reliable. Many telecom companies provide international call and internet services. You can choose a subscription plan at a fixed monthly fee or use prepaid phone cards which charge based on your usage. Prepaid phone cards are available at telecom companies and convenience stores. You can also access the internet for free at many places such as parks, recreational centres, major shopping malls and MTR stations.

Real-name registration for SIM cards has been fully implemented. For details, please visit the website of the Office of the Communications Authority via www.ofca.gov.hk/en/consumer_focus/guide/hot_topics/sim_registration/index.html.

Water

In Hong Kong, chlorine is added to the water. The quality of water complies with the World Health Organization standards. However, you are advised to boil or filter it before drinking to avoid possible contamination of water in storage tanks of high-rise buildings.

Security

Hong Kong is generally considered a safe city. However, you should still stay vigilant at all times. Don't carry too much cash and valuables with you. Lock the doors and windows before you leave home or hostel room. Do not leave personal belongings and valuables unattended in public areas e.g. library and canteen.

Telephone Deception

Telephone and online fraudulence have been on the rise in recent years. Fraudsters mainly target Putonghua-speaking persons and impersonate government official or police officers to issue instructions. You should stay calm and verify the caller's identity when in doubt. Do not disclose your personal information e.g. bank account number and password details to anyone. Do not deposit any money into the bank account instructed by the fraudsters. Law enforcement agents in Hong Kong or the Mainland will never request ATM or Internet banking passwords or any deposits to prove your innocence. For more information on telephone deception and advice from the Hong Kong Police Force (HKPF), please visit the Anti-Deception Coordination Centre website via www.adcc.gov.hk or call 18222.

HKPF runs an emergency hotline: 999 and has stations and reporting centres in every district. The nearest Police Report Rooms to CUHK are located in Shatin and Ma On Shan.

Foreign Currency Exchange



You are advised to check the net rates of exchange and the amount of any administrative surcharge at the money exchange stores. Bound by law, all money exchange stores must issue receipts to their customers.

Insurance

As a CUHK student, you are insured and covered by the Group Personal Accident Policy and the Group Travel Accident Policy of the University insurance when you engage in university activities. You may consider arranging, at your own cost, additional health insurance for accident and sickness which covers costs incurred from emergency evacuation/ rescuer's expenses and repatriation for your stay in Hong Kong. If you have plans to travel outside Hong Kong, please make sure that your insurance policy covers those regions as well. Some students may be included in their parents' health insurance policies. Please check with your parents about the coverage in advance. For details, please refer to the website of the Hong Kong Federation of Insurers (www.hkfi.org.hk).

Medical Services

Medical services in Hong Kong are provided by both public and private sectors with charges. Most public hospitals provide 24-hour Accident & Emergency (A&E) services. Non-local students holding a valid student visa are entitled to use the A&E services at HK\$180, stay in the general ward of a Hong Kong public hospital and receive medical treatment at HK\$100-120 per day plus an admission fee of HK\$75. Public hospitals near CUHK include Prince of Wales Hospital in Shatin and Nethersole Hospital in Taiipo.

Fees charged by private practitioners in Hong Kong vary, usually around HK\$200 – HK\$300 or more for a general consultation. Specialist consultations cost more. In some cases, these fees include the cost of medicine, but separate fees are often charged. Patients need to pay extra for laboratory tests, X-ray examinations, etc. To search for a registered doctor on duty at particular hours or during public holidays, please visit the Hong Kong Doctors homepage at www.thkma.org/doctor.php. Some private hospitals provide 24-hour emergency and out-patient service, such as the CUHK Medical Centre (CUHKMC) near the University. However, there could be a substantial charge for services or surgical operations provided by private hospitals. Students may consider expanding their insurance coverage for emergencies.

Most prescription drugs are available in Hong Kong (but not those prescribed by doctors outside Hong Kong). It is advisable to procure medication through pharmacies with registered pharmacists, which have a special sign displayed outside the shops.



There is currently no vaccination requirement for non-local students entering Hong Kong. If you plan to travel to countries or regions where vaccinations are required, please consult medical practitioners.

Useful tool:

'MyObservatory' mobile application provides personalized weather and weather warning notification services.

iOS version



Android version



'Hong Kong Post' mobile application provides access to the latest postal information.

iOS version



Android version



'Wi-Fi.HK' mobile application assists users in finding the 'Wi-Fi.HK' hotspots which are free of charge.

iOS version



Android version



02 Immigration Matters

Student Visa

In general, unless a person has the right of abode or right to land in Hong Kong, he/ she requires a visa/ entry permit to study here. The length of stay is in line with the normative period of the study programme. You have to make sure your student visa is **valid** during your stay in Hong Kong. By breaching a condition of stay, you may be prosecuted and shall be liable on conviction to **a fine of HK\$50,000 and imprisonment for 2 years.**

For renewal of student visa, the Immigration Department normally accepts applications for extension of stay four weeks before the limit of stay expires. You may apply in person or authorize in writing a representative to submit the application.

Application location:

Mainland students

Quality Migrants and Mainland Residents Section, Immigration Department, 6/F, Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong

Non-Mainland students

Extension Section, Immigration Department, 5/F, Immigration Tower, 7 Gloucester Road, Wan Chai, Hong Kong or any Immigration Branch Office

General enquiries hotline: 2824 6111

New arrival non-local students are advised to make an appointment for the HKID Card application.

Hong Kong Identity Card



Under the Registration of Persons Ordinance, people who have been permitted to stay in Hong Kong for more than 180 days are required to register for an HKID Card within 30 days of arrival. You can make an application at one of the Registration of Persons Offices of the Immigration Department. There is no charge for issuing an HKID Card to new arrivals and persons reaching the age of 18.

You should carry your HKID Card with you at all times. Other than HKID Card and passport, other forms of identification will not be accepted as proof of identity by the Police or other appropriate authorities. Any person who fails to produce proof of identity for inspection as required by the law commits an offence.

Application method:

Location

The nearest Registration of Persons Office to the University is at Shops 405-407, 4/F, Jubilee Square, 2-18 Lok King Street, Fo Tan, New Territories (Fo Tan MTR Station - Exit C).

Appointment#

www.gov.hk/icbooking or hotline: 2598 0888

Website

www.immd.gov.hk/eng/services/hkid.html

Exit-entry Permit for Travelling to and from Hong Kong and Macao (EEP)

If you lose the EEP, please follow the steps below for replacement:

1. approach the Quality Migrants and Mainland Residents Section of the Immigration Department with your HKID, a loss report issued by any police station, and a supporting letter from the educational institution concerned;
2. after conducting record check, the Immigration Department will confirm the student's immigration status by issuing a bearer letter and an appropriate label;
3. bring along the bearer letter and the appropriate label to the China Travel Service (Hong Kong) Limited to apply for replacement of EEP and the relevant exit endorsement.



China Travel Service (Hong Kong) Limited Hotline : **2998 7888**
Website : www.ctshk.com

Internship

According to the Immigration Ordinance, non-local students^{Note 1} studying a full-time locally-accredited programme at degree level or above, of which the study period is no shorter than one academic year, may take up internship with no restriction on the nature of work, the level of salary, location, the number of work hours and employers. The internship is subject to the following conditions:

- ♦ The internships must be study / curriculum-related and be arranged or endorsed by the University; and
- ♦ The duration of the internship is up to one academic year, or one-third of the normal duration of the relevant full-time academic programme, whichever is the shorter^{Note 2}.

Useful tool:

'Hong Kong Immigration Department' mobile application provides instant information on immigration and visa application.

iOS version



Android version



On-Campus Part-time Employment and Summer Job

Non-local students may take up:

- ♦ part-time on-campus employment^{Note 3} for no more than 20 hours per week^{Note 4} throughout the year; and
- ♦ employment during the summer months from June 1 to August 31 (both dates inclusive) without any limit in relation to work hours and location.

No Objection Letter (NOL)

Eligible students will be individually issued a 'No objection letter' (NOL) upon approval of entry and extension of stay by the Immigration Department. The NOL spells out the types and conditions of employment which the student may take up.

For further information, please visit www.immd.gov.hk/eng/services/visas/study.html.

Note 1 : Exclusive of exchange students.

Note 2 : The internship cannot take place before a non-local student is officially registered with CUHK and begins attending any scheduled classes at the University, or after the student has fulfilled all the course/credit requirements for graduation.

Note 3 : Employment taken within the campus of CUHK; OR Employment with CUHK as the ultimate employer for location outside of CUHK campus.

Note 4 : Students are not allowed to roll over unused hours from one week to another.

03

Social Customs and Behaviours

Learning and Cultural Enhancement Section

Break the Communication Barriers

Language is often a barrier to adjustment to a new place. Cantonese is the primary language of communication in Hong Kong, and the use of English and Putonghua is also very common. However, due to the differences in local dialects and accents, sometimes locals may not understand what you are saying. Likewise, you may also encounter difficulties understanding them at first even when they are speaking your language.

How to break the language barriers? The key is to be patient. Try to speak slowly. Avoid colloquialisms and jargon. When communication becomes difficult, remember the magic trick 'smile'. It works across all cultures. Body language and simple written words may also help.



Social Customs and Behaviours in Hong Kong

It is common to address your peers with their first name while it is more desirable to address the elders and seniors with their titles such as Mr. Lee, Dr. Chan, Professor Wong, etc.

Local people do not usually greet each other by cheek kissing or hugging. You should give them a comfortable distance and space, especially when you do not know them well.

Hong Kong people value acts of respect – 'face-giving', such as paying a sincere compliment.

You should observe local etiquette for better integration into Hong Kong society. Below are some examples:

- ♦ **Chopsticks:** Never erect chopsticks point-first into a bowl of rice. This is reminiscent of ancestral offerings and can be seen as disrespectful. Pointing or playing with them is considered rude.
- ♦ **Transport:** Priority seats are reserved for people in need. Please offer seats to the needy.
- ♦ **Yum Cha:** Also known as going for dim sum. Tap the table with two fingers to show gratitude when someone pours tea for you.
- ♦ **Queuing:** Do not jump the queue.
- ♦ **Escalators:** Stand on the right side if possible. The left side is reserved for people in a hurry.

Some Practical Tips on Adjustment

- ◆ Keep an open mind about cultural differences
- ◆ Actively explore the local culture
- ◆ Anticipate frustration and anxiety; accept mistakes and learn from them
- ◆ Manage your expectations
- ◆ Keep your sense of humour
- ◆ Listen, observe, ask questions, and seek clarification
- ◆ Get involved in student activities; actively interact with locals and other incoming students

You are welcome to approach the Learning and Cultural Enhancement Section (LCES) of the Office of Student Affairs located on 1/F, Benjamin Franklin Centre. We organize orientation and cross-cultural activities such as 'Host Family Programme' and 'Hong Kong Explorer Series' to help you understand the local environment and appreciate Hong Kong culture (<https://lces.osa.cuhk.edu.hk>).



04 Off-campus Accommodations



Non-local students can choose to live on-campus or to experience the true Hong Kong life by renting a place off-campus. No matter whether you rent an apartment on your own or share with others, you should pay attention to the rental procedure and your rights and responsibilities as a tenant.

Looking for a Property

- ◆ You should collect enough information and arrive at least three weeks before the term-start so as to find an ideal place and inspect it in person.
- ◆ If you appoint an estate agent to help find the right property, you should clarify the details of tenancy agreement such as commission fee and time limit for payment before signing.
- ◆ If you do not appoint an agent, you can contact property owners by your own means. You should not rent flats with unauthorized building works, public rental housing or flats under Subsidised Housing Schemes with leasing restrictions, industrial or commercial properties. You should check the land records to make sure that the property is suitable to rent, and verify the identity of the property owner.
- ◆ If you choose to rent a property that other students are renting, you need to know whether it will be leased to you directly by the property owner or involve a sublandlord. You should check whether the principal tenancy agreement includes prohibitions against subletting. The lease term of the sub-tenancy agreement is usually restricted by the term of the principal one. If the landlord/sublandlord requests a large amount of advance payment, you should be alert and consider it thoroughly.

Signing a Tenancy Agreement

- ◆ You and your landlord could negotiate the terms of the tenancy as long as they do not contravene the Landlord and Tenant (Consolidation) Ordinance. Before signing an agreement, you are advised to negotiate and clarify with the landlord the rent, deposit, lease term, right to terminate, provision of furnishings, and the rights and responsibilities on both sides. You also need to ensure that all agreed points are clearly stated in the tenancy agreement.
- ◆ Any person signing the tenancy agreement is liable for payment of stamp duty. The landlord and the tenant should keep a copy of the tenancy agreement and the stamp certificate.

Tenancy Matters

- ◆ Estate Agents Authority regulates the practice and conduct of estate agency in Hong Kong (www.eaa.org.hk). You can read their published booklet *Tenancy Guide for Non-local Students in Hong Kong* (www.eaa.org.hk/Portals/0/Sections/CC/TenancyGuideForNonLocalStudentsinHongKong.pdf).
- ◆ Rating and Valuation Department administers the Landlord and Tenant (Consolidation) Ordinance (www.rvd.gov.hk/en/index.html). The Department's Tenancy Services Section provides a free enquiry and mediation service on tenancy matters. Enquiry Hotline: 2150 8229

For more guidance, useful links and students' sharing, please see relevant webpages of the Learning and Cultural Enhancement Section, Office of Student Affairs (<https://lces.osa.cuhk.edu.hk/non-local-services/housing/off-campus/introduction>).



05 Getting Around

Hong Kong is densely populated and has busy traffic. Yet, it has one of the world's most efficient and safe public transport systems. You can get around easily in the city by different modes of transportation.

Octopus Card

The Octopus Card is a stored-value smartcard for making electronic payments. You can use it for public transport, at convenience stores, supermarkets and some shops in Hong Kong. Octopus Card purchasing and top-ups are available at MTR Customer Service Centres/ Ticketing Centres. Convenience stores and supermarkets also provide top-up service. Eligible students can apply for a Personalised Octopus Card under the 'MTR Student Travel Scheme' to enjoy the MTR concessionary fares (www.octopus.com.hk/en).



MTR

The Mass Transit Railway (MTR) network provides reliable services for passengers to get around Hong Kong. Its railway lines serve Hong Kong Island, Kowloon and the New Territories. The East Rail Line connects Hong Kong and Shenzhen at Lo Wu and Lok Ma Chau stations. The High Speed Rail allows passengers to conveniently travel to Mainland China (www.mtr.com.hk).

Bus

Double-deckers and single-deckers can reach most places in Hong Kong. Bus fares and the name of stops are normally displayed at every bus stop. The Terminus of the route is displayed in English and Chinese on the front panel of a bus.



Minibus

The seating capacity of a minibus is 16 or 19 people. Red minibuses operate on routes that are not always fixed. You can get on and off anywhere except where special prohibitions apply. Green minibuses operate on fixed routes. Most red minibuses accept cash payments only while green minibuses generally accept Octopus Card payments. Seat belts must be worn if fitted. You may learn the Cantonese pronunciation of your stops beforehand to tell the driver where to stop for you.

Taxi

There are three types of taxis in Hong Kong: urban taxis (red), New Territories taxis (green), and Lantau taxis (blue). Urban taxis operate on Hong Kong Island, in Kowloon and in urban areas of the New Territories. Green taxis mainly operate in the New Territories. Lantau taxis operate only on Lantau Island. The flag fall of urban taxis is HK\$27. Most taxis accept cash payments only. Luggage handling, tunnel toll and driver's return toll incur extra charges. You should ask for a receipt as it will help you track down lost items or the taxi driver. Most drivers can speak basic English, but it is wise to have your destination written in Chinese. As required by law, you must wear a seat belt when available.



Tram

Running along the northern coast of Hong Kong Island, electric trams have been operating since 1904. You may take the tram to enjoy some of the best views of the city as it weaves through the various districts. Trams run from 6:00 a.m. to 12:00 a.m.

Ferry

The Star Ferry provides the most affordable service to travel across Victoria Harbour. It operates an 8-minute ride between Central and Tsim Sha Tsui. There are also ferries running between Tsim Sha Tsui and Wan Chai. If you want to go to the outlying islands such as Peng Chau, Cheung Chau, Lamma Island and Lantau Island, you may take a ferry from the Central Ferry Piers in Central. You can choose ordinary ferries or fast ferries on most routes.



Useful tool:

'Citymapper' mobile application helps users easily navigate cities with turn-by-turn directions for public transportation and walking trips.

iOS version



Android version



06 Entertainment and Travel

Festivals

Influenced by both the Chinese and Western cultures, many traditional Chinese festivals and Anglican holidays are widely celebrated and designated as public holidays in Hong Kong. The more important ones include Lunar New Year, Easter, Birthday of Buddha, Dragon Boat Festival, Mid-Autumn Festival, and Christmas, with various festive activities held by different organizations. We encourage you to explore more and join the celebrations.



Cultural Activities

Arts and Cultures: The Leisure and Cultural Services Department (LCSD) regularly organizes a wide range of cultural performances or programmes. Concessionary tickets for full-time students are available for most programmes. For details, please visit www.lcsd.gov.hk.

Museum: There are around 60 museums throughout the territory with diverse themes, from history to science; from heritage to design. Apart from concessionary tickets available for full-time students, some museums are free of charge on Wednesdays. Designated museums offer the general public free admission to permanent exhibitions. For details, please visit www.museums.gov.hk.



Media

Hong Kong people are well-informed by a vigorous media. You can stay tuned with events from other parts of the world easily. There are many Chinese-language newspapers. South China Morning Post and The Standard are the two popular local English-language dailies. Local newspapers are available at newsstands and convenience stores, whereas international newspapers can generally be found at newsstands in major business and tourist areas. A few free Chinese newspapers are distributed at major MTR stations on weekdays.

Free-to-air television broadcasting organizations, such as RTHK, TVB, and ViuTV, as well as pay channels like Now TV, provide programmes in Cantonese, English, Putonghua and other languages. Various radio channels offer everything from Cantonese pop music to Putonghua programmes and English news reports.



Entertainment

You will always be able to find some fun things to do in Hong Kong. Cinemas, karaoke boxes, party rooms, pubs and clubs can be found easily in Hong Kong. Some shopping malls even have indoor ice-skating rings and war game zones. If you would like to go outdoors, Hong Kong will surprise you with its beautiful natural scenery as well as its diverse range of outdoor activities. You can go hiking, camping, rock climbing, wakeboarding, canoeing, golf, to name a few.

Travel

To many, travelling is an essential experience as a student. It is convenient to travel to many places from Hong Kong. You can join local tours or simply travel with a backpack.

When you make travel plans, make sure you have adequate travel insurance coverage. Many students also find the International Student Identity Card (ISIC) useful as you can enjoy its student discounts, insurance protection and 24-hour phone assistance in emergencies. For further details, visit www.isic.org.

If you want to travel to Mainland China, you can go to Shenzhen on the MTR via Lo Wu or Lok Ma Chau stations. You can also find tickets for the High Speed Rail which connects Hong Kong West Kowloon Station with 58 Mainland stations without interchange.

You can take a ferry to Macau, Shenzhen, Guangzhou and other ports in Guangdong province from the Hong Kong-Macau Ferry Terminal in Sheung Wan or the China Ferry Terminal in Tsim Sha Tsui.

Air tickets are available from travel agencies and various websites. Make sure you buy air tickets from licensed travel agents and reliable websites. You should also read the terms and conditions carefully before placing an order. The Travel Industry Council of Hong Kong regulates the travel industry (www.tichk.org).

Before setting off, travellers should check the requirement and validity of their travel documents.





OTHER USEFUL INFORMATION

Pre-departure Checklist

Before departure, please:

- ◆ get a valid passport and student visa
- ◆ arrange personal insurance (if necessary)
- ◆ notify the University your arrival date and time
- ◆ arrange accommodation
- ◆ settle tuition fee and hostel fee (if applicable)
- ◆ make and keep copies of the passport/visa, flight information, insurance, admission offer letter

Packing Checklist



Certificates and Important Documents

- ◆ Personal identification documents (e.g. passport, entry permit, etc.)
- ◆ Original admission documents (e.g. admission letter)
- ◆ Original academic transcripts (e.g. graduation certificate of junior / high school, results of TOEFL, IELTS or other examinations)
- ◆ Address proof of your permanent residence (for opening bank account)
- ◆ Passport photos (save a digital copy)
- ◆ Credit card or bank card
- ◆ Medical certificate and prescription (if applicable)

Remarks: Keep a set of photocopies of the above at home

Clothing

- ◆ **Casual wear:** Hong Kong has mild weather. Thin cotton clothing and a light jacket for air-conditioned indoor occasions are suitable for spring and summer. For autumn and winter, you may need a pullover or a woollen jacket to keep you warm.
- ◆ **Formal wear:** usually for interviews, presentations, evening parties or association activities. Men's suit, a tie, a shirt and shoes for gentlemen; a blouse, a skirt or long trousers, and high-heels for ladies. Ladies may also put on make-up on some formal occasions.
- ◆ **Shoes:** a pair of sports shoes is necessary for PE lessons.

Daily Necessities

- ◆ **Personal care:** medicines, personal care products, cosmetics, etc.
- ◆ **Beddings:** pillows, bed sheets and a quilt / blanket (student hostels provide mattresses only)



Electrical Appliances

- ◆ **3-flat-pin plug travel adapter**
- ◆ **Power strip**
- ◆ **Battery charger**
- ◆ **LAN cable for Internet connection**
- ◆ **Mobile phone**
- ◆ **Notebook computer**



Others

- ◆ **Some cash** (Hong Kong dollars and currencies of your country)
- ◆ **Stationery**
- ◆ **Items for leisure purposes** (e.g. novels)
- ◆ **Learning tools** (e.g. dictionary)



Transportation to CUHK



- ◆ **From HK International Airport:** Take bus route No. A41 to Shatin Central Bus Terminal, then take MTR East Rail to University Station.
- ◆ **From Hung Hom Station/ Lo Wu Control Point:** Take MTR East Rail Line to University Station.
- ◆ **From Hong Kong – Macau Ferry Terminal:** Take MTR Tsuen Wan Line to Mongkok Station, then change to Kwun Tong Line to Kowloon Tong Station, and transit to East Rail Line to University Station.

Arrival Checklist

Important Documents

CU Link Card	Collect your student card at CU Link Card Centre (Room 804, Wu Ho Man Yuen Building)
Hong Kong Identity Card	Get your HKID card within 30 days of arrival, and submit a copy to the Registration and Examinations Section to complete student registration (undergraduates only). Make an online appointment booking at www.gov.hk/en/residents/immigration/idcard/hkic/bookregidcard.htm .
Personalized Octopus Card	Full-time students between the age of 12 and 25 can enjoy MTR Student Travel Scheme by the use of personalized Octopus Card. Application form can be obtained from the customer service centres in MTR stations or submitted online (https://studentapplication.mtr.com.hk/en).
Banking Service	Bring along your passport and recent address proof of your permanent residence for opening a bank account.

Study at CUHK

PE Uniform	All Year 1 undergraduate students are required to take PE courses. You should purchase the PE uniform.
Course Registration	Students need to register courses via the Chinese University Student Information System (CUSIS).

Life in Hong Kong

Mobile Phone Service	You can either subscribe to a monthly plan from a local mobile service provider or buy a prepaid SIM card at convenience stores.
Emergency	For emergencies in CUHK, please call the security unit: 3943 7999. For other emergencies, please call the Hong Kong Police Force: 999.

On-campus Directory

	Telephone	E-mail	Website
Teaching and Learning			
Academic and Quality Section	3943 8992 / 3943 8956	aqs@cuhk.edu.hk	www.cuhk.edu.hk/aqs
Registration and Examinations Section	3943 9888	ugadmin@cuhk.edu.hk	www.res.cuhk.edu.hk
Graduate School	3943 8976	gradschool@cuhk.edu.hk	www.gs.cuhk.edu.hk
Faculty of Arts	3943 7107	arts@cuhk.edu.hk	www.arts.cuhk.edu.hk
Faculty of Business Administration	3943 7785	bafac@cuhk.edu.hk	www.bschool.cuhk.edu.hk
Faculty of Education	3943 6937	edu@fed.cuhk.edu.hk	www.fed.cuhk.edu.hk
Faculty of Engineering	3943 8446	info@erg.cuhk.edu.hk	www.erg.cuhk.edu.hk
Faculty of Law	3943 4399 / 3943 4423	law@cuhk.edu.hk	www.law.cuhk.edu.hk
Faculty of Medicine	3943 9243 / 3943 6891	faculty@med.cuhk.edu.hk	www.med.cuhk.edu.hk
Faculty of Science	3943 6327	sfo@cuhk.edu.hk	www.sci.cuhk.edu.hk
Faculty of Social Science	3943 4096	fssc05@cuhk.edu.hk fssc04@cuhk.edu.hk	www.socsc.cuhk.edu.hk
Centre for China Studies	3943 9543 / 3943 4392	ccs@cuhk.edu.hk	www.ccs.cuhk.edu.hk
The Chinese University of Hong Kong Library	3943 7305	library@cuhk.edu.hk	www.lib.cuhk.edu.hk
Independent Learning Centre	3943 8733 / 3943 8764	ilc-counsel@cuhk.edu.hk	www.ilc.cuhk.edu.hk
Yale-China Chinese Language Centre	3943 8224	clc_upd@cuhk.edu.hk	www.ycclc.cuhk.edu.hk
Colleges			
Chung Chi College	3943 6451	ccc@cuhk.edu.hk	www.ccc.cuhk.edu.hk
New Asia College	3943 7609	nac@cuhk.edu.hk	www.na.cuhk.edu.hk
United College	3943 7575	unitedcollege@cuhk.edu.hk	www.uc.cuhk.edu.hk
Shaw College	3943 7363	shaw-college@cuhk.edu.hk	www.shaw.cuhk.edu.hk
Morningside College	3943 1406	morningside@cuhk.edu.hk	www.morningside.cuhk.edu.hk
S.H. Ho College	3943 1441	shho-college@cuhk.edu.hk	www.shho.cuhk.edu.hk
C.W. Chu College	3943 1801	info.cwchu@cuhk.edu.hk	www.cwchu.cuhk.edu.hk
Wu Yee Sun College	3943 3941	info.wys@cuhk.edu.hk	www.wys.cuhk.edu.hk
Lee Woo Sing College	3943 1504	wscollege@cuhk.edu.hk	www.ws.cuhk.edu.hk

	Telephone	E-mail	Website
Student Support			
Office of Student Affairs		osa@cuhk.edu.hk	www.osa.cuhk.edu.hk
♦ Administration and Amenities Section	3943 3733	aaas@cuhk.edu.hk	www.osa.cuhk.edu.hk/joiningcuhk/campus-life/amenities-sport-facilities-facilities-booking
♦ Career Planning and Development Centre	3943 7202	cpdc@cuhk.edu.hk	https://job.cpdc.osa.cuhk.edu.hk
♦ Learning and Cultural Enhancement Section	3943 1533 / 3943 7945	lces@cuhk.edu.hk	https://lces.osa.cuhk.edu.hk
♦ Student Experience and Development Section	3943 7323	seds@cuhk.edu.hk	www.osa.cuhk.edu.hk/flourishingcuhk/student-development/student-development-programmes
▶ I-CARE Centre for Whole-person Development	3943 8621	icare@cuhk.edu.hk	www.icare.cuhk.edu.hk
♦ Wellness and Counselling Centre	3943 7208 / 3943 3493	wacc@cuhk.edu.hk	www.cuhk.edu.hk/osa/wacc
Office of Admissions and Financial Aid	3943 8947 / 3943 8951	ugadm@cuhk.edu.hk	www.admission.cuhk.edu.hk
♦ Mainland Students (Gaokao)	3943 8946	ugmain@cuhk.edu.hk	
♦ International Students	3943 7459 / 3943 7469		
♦ Scholarships	3943 1737 / 3943 7204	sfas@cuhk.edu.hk	
♦ Financial Aid	3943 1898		
Office of Academic Links	3943 7597	iasp@cuhk.edu.hk	www.oal.cuhk.edu.hk
China Engagement Office	3943 8725	cneo@cuhk.edu.hk	www.cneo.cuhk.edu.hk
University Health Service	3943 6422 / 3943 6439	uhs-outpatient@cuhk.edu.hk	www.uhs.cuhk.edu.hk
Postgraduate Halls	3943 3000 / 3943 0652 / 3943 5000	enquiry.pgh@cuhk.edu.hk	www.pgh.cuhk.edu.hk

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